

Veteran Cards

In Australia, The Department of Veterans' Affairs (DVA), typically covers the initial device costs for Cochlear™ Nucleus®, Baha® and Osia® implants and sound processors for Gold and White Veteran card holders, who meet the eligibility criteria.^{1,2} Below is a summary of the Veteran cards which cover initial Cochlear device costs, in one or both ears if required:

Veteran Card	Are initial Cochlear Nucleus®, Baha® and Osia® implant and sound processor device costs covered? ^{1,2*}
Gold	Yes
White	Yes, if you have hearing loss as an accepted service-related condition
Orange	No

With pre-approval from The Department of Veterans' Affairs, funding can also be provided for the following:

- ✓ Cochlear accessories (such as TV streamers)²
- ✓ The hospital procedure
- ✓ Most travel expenses for treatment and appointments³

Eligible Veteran Gold and White Card holders may also choose their preferred private or public hospital for the procedure.⁴ If you choose a private hospital that is not contracted to the DVA, your doctor must seek DVA's approval before admitting you.

Accessing your benefits


If you have a Veteran Gold card or a Veteran White Card with hearing loss as an accepted service-related condition, ensure that you tell your health provider that you have the DVA Veteran Card and ask them if they will accept this for your treatment. In some cases, they may need to get prior approval from The Department of Veterans' Affairs.


Interested? Let the Cochlear Engagement Team guide you every step of the way.

The Cochlear Engagement team can support you with:

- Finding your nearest cochlear implant hearing health professionals
- Information, tips and the requirements at each step, from initial assessment to surgery
- Booking appointments and reminders
- Free information sessions, support services and events

Contact the Cochlear Engagement Team today on:

 1800 875 212

 0447 243 454

 hearinghelp@cochlear.com

References:

- [https://www.dva.gov.au/get-support/health-support/veteran-healthcare-cards/veteran-gold-card#:~:text=You%20are%20a%20veteran%2C%20including,Special%20Rate%20Disability%20Pension%20\(SRDP\)](https://www.dva.gov.au/get-support/health-support/veteran-healthcare-cards/veteran-gold-card#:~:text=You%20are%20a%20veteran%2C%20including,Special%20Rate%20Disability%20Pension%20(SRDP))
- <https://www.dva.gov.au/health-and-treatment/care-home-or-aged-care/services-support-you-home/assistive-listening-devices>
- <https://www.dva.gov.au/get-support/health-support/local-or-overseas-medical-care/claim-travel-expenses-under-vea#travelling-for-treatment>
- <https://www.dva.gov.au/get-support/health-support/local-or-overseas-medical-care/when-we-will-pay-your-hospital-stay#can-i-choose-which-hospital-i-am-admitted-to>
- *This coverage is subject to eligibility and may be changed at any time by the Department of Veterans Affairs