

To	Customer Service Australia & New Zealand
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ABN 96 002 618 073

# Cochlear™ Kanso® 2 Sound Processor Upgrade/Replacement order form AUSTRALIA

Orders must be submitted 10 days prior to fitting date. All orders must be entirely and accurately completed or else processing is not possible.

Recipient name:

Date of birth:

 /  / 

Purchase Order #:

Invoice to:

Invoice to address:

Contact name:

Contact email:

Fitting date:

 /  / 

Hearing Australia only:

☐ Upgrade  
☐ Replacement

Ship to Clinic address:

## STEP 1 Indicate Recipient ear side and implant type

<input type="checkbox"/> Left side	Implant type (from Custom Sound® software):	<input type="checkbox"/> CI600 Series	<input type="checkbox"/> Other
<input type="checkbox"/> Right side	Implant type (from Custom Sound software):	<input type="checkbox"/> CI600 Series	<input type="checkbox"/> Other

Note: Kanso 2 is not compatible with N22 implants.

## STEP 2 Select Unilateral or Bilateral Package


☐ Unilateral Package  
(or Sequential Bilateral Package)

☐ Bilateral Package

## STEP 3 Select Kanso 2 Sound Processor Colour

<input type="checkbox"/> Black	<input type="checkbox"/> Chocolate Brown	<input type="checkbox"/> Sandy Blonde	<input type="checkbox"/> Silver	<input type="checkbox"/> Slate Grey
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Bilateral recipients will receive two of the same colour sound processors.

## STEP 4 Select Kanso 2 Sound Processor magnet strength



For Unilateral Package Select 1; for Bilateral Package Select 2

☐ ½ ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6\*

\*Strength 6 not available for CI600 Series.

## STEP 5 Select Kanso 2 Sound Processor Retention Accessories

For Unilateral Package Select 1; for Bilateral Package Select 2


☐ Safety Line Long

☐ Safety Line Short Loop  
Must also select hair clip

☐ Paediatric

☐ Safety Line Short

☐ Safety Line Hair Clip (5 per pack)  
Must also select Safety Line Short Loop

<input type="checkbox"/> Black	<input type="checkbox"/> White	<input type="checkbox"/> Brown
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**STEP 6** Payment details

**Funded options:** For upgrades, please provide reference number to confirm upgrade eligibility from funder:   
For replacements, please provide Hearing Australia details.

☐ **NDIS** – Please indicate plan type: ☐ Self managed ☐ Plan managed ☐ NDIA managed

NDIS number:

Plan Manager email:

☐ **Hearing Australia** Membership number:

Expiry date: 

☐ **Private Health Insurance** Billing code CO082 (please attach claim form and required documentation)

☐ **Paid on account** (approved account holders only).

☐ **EFT** ▶ **Account name:** Cochlear Limited | **BSB:** 032 085 | **Account #:** 157424

Please put the first and last name of the recipient in the reference field. Please also email through a remittance following payment.

☐ **Credit Card**



☐ Mastercard



☐ Visa

Card number:

Name on card:

Expiry date:

CCV

Telephone:

Note: Credit card details are not stored on file.

☐ **Zip Money**



If selected, you will receive an email application form directly from Zip Money.  
Order will be processed once application is approved by Zip Money.

**Please ensure this form is opened in Adobe Acrobat Reader before clicking submit.**

**SUBMIT****RESET**

**Please note that the following will be included with each upgrade\***



\*Recipients who choose the bilateral package will receive additional Microphone covers, Socket covers (pack of 2), CP1150 Home charger/dryer, SoftWear pad in box (pack of 5), Microfibre cloth, Screwdriver & brush, Charger Plug Pack White, Magnet tool (included with each magnet), and 1 set of Bilateral identification adhesive labels.

\*\*For a unilateral replacement, only Socket covers (pack of 2) will be included. For a bilateral replacement, additional Socket covers (pack of 2) will be included.

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**Cochlear™ Nucleus® Smart App**

The Cochlear Nucleus Smart App can control your Kanso 2 Sound Processor directly from a compatible mobile device. With the the Smart App, you can:

- Activate wireless streaming
- Adjust volume, treble/bass and sensitivity settings (if enabled by your healthcare professional)
- Change programs
- Adjust volume of Cochlear True Wireless devices
- Locate your lost Cochlear device
- View status and battery level and track time
- Track time spent in speech and number of coil offs.



**TIP:** If you haven't already, download the Nucleus Smart App.

Made for

 **iPhone | iPad | iPod**

Works with

**android** **myCochlear™ online store**

Did you know that you can order your everyday essentials online through the **myCochlear store**?

Simply visit **[www.cochlear.com](http://www.cochlear.com)** and click on the **Store** tab to access the online store and so much more!

**Need help? Want to find out more?**  
Email our friendly Customer Service Team:  
**[customerservice@cochlear.com](mailto:customerservice@cochlear.com)**