

ASX / MEDIA RELEASE

10 MAY 2019

Cochlear Capital Markets Day

Cochlear Limited, Sydney, 10 May 2019 (ASX:COH): Cochlear Limited is today hosting analysts to its annual Capital Markets Day at its global headquarters at Macquarie University. A copy of the management presentations is attached and includes:

Overview of strategic priorities Dig Howitt

CEO & President

Cochlear's innovation pipeline Jan Janssen

Chief Technology Officer

Remote check Craig Sharp

Group Product Manager, Connected Care

Building a market access capability Fernando Gonzalo

Head of Global Market Access and Health

Economics

Strengthening links to the hearing aid

channel

Michele Fusco

Vice President, Strategic Growth Channels

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Strategic priorities

Dig Howitt CEO & President

Cochlear Capital Markets Day – 10 May 2019

Hear now. And always



Agenda: Focus on adults & seniors



Overview of strategic priorities Dig Howitt

Cochlear's innovation pipeline Jan Janssen

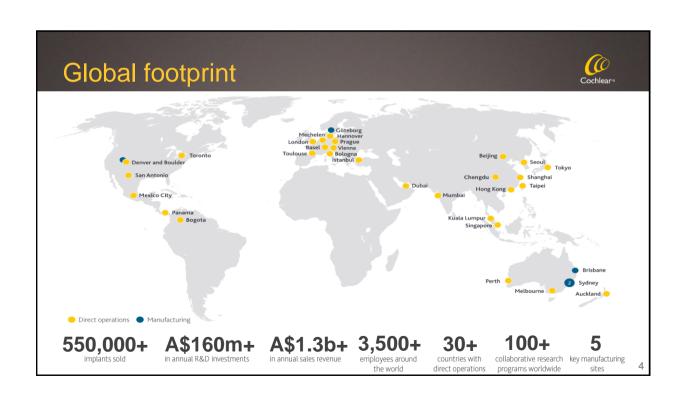
Remote check Craig Sharp

Building a market access capability Fernando Gonzalo

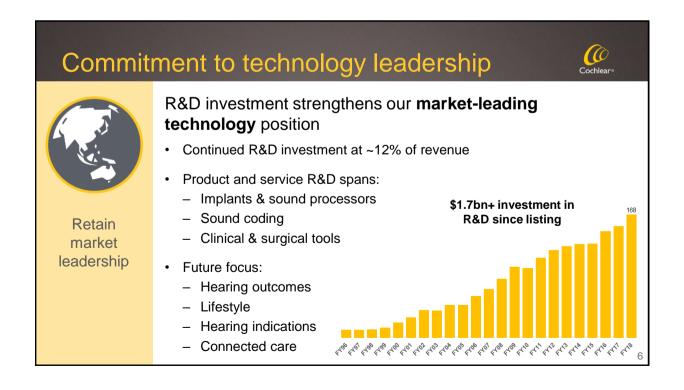
Strengthening links to the hearing aid channel Michele Fusco

Panel discussion All presenters



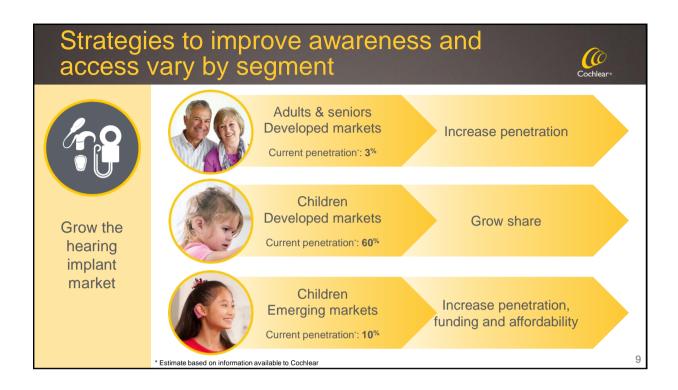


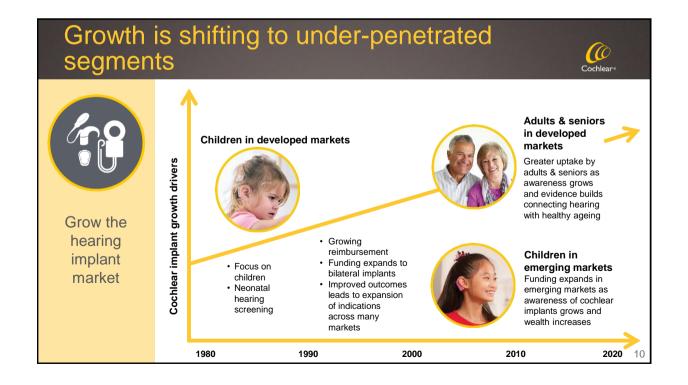












For adults & seniors, the goal is to build a clear and consistent referral pathway





Increase penetration in adults & seniors

Candidate

Goal: Motivated to treat hearing loss with the best available solution



- DTC

CI professional

Goal: Counsels objectively and services efficiently



Initiatives:

- Standard of care

Non-CI professional

Goal: Understands the indications for CI candidacy and when to refer

Initiatives:

- CPN, Sycle
- Standard of care

Payer

Goal: Understands the value of treating severe to profound hearing loss and the value and effectiveness of CI relative to alternatives



Initiatives:

- Market access
- Standard of care

Three programs for driving growth of the adults & seniors segment





Increase penetration in adults & seniors

DTC

Continue to expand successful direct-to-consumer marketing activities

HA channel referrals

Build referrals from the hearing aid and ENT channels

Standard of care

Support initiatives to deliver a consistent treatment pathway for adults with severe to profound hearing loss

Direct to consumer marketing





Increase penetration in adults & seniors

DTC builds awareness of cochlear implants directly with consumers

- Target market: highly motivated CI candidates seeking a better hearing solution than high powered hearing aids
- Provides a clear pathway to care: information, links candidates to surgeons, clinicians and volunteers
- **Drives conversion**: Meaningful contributor to sales in the US, with deeper penetration of senior adults than other markets (6% v 3% avg)
- Opportunity to continue to drive surgeries in existing markets and expand activities: now in 15 markets
- DTC grows the market: ~90% of leads have never been to a CI clinic



CPN

13

Hearing aid channel referrals



sycle



Increase penetration in adults & seniors

CPN and Sycle aim to drive referrals from the hearing aid channel, where the majority of CI candidates are

- Why hearing aid audiologists don't refer:
 - Don't know indications for CI
 - Don't know where to refer
 - CI is not part of current clinical practice
- · Key ways to build referrals from the HA channel:
 - Cochlear Provider Network links surgeons with hearing aid clinics
 - Sycle educates and incorporates CI into the current workflow
 - Education demonstrating the effectiveness of implantable solutions relative to hearing aids for:

