FOR PROFESSIONALS

When hearing remains the challenge

consider referring for a bone conduction assessment.

Every patient deserves the best possible hearing outcome. However, some patients with chronic ear disease, cholesteatoma, otosclerosis, atresia/microtia/stenosis or acoustic neuroma, still experience hearing challenges. These hearing challenges may persist despite previous interventions[1-4] e.g. ear surgery, conventional hearing aids or removal of head and neck cancers or lesions.

Clinical presentation

If you see patients experiencing any of the following, consider referral for a bone conduction (BC) assessment:

Chronic draining ear or outer ear infections	Multiple outer or middle ear surgeries	Acoustic neuroma, or after head and neck surgery	Atresia, microtia or stenosis
☐ Patient has difficulty wearing hearing aids	☐ Disease managed surgically but hearing remains poor	☐ Struggling with SSD ☐ Traditional hearing aid not suitable	☐ Significant air-bone gap ☐ Physically unable to use hearing aids

Bone conduction solutions are an effective treatment for patients with conductive hearing loss, mixed hearing loss or single-sided sensorineural deafness (SSD).[3,5-10] A referral for a BC assessment helps patients explore alternative options that could better meet their hearing needs. The assessment allows patients to trial using a bone conduction solution, evaluate its potential benefits and make an informed decision on their treatment options.

Where to refer

FIND A CLINIC

Your local BC hearing provider

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Cochlear Engagement Team

hearinghelp@cochlear.com
1800 875 212 (AU)
0800 445 367 (NZ)

REFER TO THE TEAM

When you refer to the Cochlear Engagement Team^, your patient may receive:

- Support and guidance including information about the latest Cochlear bone conduction solutions and potential funding pathways*
- Invitations to patient information sessions
- Opportunities to connect with someone who already has a bone conduction solution and learn about their lived experience
- Help to locate and book a BC assessment with the patient's nearest or preferred clinic

And you receive regular updates to help you stay informed about your patient's progress. This is all supported by the Cochlear Engagement Team.

Refer	Candidacy evaluation	Device selection	Surgery	Activation & ongoing care
Patient receives information and support to help make an informed decision	BC device trial at clinic and medical assessment as needed	If suitable, patients can consider a surgical or non-surgical solution.	(for surgical option)	Sound processor is switched on and programmed

Referral for a bone conduction assessment supports an informed patient decision and does not commit the patient to treatment.

Visit the website for more information

Cochlear

Request for information

Yes, I would like to be contacted by the Cochlear™ Engagement Team.

First Name | Last Name

Preferred Contact Number | Post Code

Preferred Email Address

Referring Clinician (RC)

RC Email Address

RC Clinic | Branch or Suburb

I would like to:

- ☐ Learn more about implantable hearing solutions
- ☐ Understand funding options
- ☐ Receive an information kit
- ☐ Locate a clinic for assessment

Additional comments

Send your completed form to:
hearinghelp@cochlear.com



1800 875 212 (AU) | 0800 445 367 (NZ)

By submitting this form I agree that Cochlear may use my personal information as described above and in accordance with Cochlear's Privacy Policy. To the extent that I am providing information on behalf of someone else (for example, as their healthcare professional, carer, parent or legal guardian), I confirm that I have the authority to do so.

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Hear now. And always

Cochlear is dedicated to helping people with moderate to profound hearing loss experience a world full of hearing. As the global leader in implantable hearing solutions, we have helped more than 750,000 people of all ages to hear and connect with life's opportunities.

We aim to give people the best lifelong hearing experience and access to next generation technologies. We collaborate with leading clinical, research and support networks to advance hearing science and improve care.

That's why more people choose Cochlear than any other hearing implant company.

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^The Cochlear Engagement Team provides general information about Cochlear products which does not constitute medical advice.

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This material is intended for health professionals. If you are a consumer, please seek advice from your health professional about treatments for hearing loss. Outcomes may vary, and your health professional will advise you about the factors which could affect your outcome. Always read the instructions for use. Not all products are available in all countries. Please contact your local Cochlear representative for product information.

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