

To	Customer Service Australia & New Zealand
Freecall	1800 620 929
Facsimile	1800 005 215
Email	customerservice@cochlear.com



Cochlear Limited 1 University Avenue
Macquarie University NSW 2109
ABN 96 002 618 073

Cochlear™ Nucleus® 7 (CP1000) Sound Processor Upgrade/Replacement order form AUSTRALIA

Orders must be submitted 10 days prior to fitting date. All orders must be entirely and accurately completed or else processing is not possible.

Recipient name:

Contact name:

Date of birth:

 / /

Purchase Order #:

Contact email:

Invoice to:

Fitting date:

 / /

Hearing Australia only:

☐ Upgrade
☐ Replacement

Invoice to address:

Ship to Clinic address:

STEP 1 Indicate Recipient ear side and implant type

- ☐ **Left side** Implant type (from Custom Sound® software): ☐ CI600 Series ☐ N22 ☐ Other
- ☐ **Right side** Implant type (from Custom Sound software): ☐ CI600 Series ☐ N22 ☐ Other

STEP 2 Select Unilateral or Bilateral Package



☐ **Unilateral Package**
(or Sequential Bilateral Package)



☐ **Bilateral Package**

STEP 3 Select ONE Nucleus 7 Sound Processor colour



☐ Black with platinum detail



☐ Black with golden detail



☐ Brown



☐ Grey



☐ Sand



☐ White

Bilateral recipients will receive two of the same colour sound processors.

STEP 4 Select Nucleus 7 Coil length and magnet strength

- ☐ **Nucleus® 7 Slimline™ Coil length** ☐ 6 cm ☐ 8 cm ☐ 11 cm ☐ 25 cm*
- For Unilateral Package Select 2; for Bilateral Package Select 4; for Replacement Select 1

- ☐ **Nucleus 7 Magnet strength** ☐ ½ ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5** ☐ 6
- For Unilateral Package Select 1; for Bilateral Package Select 2

The same colour will be sent as per the Sound Processor colour choice.

*If 25 cm Slimline Coil Length is chosen, ensure you select Koala Clip in STEP 6.

**Includes Integrated Magnet, Coil, and Cover for CI600. Strength 6 not available for CI600.

STEP 5 Select Nucleus Rechargeable Batteries

- For Unilateral Package: Select 2
For Bilateral Package: Select 4
For N22 implant Unilateral: Select 3
For N22 implant Bilateral: Select 6
For Replacement: Select 1



☐ Standard Rechargeable Battery



☐ Compact Rechargeable Battery

▶ Continued next page

STEP 6 Select Nucleus 7 Retention Accessories**Nucleus 7 Earhook** For Unilateral Package Select 1; for Bilateral Package Select 2.
☐ Tamper-resistant Earhook
 ☐ Small
 ☐ Medium
 ☐ Large

Each Sound Processor Kit contains a medium Earhook.

Other Retention Accessories For Unilateral Package Select 1; for Bilateral Package Select 2.**Nucleus 7 Hugfit™ accessory**
☐ Small
 ☐ Extra Small
 ☐ Extra Extra Small
**Nucleus 7 Snugfit**
☐ Small
 ☐ Medium
 ☐ Large
☐ **Safety Cord**☐ **Earmould Adaptor**☐ **Koala Clip****

**If Koala Clip is chosen, ensure you select Nucleus 7 Slimline Coil length 25 cm in STEP 4.

STEP 7 Optional: Select Nucleus 7 Acoustic Component Recipient Kit

In each of the options below: Unilateral Package Select 1; for Bilateral Package Select 2

Speaker Unit Side
☐ Left
 ☐ Right
Speaker Unit Type
☐ 60
 ☐ 85
 ☐ 100
Speaker Unit Length
☐ 1
 ☐ 2
 ☐ 3
 ☐ 4
Ear Lock☐ 60 miniFit☐ 85 miniFit**Dome Set Type** (Supplied in packs of 10)☐ Open miniFit refill☐ Bass Single miniFit refill☐ Power miniFit refill☐ Bass Double miniFit refill**Dome Set Length**☐ 6 mm☐ 8 mm☐ 10 mm**STEP 8 Payment details****Funded options:** For upgrades, please provide reference number to confirm upgrade eligibility from funder:

For replacements, please provide Hearing Australia details.