Hearing Quality Cognition of life

Standard of care





Increase penetration in adults & seniors

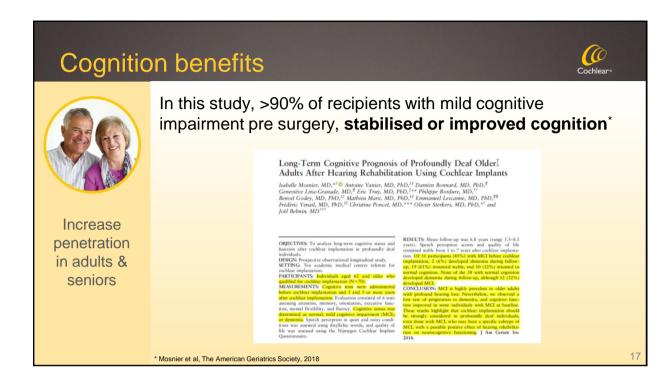
Standard of care initiatives aim to establish a consistent process for diagnosing and referring CI candidates by all healthcare professionals

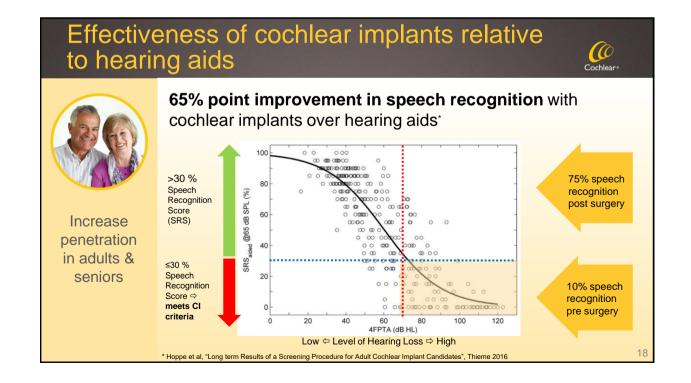
Challenge

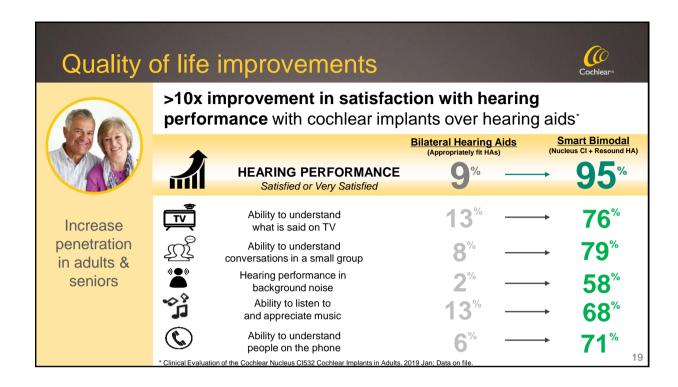
- There is no consistent treatment pathway for adults with severe to profound hearing loss
- Low awareness of indications amongst professionals ENT surgeons and audiologists
- · Evidence is building to support the establishment of a clinical pathway
 - Good hearing is an essential part of healthy ageing
 - Cognition benefits
 - Effectiveness of cochlear implants relative to hearing aids
 - Quality of life improvements
 - Treating age related hearing loss is cost effective

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Good hearing is an essential part of healthy ageing Growing understanding of the link between healthy hearing and healthy ageing Cognitive decline Social isolation Hearing loss associated Hearing loss linked to withdrawal from social interactions, which can with accelerated cognitive decline and dementia in older adults¹ have a significant impact on psychological well-being and physical health 5-6 Increase Depression Ability to work Hearing loss can affect the ability to Significant association penetration between hearing impairment and moderate to severe work or stay in the workforce 7-9 in adults & depression 2 seniors Falls independence Higher risk Seniors with hearing causing falling ³ loss less likely to be able to self-care 4 16







Treating age related hearing loss is cost effective





Increase penetration in adults & seniors

- The cost effectiveness of cochlear implantation in children is well understood
- Recent research suggests CI is also highly cost effective in adults*

ICER – incremental cost effectiveness ratio	CI vs. Hearing Aid £ per QALY	Cost effective?
Adults, 18+	11,988	✓
Adults, 65+	15,293	✓

* The Cost Effectiveness of Cochlear Implants in UK Adults. Cutler H., et al. Presented at EFAS conference, May 2019

Building consensus on the treatment pathway





Increase penetration in adults & seniors

Progress in establishing a consistent CI pathway:

In March 19, a Steering Committee and Panel of 25 audiologists and ENT surgeons across 13 countries, chaired by Dr Craig Buchman, Washington University, reached a consensus that lays the foundations for the creation of universal clinical practice guidelines for cochlear implantation including patient identification, referral, implantation and rehabilitation

Next steps:

- Consensus statement publication in a high impact medical journal
- Consensus paper starts to influence awareness and referral behaviour
- Engagement of professionals and community in change
- Development of in country treatment guidelines in collaboration with society/policy makers
- Adoption of consensus recommendations into formal clinical practice guidelines
- Supports market access efforts with payers and policy makers

The goal is to build a clear and consistent referral path from hearing aids to cochlear implants





Increase penetration in adults & seniors

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- Standard of care

Cochlear is investing operating cash flows to drive growth





Deliver consistent revenue and earnings growth

Invest to grow

- Building awareness and access to our products requires multi-year investment in sales, marketing and R&D activities
- Through disciplined investment, we will aim to maintain the net profit margin

Operational improvement

- · Optimising cost of production strengthens our competitive position
- Using scale to generate efficiency gains to reinvest in market growth activities

Strong financial position

- · Strong cash flow generation funds growth
- We aim to maintain the strong balance sheet position and continue to target a dividend payout of around 70% of net profit

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Revenue growth drivers





Deliver consistent revenue and earnings growth

Cochlear implants

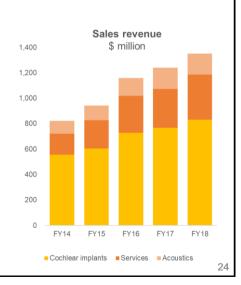
- Growing awareness and uptake by adults & seniors
- New products driving market growth and market share
- · Emerging market expansion

Services

- · Growing recipient base
- Greater connectivity and engagement with recipients
- Nucleus® 7 Sound Processor and Nucleus Kanso® Sound Processor upgrades

Acoustics

- Baha® 5, Power and SuperPower Sound Processor and Baha SoundArc
- Market expansion



