

Veteran Cards

In Australia, The Department of Veterans' Affairs (DVA), typically covers the initial device costs for Cochlear™ Nucleus®, Baha® and Osia® implants and sound processors for Gold and White Veteran card holders, who meet the eligibility criteria.^{1,2} Below is a summary of the Veteran cards which cover initial Cochlear device costs, in one or both ears if required:

Veteran Card	Are initial Cochlear Nucleus®, Baha® and Osia® implant and sound processor device costs covered? ^{1,2} *
Gold	Yes
White	Yes, if you have hearing loss as an accepted service-related condition
Orange	No

With pre-approval from The Department of Veterans' Affairs, funding can also be provided for the following:

- ✓ Cochlear accessories (such as TV streamers)²
- ✓ The hospital procedure
- ✓ Most travel expenses for treatment and appointments³

Eligible Veteran Gold and White Card holders may also choose their preferred private or public hospital for the procedure.4 If you choose a private hospital that is not contracted to the DVA, your doctor must seek DVA's approval before admitting you.

Accessing your benefits

If you have a Veteran Gold card or a Veteran White Card with hearing loss as an accepted servicerelated condition, ensure that you tell your health provider that you have the DVA Veteran Card and ask them if they will accept this for your treatment. In some cases, they may need to get prior approval from The Department of Veterans' Affairs.

Interested? Let the Cochlear Engagement Team guide you every step of the way.

The Cochlear Engagement team can support you with:

- Finding your nearest cochlear implant hearing health professionals
- Information, tips and the requirements at each step, from initial assessment to surgery
- Booking appointments and reminders
- Free information sessions, support services and events

Contact the Cochlear Engagement Team today on:



(2) 1800 875 212



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- 1. https://www.dva.gov.au/get-support/health-support/veteran-healthcare-cards/veteran-gold-card#:~:text=You%20are%20a%20veteran%2C% 20 including,Special%20Rate%20Disability%20Pension%20(SRDP) 2. https://www.dva.gov.au/health-and-treatment/care-home-or-aged-care/services-support-you-home/assistive-listening-devices 3. https://www.dva.gov.au/get-support/health-support/local-or-overseas-medical-care/claim-travel-expenses-under-vea#travelling-for-treatment 4. https://www.dva.gov.au/get-support/health-support/local-or-overseas-medical-care/when-we-will-pay-your-hospital-stay#can-i-choose-which was demitted to the support of the suppo which-hospital-i-am-admitted-to
- *This coverage is subject to eligibility and may be changed at any time by the Department of Veterans Affairs

Information correct as of October 2023. This fact sheet contains general information and should not be used in place of advice from your healthcare professional. Please make your own enquiries about funding options available to you. Cochlear Limited accepts no liability for use or reliance placed on the information in this fact sheet. Check with your insurer for latest information as costs and benefits provided by your insurer may vary. Please seek advice from your health professional about treatments for hearing loss. Outcomes may vary, and your health professional law out reatments for hearing loss. Outcomes may vary, and your health professional will advise you about the factors that could affect your outcome. Always follow the directions for use. Not all products are available in all countries. In Australia, Cochlear™ Nucleuse® implant systems intended for the treatment of moderately severe to profound hearing loss. In Australia, Baha® bone conduction implant systems are intended for the treatment of moderate to profound hearing loss. In Australia, the Cochlear™ Ocia® System is indicated for patients with conductive, mixed hearing loss and single-sided sensorineural deafness (SSD) aged for years and above with up to 55 decibels sensorineural hearing loss. Patients should have sufficient bone quality and quantity to support successful implant placement. Surgery is required to use this product. Any surgical procedure carries risk. This product is not available for purchase by the crimor not funding and reimbursement please contact your healthcare professional. Please contact your healthcare professional. Please contact your healthcare professional variety of companies © Cochlear Limited 2023. D2178396 ISSI OCT23.