



# Hear now. And always

Tips on care and maintenance  
of your Cochlear™ Nucleus®  
Sound Processor



# Care & Maintenance of your Behind-The-Ear (BTE) sound processor

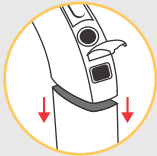
Daily



Wipe dry & clean with a soft dry cloth.



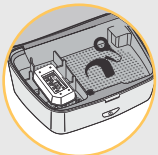
Brush the connector pins only using a soft brush.



Remove batteries, clean contact points.



Untwist cable to avoid breakage.



At night, store the processor fully assembled in the Dry & Store<sup>®</sup> unit provided by Cochlear.

Weekly



Remove the battery module, coil, coil cable, magnet and clean the contact points using a soft dry cloth & soft brush. (leave the ear hook in place)

Every 2 months



Replace Dry-Brik<sup>®</sup> dessicant. Dry-Brik may lose its moisture absorption characteristics after 2 months of use in certain environments and hence might not be effective in ensuring that your sound processor is kept moisture free.

Every 3 months



Replace the microphone protectors - this is very important for the quality of sound.

Seasonal



Use Aqua+ sleeve to protect from rain and excessive sweat.

Refer to your sound processor user guide for detailed guidance on care & maintenance



## Care & Maintenance of your Off-The-Ear (OTE) sound processor

Daily

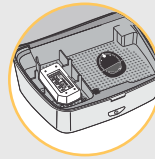


Check all parts of your sound processor and accessories e.g. Cochlear SoftWear™ pads, safety line, for dirt & grime. Wipe dry & clean with a soft dry cloth.

**Keep your processor free from moisture by drying it every night:**



In case of Kanto® 2 Sound Processor, store it fully assembled in the Home Charger.



In case of Kanto Sound Processor, store it fully assembled in the Dry & Store® unit.

Monthly



Replace the Cochlear SoftWear pad (if used) if it is worn or damaged.



Check if the Safety Line (if used) is showing signs of wear. Replace as needed.



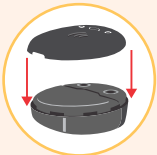
Additionally in case of Kanto Sound Processor, remove batteries and wipe the contacts with a soft dry cloth.

Every 2 months



If you use a Dry & Store unit, replace the Dry-Brik. Dry-Brik may lose its moisture absorption characteristics after 2 months of use in certain environments and hence might not be effective in ensuring that your sound processor is kept moisture free.

Every 3 months



Replace the microphone protectors - this is very important for the quality of sound.

Seasonal



Use Aqua+ sleeve to protect from rain and excessive sweat.

Refer to your sound processor user guide for detailed guidance on care & maintenance



## Always

- While wearing your sound processor, always keep the area clean, dry and free of hair products such as hair oil / gel / spray, etc.
- Avoid getting sand or dirt into any part of the sound processor.  
If this should ever happen, shake out as much as possible, wipe your sound processor with a soft dry cloth. Check that it is working. If not, return it to your local clinic for service.



## Never

- Never stretch or twist the cables.
- Never leave your sound processor in extreme heat such as inside a car, or in direct sunlight.
- Never wear your sound processor while bathing, swimming or showering without the Aqua+ sleeve. If your sound processor gets wet, wipe it dry and place it in the Dry & Store unit / Home Charger for at least eight hours. If it fails to work, contact your audiologist immediately.

The Cochlear Nucleus Global Warranty will be void upon evidence of use of the product in water that is not in accordance with the guidelines mentioned in your product's user manual or the instructions in the user manual of any Cochlear-branded water resistant casing.



## Scan the QR code to learn more about the care and maintenance tips



Bengali



Gujarati



Hindi



Malayalam



Punjabi



Telugu

# Hear now. And always

Cochlear is dedicated to helping people with moderate to profound hearing loss experience a world full of hearing. As the global leader in implantable hearing solutions, we have provided more than 700,000 devices and helped people of all ages to hear and connect with life's opportunities.

We aim to give people the best lifelong hearing experience and access to next generation technologies. We collaborate with leading clinical, research and support networks to advance hearing science and improve care.

That's why more people choose Cochlear than any other hearing implant company.

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[www.cochlear.com/in](http://www.cochlear.com/in)

Please seek advice from your health professional about treatments for hearing loss. Outcomes may vary, and your health professional will advise you about the factors which could affect your outcome. Always follow the instructions for use. Not all products are available in all countries. Please contact your local Cochlear representative for product information.

The Cochlear Nucleus 8 Sound Processor is dust and water resistant to level IP68 of the International Standard IEC60529. The Nucleus 8 Sound Processor was tested to a depth of up to 1 metre for up to 1 hour. Refer to the relevant user guide for more information.

The Kanso 2 Sound Processor is dust and water resistant to level of IP68 of the International Standard IEC60529.

The Cochlear Nucleus 8 and Kanso 2 Sound Processor with Aqua+ is dust and water resistant to level IP68 of the International Standard IEC60529. The Nucleus 8 and Kanso 2 Sound Processor with Aqua+ can be continuously submerged under water to a depth of up to 3 metres for up to 2 hours. Refer to the relevant user guide for more information.

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