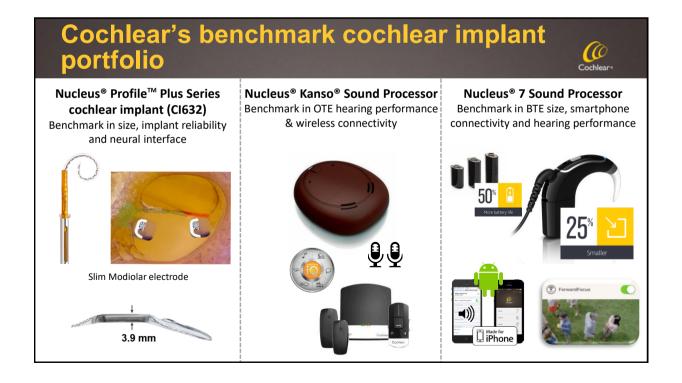


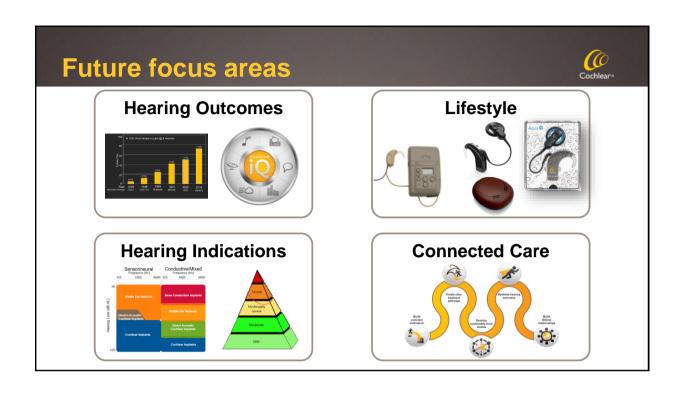
References

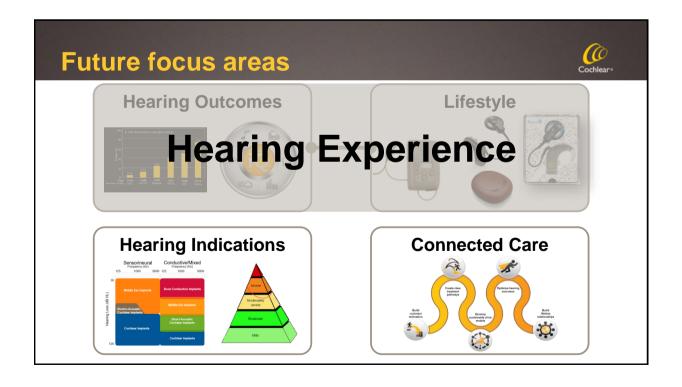


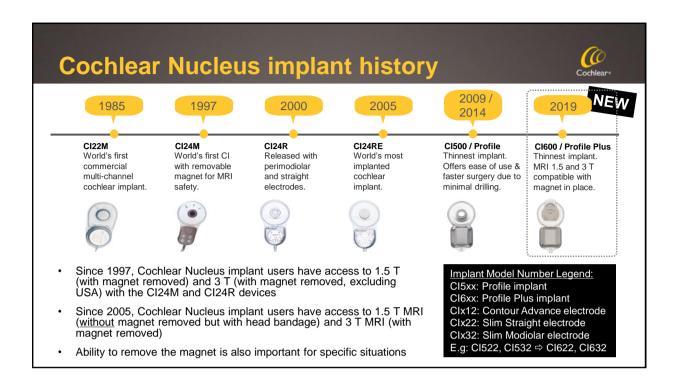
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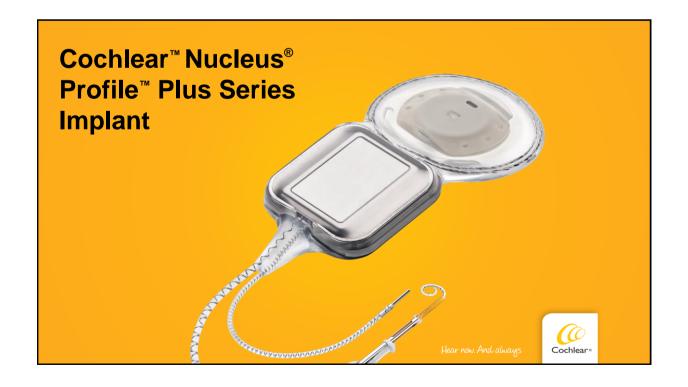












Cochlear™ Nucleus® Profile™ Plus Series implant

Designed for simpler MRI

More convenient MRI scans at 1.5 and 3.0 Tesla without the need for magnet removal. No need to apply a bandage and splint for 1.5 and 3 T MRI scan

Our dedication to implant reliability

Built on Cochlear's unrivalled reliability record of the Profile Series Implant 1,2,3

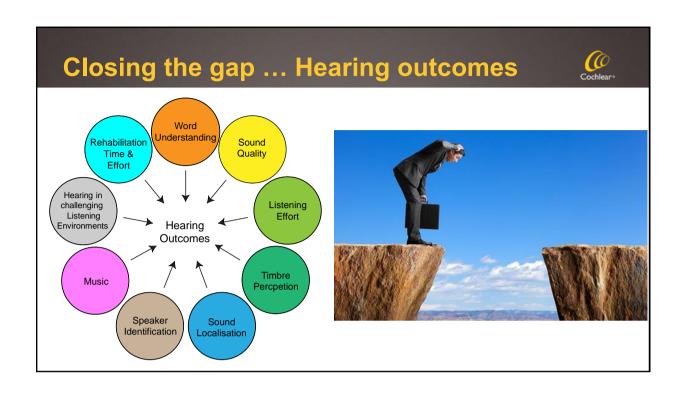


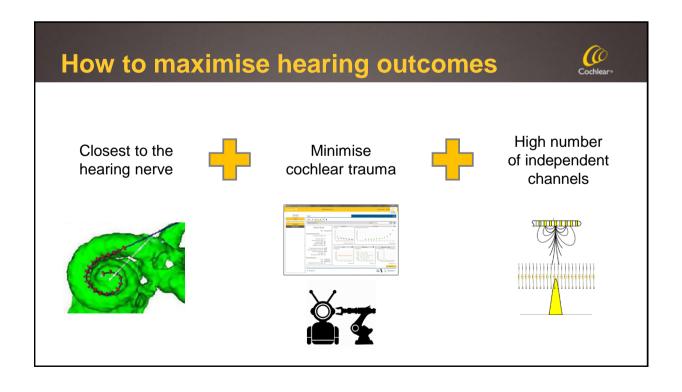
The thinnest cochlear implant platform

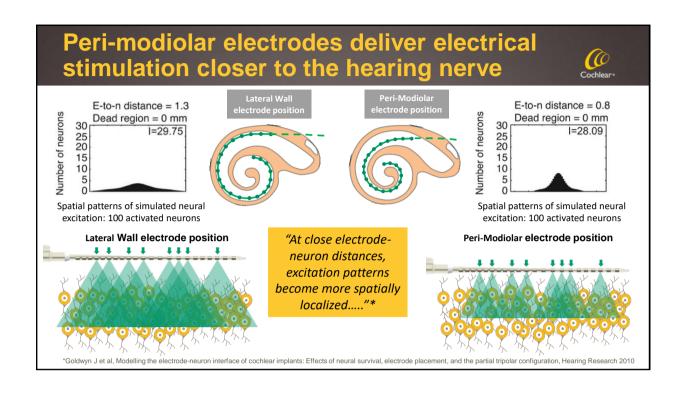
At only 3.9mm, it is the thinnest in the world⁴