☐ **NDIS** – Please indicate plan type:
 ☐ Self managed
 ☐ Plan managed
 ☐ NDIA managed

NDIS number:

Plan Manager email:

☐ **Hearing Australia**

Membership number:

Expiry date:

☐ **Private Health Insurance**

Billing code CO082 (please attach claim form and required documentation)

☐ **Paid on account** (approved account holders only).
☐ **EFT** ▶ **Account name:** Cochlear Limited | **BSB:** 032 085 | **Account #:** 157424

Please put the first and last name of the recipient in the reference field. Please also email through a remittance following payment.

☐ **Credit Card**☐ Mastercard☐ Visa

Card number:

Name on card:

Expiry date:

CCV

Telephone:

Note: Credit card details are not stored on file.

☐ **Zip Money**

If selected, you will receive an email application form directly from Zip Money. Order will be processed once application is approved by Zip Money.

▶ Upgrade inclusions can be viewed on Page 3

SUBMIT**RESET**

In addition, please note that the following will be included with each upgrade:

- | | | |
|---|-------------------------------|----------------------------|
| ■ Microphone Covers (pack of 2) | ■ Nucleus 7 Earhook Medium | ■ Breeze by Dry & Store® |
| ■ Nucleus 7 Battery Cover | ■ Nucleus 7 Y Battery Charger | ■ Dry Brik® by Dry & Store |
| ■ Nucleus 7 Battery Holder (1 per tray) | ■ Nucleus 7 Charger Plug Pack | ■ Cochlear Backpack |
| ■ Cochlear Remote Control (CR310) | ■ Storage Case | ■ Nucleus 7 Document Pack |
| ■ Power One Implant Plus p675 | ■ Drying Capsule | ■ Nucleus 7 Welcome Pack |
| ■ Mercury Free Battery (pack of 6) | | |

Recipients who choose the bilateral package will receive an additional Microphone Cover (pack of 2), Nucleus 7 Battery Cover, Nucleus 7 Battery Holder (1 per tray), Nucleus 7 Earhook Medium, Power One Implant Plus p675 Mercury Free Battery (pack of 6) and Nucleus 7 Y Battery Charger.

Additional items that will be included with Acoustic Component Kit:

- | | | |
|------------------------------------|------------------------------|------------------|
| ■ Nucleus 7 Hybrid Earhook Adaptor | ■ EAC 200 Series screwdriver | ■ Prowax miniFit |
|------------------------------------|------------------------------|------------------|

Recipients who choose the Bilateral package will receive additional Hybrid Earhook Adaptor, EAC 200 Series screwdriver and Prowax miniFit.

Cochlear™ Nucleus® Smart App

The Cochlear Nucleus Smart App can control your Nucleus 7 Sound Processor directly from a compatible mobile device. With the the Smart App, you can:

- Activate wireless streaming
- Adjust volume, treble/bass and sensitivity settings (if enabled by your healthcare professional)
- Change programs
- Adjust volume of Cochlear True Wireless devices
- Locate your lost Cochlear device
- View status and battery level and track time
- Track time spent in speech and number of coil offs.



TIP: If you haven't already, download the Nucleus Smart App.

Made for

 **iPhone | iPad | iPod**

Works with

android 
myCochlear™ online store

Did you know that you can order your everyday essentials online through the **myCochlear store**?

Simply visit **www.cochlear.com** and click on the **Store** tab to access the online store and so much more!

Need help? Want to find out more?

Email our friendly Customer Service Team:
customerservice@cochlear.com