

To	Customer Service Australia & New Zealand
Freecall	1800 620 929
Facsimile	1800 005 215
Email	customerservice@cochlear.com



Cochlear Limited 1 University Avenue
Macquarie University NSW 2109
ABN 96 002 618 073

Cochlear™ Baha® Start order form AUSTRALIA

Given name/s:	Surname:	Date of birth:	Gender:
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Address:	City:	State:	Postcode:
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Telephone:	Mobile:	Email:	
<input type="text"/>	<input type="text"/>	<input type="text"/>	

Deliver Sound Processor to:

Clinic:	Audiologist:	Switch on date:
<input type="text"/>	<input type="text"/>	<input type="text"/>
Address:	City:	State: Postcode:
<input type="text"/>	<input type="text"/>	<input type="text"/>

STEP 1 Select the Sound Processor

☐ Unilateral ☐ Bilateral

Baha® 6 Max Sound Processor

PRICE: \$6,500 EA (ex-GST)

☐ Blonde ☐ Black ☐ Silver ☐ Brown ☐ Copper ☐ Mint ☐ Tamper-proof battery door

STEP 2 Select the SoundArc size



☐ Baha® SoundArc fitting ☐ Unilateral ☐ Bilateral

Select size: ☐ XS ☐ S ☐ M ☐ L ☐ XL

Baha SoundArc orders come with 6pcs of Baha® SoftWear™ pads.

► Go to Page 2 for full list of supplied accessories

STEP 3 Acknowledgement of terms

My audiologist has determined that I may be a candidate for an implantable hearing solution.

By providing Cochlear with my details, I confirm that I:

- have had a conversation with my audiologist regarding my potential candidacy for implantable hearing solutions;
- have been directed to see a general practitioner for further candidacy assessment;
- consent to Cochlear using your information in accordance with Cochlear's Privacy Policy, which can be accessed from the following website <https://www.cochlear.com/corporate/privacy/en>; and
- would like Cochlear to contact me with more information about implantable hearing solutions.
- accept the terms and conditions of Cochlear™ Baha® Start program (see overleaf)

Name of Authorised representative/Recipient

Relationship, if signed on behalf of the Recipient

Signature of Authorised representative/Recipient

Date

► Continued next page

STEP 4 Payment details
☐ **Paid on account** (approved account holders only)

☐ **EFT** ▶ **Account name:** Cochlear Limited | **BSB:** 032 085 | **Account #:** 157424

Please put the first and last name of the recipient in the reference field. Please also email through a remittance following payment.

☐ **Credit Card**

☐ Mastercard

☐ Visa

Card number:

Name on card:

Note: Credit card details are not stored on file.

Expiry date:

 /

CCV

Telephone:

☐ **Zip Money**


If selected, you will receive an email application form directly from Zip Money. Order will be processed once application is approved by Zip Money.

Please ensure this form is opened in Adobe Acrobat Reader before clicking submit.

SUBMIT**RESET****Accessories****The following parts will ship with all Baha® SoundArc fitting orders** (unilateral or bilateral)

- 1 x Recipient backpack
- 1 x Dry and Store conditioning system
- 1 x Sound Processor Docupack
- 1 x Remote Control (and User Manual)
- 1 x Battery card
- 1 x Sound Processor cleaning kit
- 1 x White carry case
- 1 x Safety line
- 3 x Battery doors
- 1 x Storage case

Terms and Conditions of Baha Start Cashback (“Offer”)

- The promoter of this Offer is Cochlear Limited (“Cochlear”).
- The Offer is valid from 1 July 2021 (AEDT) to 30 June 2023 (AEDT) (“Promotion Period”) for Eligible Customers.
- An Eligible Customer is an individual who:
 - places an order for a Cochlear™ Baha 6 Sound Processor with a SoundArc (“Baha Start”) for personal use;
 - residing in Australia;
 - has had a conversation with an audiologist regarding their potential candidacy for implantable hearing solutions, and the audiologist has confirmed their candidacy for a Baha Start;
 - registers their Baha Start and registers for a myCochlear™ account;
 - has accepted these terms and conditions (“Terms”) and provided a signed consent to Cochlear in the form of “Step 3 Acknowledgement of Terms”
- During the Promotion Period, an Eligible Customer that places an order for Baha Start is eligible to receive up to 75% refund of the purchase price paid by the Eligible Customer from Cochlear if:
 - the Eligible Customer proceeds to surgery with a Cochlear™ implantable device within 18 months of order date and Cochlear has verified the Eligible Customer’s surgery status;
 - the Baha Start (and any accompanying components or accessories) is returned to Cochlear in working order and reusable condition (“Returned Device”); and
 - the Eligible Customer complies with the Terms, including the steps set out in clause 5.
- To be eligible for the Cashback ‘Offer’, Eligible Customers must:
 - Contact Cochlear Customer Service via email: customerservice@cochlear.com
 - Complete the form “Customer Purchase Return and Exchange Form” (“Return Form”) provided by Cochlear Customer Service (or downloaded from the Cochlear Online Store [here](#)).
- Send the Return Form together with the Returned Device (including packaging, labels and accompanying documentation/manuals) to:

Cochlear Limited
Attn: Cochlear Customer Service
1 University Avenue
Macquarie University NSW 2109

The Eligible Customer is responsible for the costs of returning the Returned Device to Cochlear. Any goods returned are the responsibility of the Eligible Customer until they reach Cochlear’s warehouse. Cochlear recommends using a traceable postage method. The Eligible Customer must ensure the return is packaged to prevent any damage to the Returned Device or its packaging. Cochlear is not responsible for any goods that are returned to us in error.
- Offer is limited to 2 x Baha Start per Eligible Customer and is subject to Cochlear’s Standard Terms and Conditions of Sale.
- To the extent permitted by law, Cochlear reserves the right to change these Terms at any time, including the discontinuance of the Offer without notice. Changes to these Terms will be available on the Cochlear Online Store, Australia.
- The Eligible Customer is solely responsible for removing all data, including confidential and personal data, from the Returned Device prior to shipping. Neither Cochlear nor your clinic accepts any responsibility or liability for any lost files or data.
- Upon Cochlear receiving and accepting the Returned Device, title of ownership in such Returned Device transfers to Cochlear and the Eligible Customer disclaims any further right, title or interest in and to the Returned Device.
- These Terms are to be construed and enforced in accordance with the laws of New South Wales, Australia.