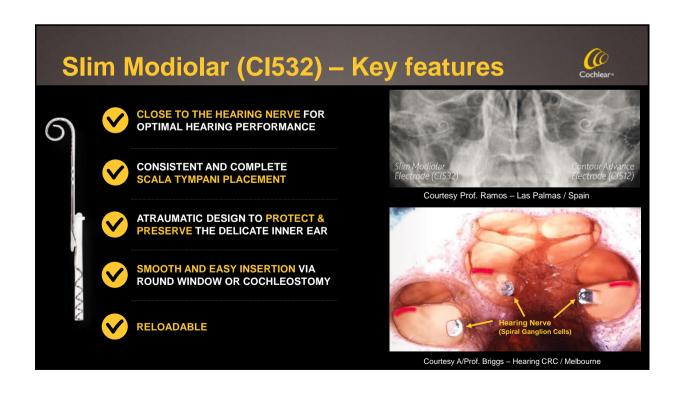
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- 2. Hearing Implant Reliability Reporting | MED-EL [Internet]. Medel.com. 2019 [cited 7 March 2019]. Available from: http://www.medel.com/hearing-solutions/cochlear-implants/reliability 3. 2018 Global Implant Reliability Report. 027-N025-02 Rev B. Advanced Bionics AG and affiliates.; 2018.

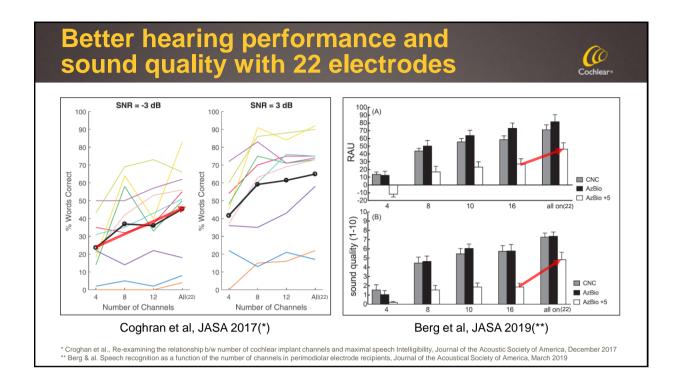
Future focus areas **Hearing Outcomes** Lifestyle **Hearing Indications Connected Care**

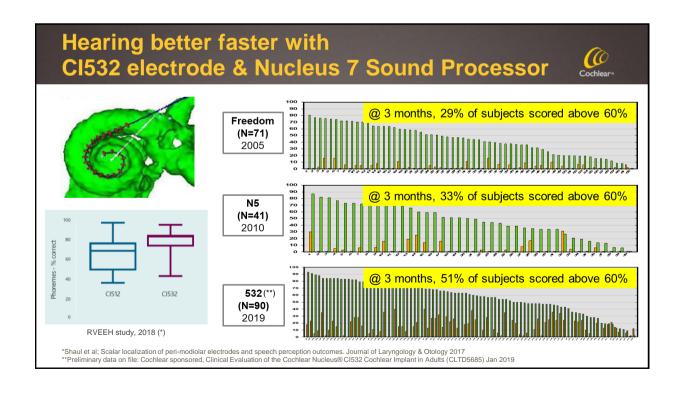


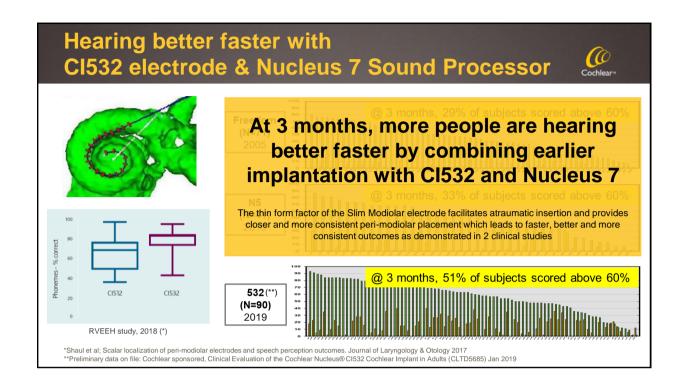


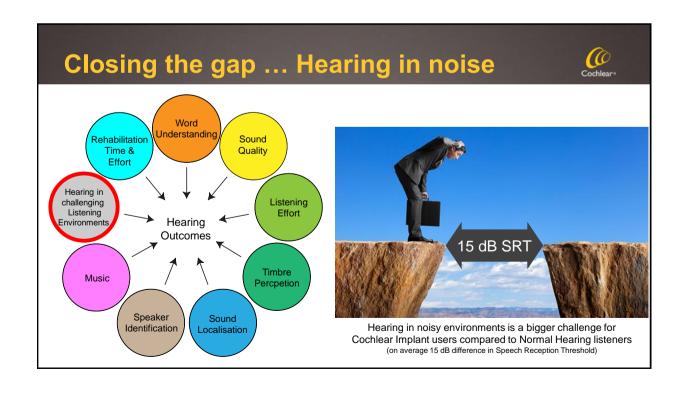


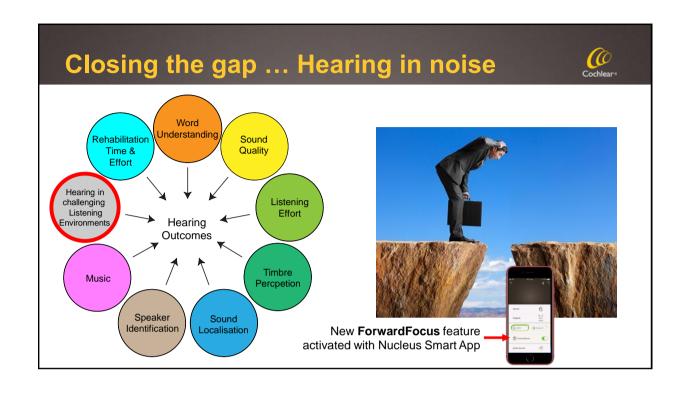


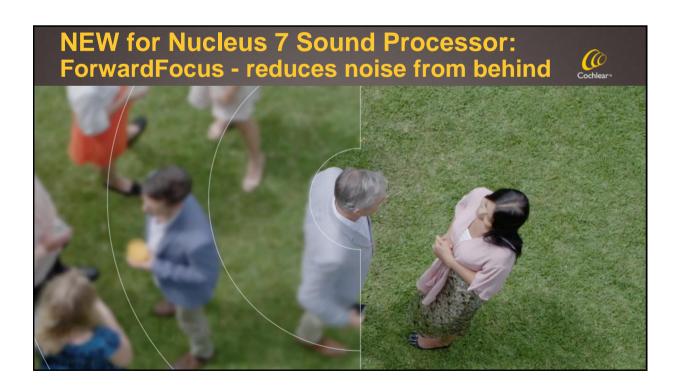


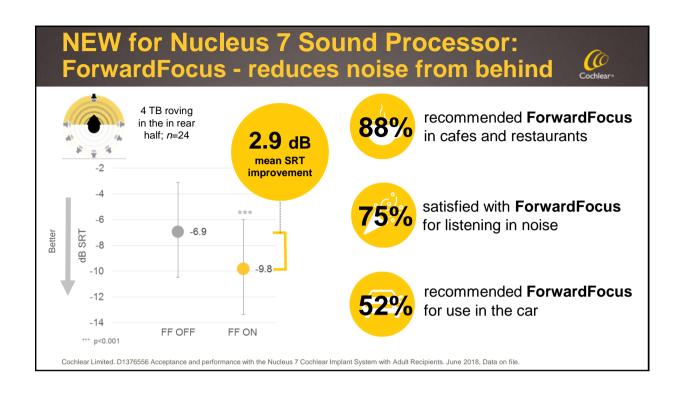










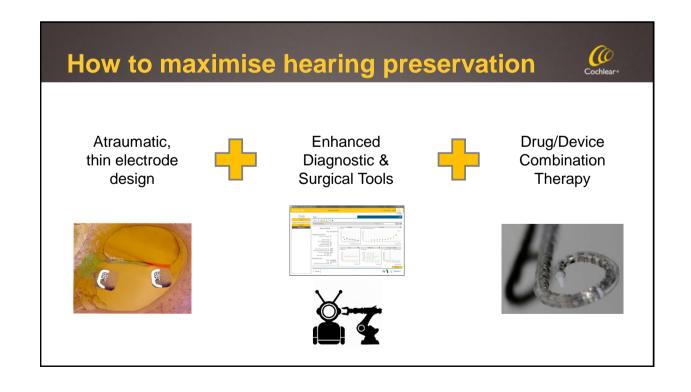








Hearing satisfaction with CI532 electrode and Nucleus 7 Sound Processor 0 **Bilateral Hearing Aids** >10x **Smart Bimodal** (Nucleus cochlear implant + Resound hearing aid) improvement HEARING PERFORMANCE in hearing Satisfied or Very Satisfied performance Ability to understand **76**% satisfaction with cochlear Ability to understand **79**% Conversations in a small group implants over Hearing performance in **58**% hearing aids* background noise Ability to listen to **68**[%] and appreciate music Ability to understand people on the phone *Preliminary data on file: Cochlear sponsored, Clinical Evaluation of the Cochlear Nucleus® CI532 Cochlear Implant in Adults (CLTD5685) Jan 2019



Structural preservation with Slim Modiolar electrode (CI532)







- Aschendorff et al (n=44)1
 - · No intracochlear trauma
 - · 100% scala tympani placement
 - · Consistent and close modiolar proximity
- US Multicenter Study (n=100)²
 - · 24 Surgeons across 13 centers
 - · 3D CT reconstructions completed
 - · 91% of the electrode contacts in Scala Tympani
- Shaul et al (n=18)3
 - · 100% scala tympani placement
- Ramos et al (n=10)4
 - · 100% scala tympani placement

Multiple studies indicate consistent atraumatic placement with Slim Modiolar electrode (CI532)



Video courtesy of Prof. J.T. Roland (NYU Langone Health)

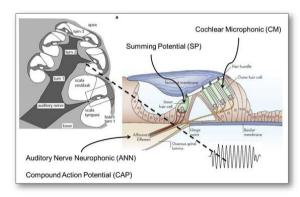
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 Preliminary data on file: Cochlear sponsored, Clinical Evaluation of the Cochlear Nucleus® Cl532 Cochlear Implant in Adults (CLTD5685) Jan 2019

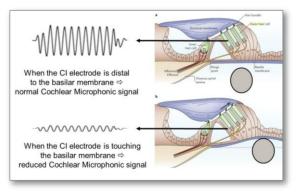
 Shaul C, Dragovic AS, Stringer AK, O'Leary SJ, Briggs RJ. Scalar localization of peri-modiolar electrodes and speech perception outcomes. J Laryngolofy & Otology 2018
- 4. Ramos-Macías et al. Hearing Preservation with the Slim Modiolar Electrode Nucleus Cl532® Cochlear Implant: A Preliminary Experience. Audiol Neurotol 2017

ElectroCochleoGraphy (ECochG): "unblinding" the electrode insertion process

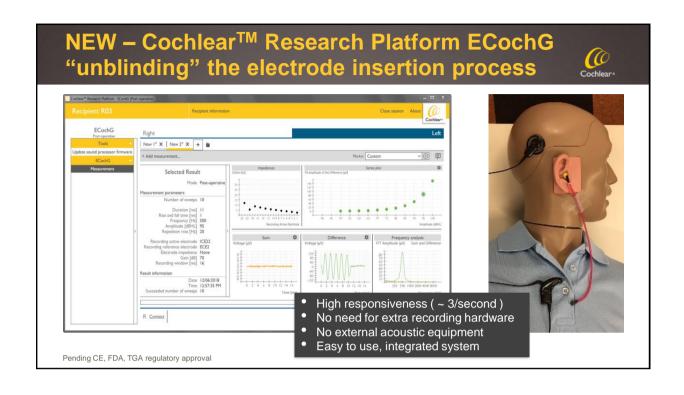


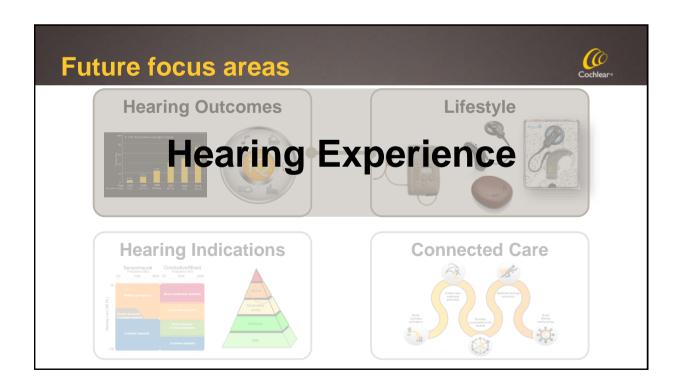


ElectroCochleoGraphy (ECochG) is a measurement method that captures a number or electrical signals from the cochlea, including the cochlear microphonic (CM) which is the electrical response from the hair cells which follows the waveform of the acoustic sound input; it is as though the cochlea is acting as a microphone.



The cochlear microphonic (CM) signal may be impacted during or after electrode insertion if the electrode would touch the basilar membrane; hence the provide real-time feedback during the electrode insertion process.









First for iPhone. First for Android.





With the Nucleus Smart App patients can control their Nucleus 7 Sound Processor directly from a smartphone. iPhone – iPad – iPod Touch Now also for Android.





Why develop a totally implantable cochlear implant (TICI)?



- · Recipients and Professionals ask for it! Why?
- Quality of life ability to hear 24/7 in all environments
 - Feeling safer: detect alarms & warnings in all environments
 - Freedom: to pursue life with fewer restrictions
 - Emotional benefit: feeling confident for oneself or loved ones
 - Aesthetic benefit: can be used without the external processor







1st generation TICI research device (2005-2006)



- Hearing performance in quiet and in noise <u>significantly degraded</u> when using invisible hearing
- Usability strongly affected by the <u>presence of body noise</u> (breathing, swallowing, eating, ...)
- Due to these issues the Melbourne recipients do not use the invisible hearing as the "standard" hearing mode,



However ...

- Today, all 3 recipients use the invisible hearing mode for part of the day in particular situations and activities
- None were prepared to give up the invisible hearing function:

"I'm never deaf anymore" "Freedom from deafness"

Briggs et al (2005)

2nd generation TICI research device (2018)



- 2nd generation TICI investigational device leverages Carina[®] implantable microphone technology
- Feasibility clinical study with 11 subjects announced October 2018
- · 5 subjects have been implanted
- The outcomes of this study will influence the next steps towards a commercial TICI
- While good progress is being made, the commercial availability of a TICI is likely years away

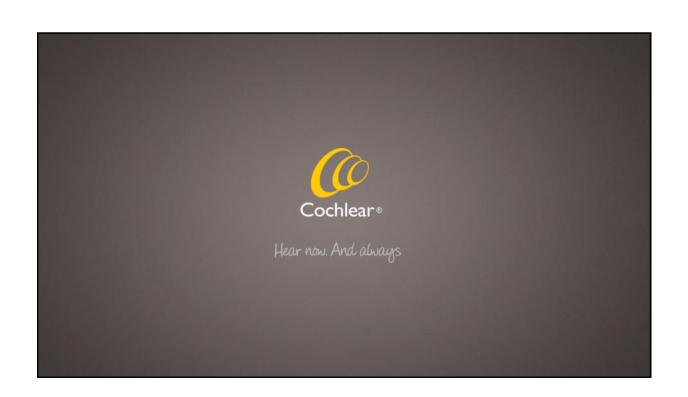


Summary Product innovation focus areas



- Nucleus Profile Plus Series cochlear implant (CI600): enhanced MRI compatibility
- · Hearing Outcomes
 - Slim Modiolar (CI532/632) + Nucleus 7 Sound Processor: hearing better faster
 - Nucleus 7 ForwardFocus: hearing better in noise
 - Nucleus 7 Audio Streaming: ASHA compatibility (coming soon)
 - New Cochlear Research Platform ECochG capability: hearing preservation
- Lifestyle
 - Nucleus Smart App Android
 - TICI clinical study update
- Connected Care
 - Remote Check: in pilot roll-out stage







Remote Check Overview



About Remote Check

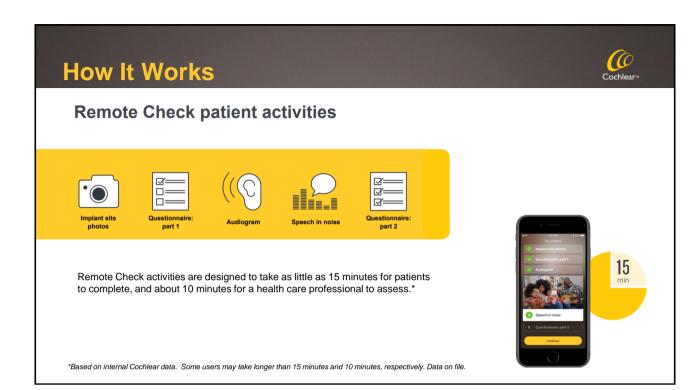
Remote Check* is designed to be a convenient, at-home testing tool that allows patients with a Cochlear™ Nucleus® 7 Sound Processor to complete a series of hearing tests at home using their mobile device. A clinician can then review those results and determine whether or not the patient needs to come into the clinic for an in-person visit.

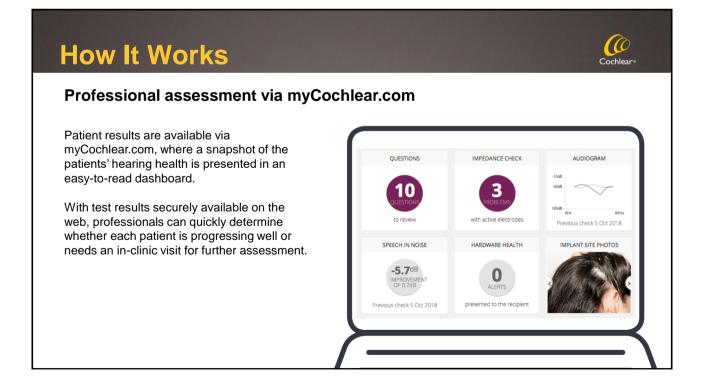
With Remote Check, hearing health professionals can:

- · Reduce unnecessary visits for patients who are on track
- · Spend more quality time with patients who have complex needs
- See more patients who are waiting for an initial candidacy assessment
- Reduce the burden on patients by offering a convenient, time-saving option of care









UK Pilot Study – Remote Check



- · NHS operates on a capitated funding model
 - Fixed price for annual maintenance of patients after initial cochlear implant surgery
 - Fee is static regardless of number of visits
- · UK recently expanded eligibility criteria for cochlear implants
 - New NICE criteria doubles the total addressable market
 - Additional strain will be placed on clinics
- Remote Check can help relieve capacity constraints
 - Help eliminate unnecessary visits
 - Utilise clinic time for patients who need it most
- Pilot study measuring efficacy and efficiency of Remote Check



5 Pilot Sites in the UK

Potential Patient Impact of a New Care Model



What is the real cost of an appointment?

Patients affected:

87%

59%

3%

15%

Travelling cost

P

Parking



Accommodation

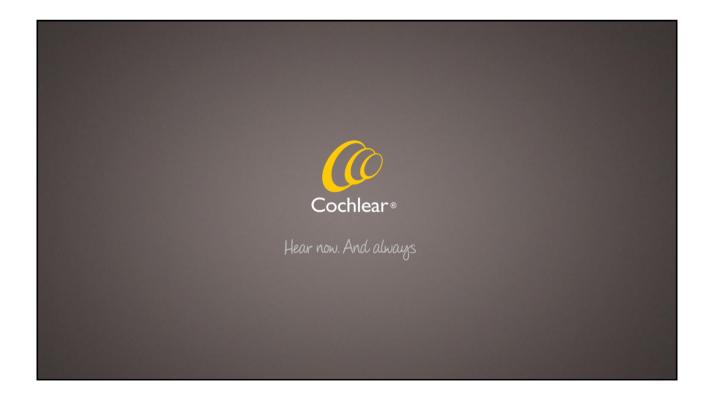


Lost wages

Results based on a market research study conducted by Cochlear Ltd (n= 126). Data on file.

Potential Clinic Impact of a New Care Model Possible Impact of Remote Check on Post-Surgical Audiological Aftercare* 12 Facilitates category growth Helps mitigate impact of new CI candidates 10 on clinic capacity Extends reach of existing care providers 8 Hours Helps with follow-up care compliance Many patients no-show for follow-up visits A more convenient alternative to facilitate continuity of care ■ Current Standard of Care ■ Remote Check

*Remote Check is not suitable for all patients. Data is based on internal Cochlear studies and presented here for illustrative purposes only.





Topics



- The impact of untreated hearing loss
- · Market Access at Cochlear
- · Building the capabilities
- · Recent access outcomes and future opportunities

Despite its low awareness, hearing loss is now the fourth largest cause of disability



Years lived with disability

Global rank (2017) All ages

- 1 Low back pain
 - 2 Migraine
 - 3 Diabetes type 2
 - 4 Age-related hearing loss
- 5 Major depression
- 6 COPD

Years lived with disability

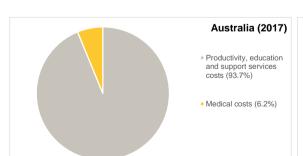
Global rank (2017) Age 70+

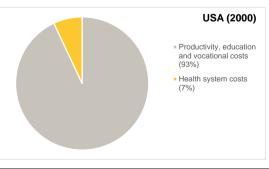
- 1 Age-related hearing loss
- 2 COPD
- 3 Low back pain
- 4 Diabetes type 2
- 5 Ischemic stroke
- 6 Alzheimer's disease

3

The total cost of untreated hearing loss usually goes unnoticed by health care systems

- WHO estimated the total global annual cost of untreated disabling hearing loss to be \$750 to \$790 billion (in 2015)
- Direct medical costs account for only a small fraction of the cost of hearing loss





The impact on SP SNHL on the individual is real and often tragic





1980s - 1990s: Trying to live "normally" knowing that things are only getting harder

Progressive hearing loss continues



Late 1970s: Progressive hearing loss as a result of ototoxic drugs



2001: 80dB loss in her best ear

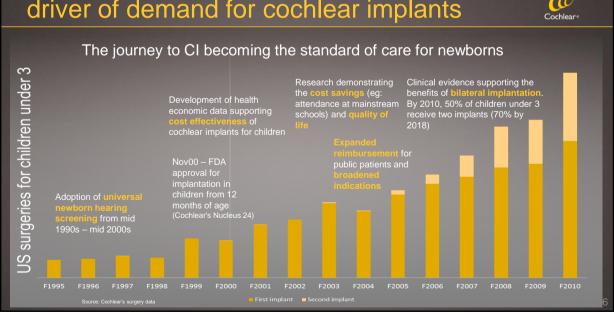
2002: Lost her job due to "inability to perform her duties" (aged 54)

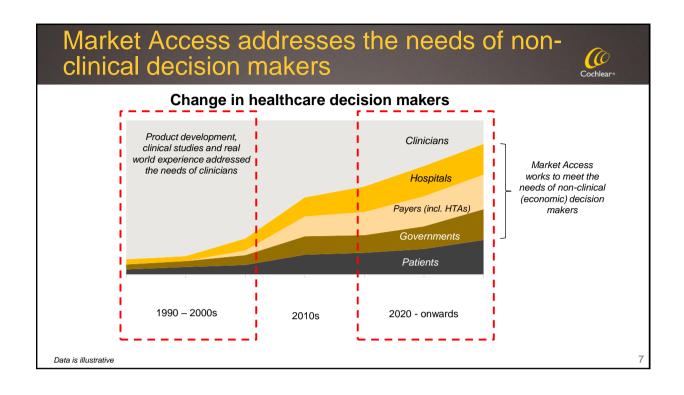
2003 - 2018: "Stuck" in the hearing aid channel, despite a 90dB+ HL in both ears and no clear benefit from HA use

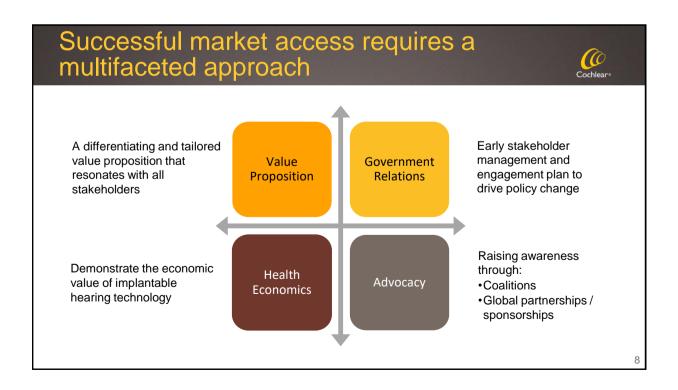
2019: On a "waiting list" for a Cochlear implant

Improved market access is an important driver of demand for cochlear implants

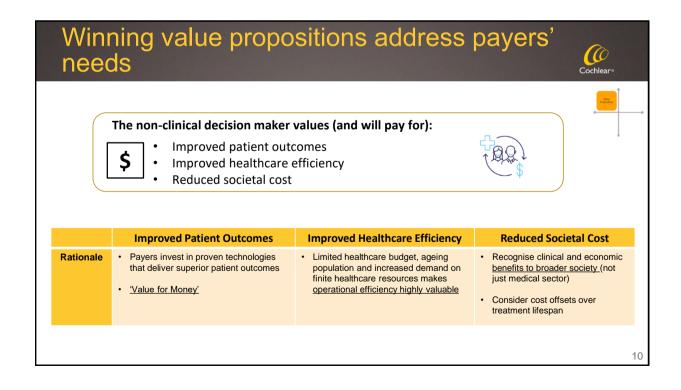


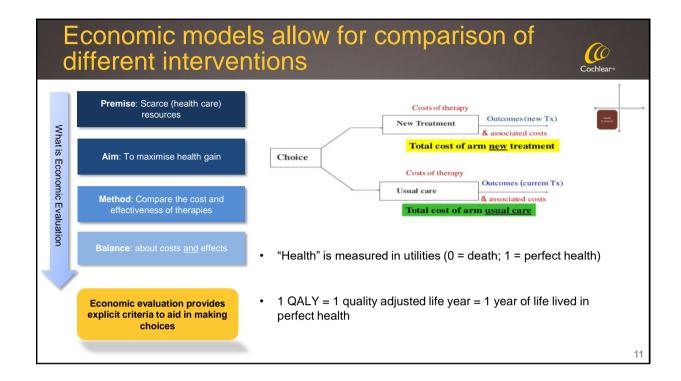


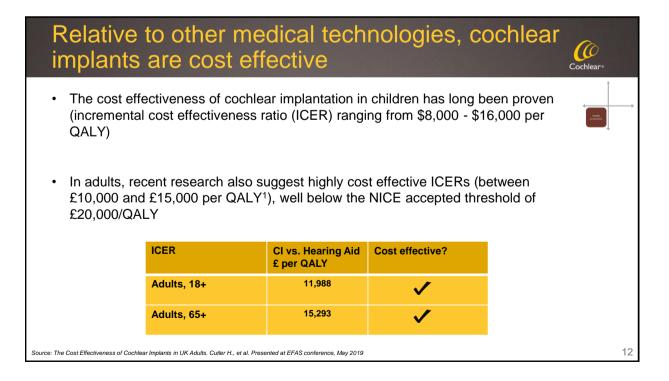




Access capabilities are needed at global, regional and country level Local country market **Global Market Access** access teams are builds evidence to experts on local demonstrate the 'value reimbursement for money' of CI and process and utilize the increases awareness frameworks and tools among payers and provided by the global policy makers of the team to secure impact of untreated reimbursement and hearing loss expand access where possible Local Market Access resources Region / Global Market Access resources







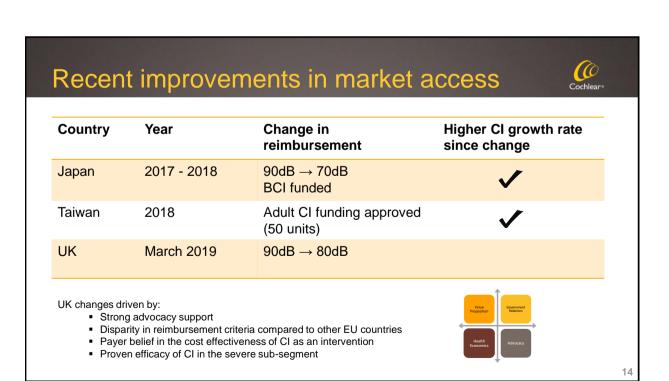
Advocacy activities will continue to be key to ensuring access Advocacy goal is aligned to Cochlear's Mission World Health "Help people hear and be heard" Organization Partnerships with patient and professional advocacy organisations, universities, NGO's, well regarded influencers. HARD OF HEARING ● BUCIU Awareness of CI and hearing loss as a major public health problem Align messages with partners and communicate International Society of Audiology need to improve access to implantable hearing

technology

Screening and early intervention

Awareness of HL link to health ageing

Referral pathways



Future access opportunities: success will rely on payers' understanding the overall impact of hearing loss



Opportunity



Broadening of reimbursement indications



Increase funding / reduction of waiting lists



Emerging markets



Leverage

- Connected care
- Standard of Care for adults



Acoustics

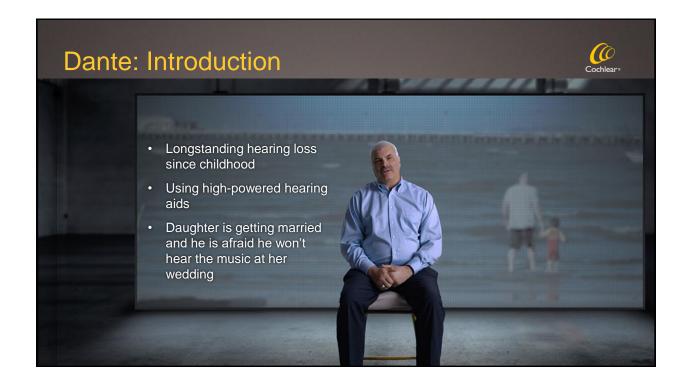
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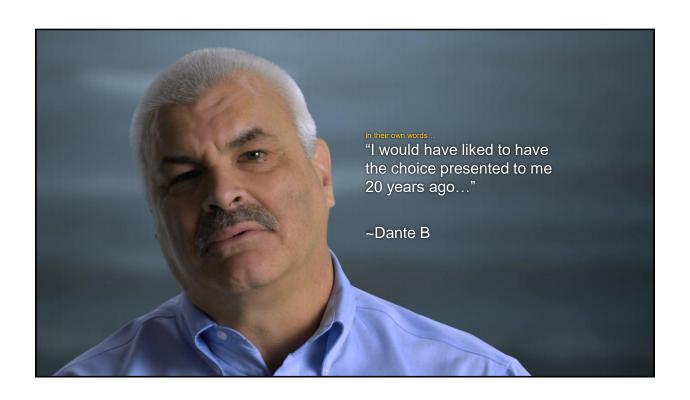
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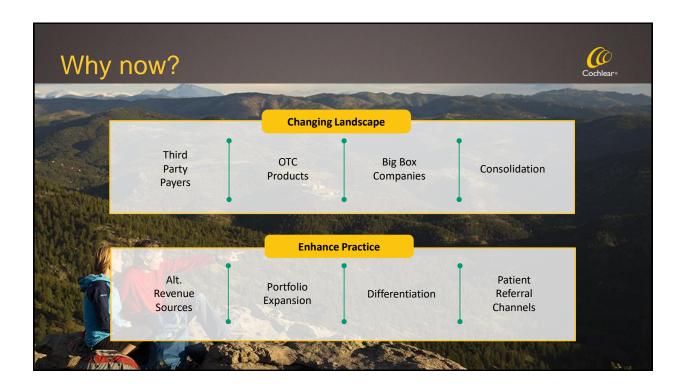


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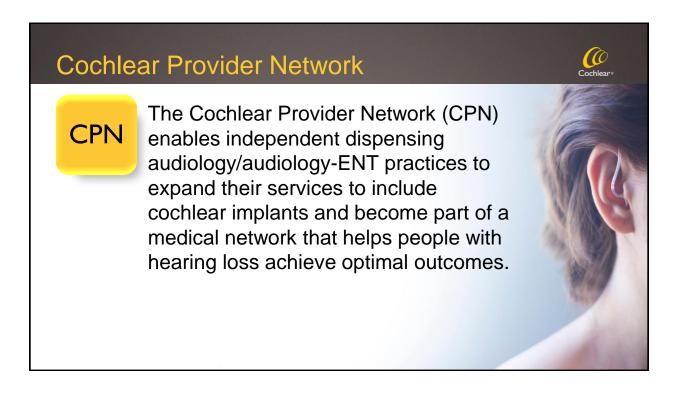








Top reasons audiologists do not recommend hearing implants I don't think patient's hearing loss is severe enough for an implant My patients are generally satisfied with hearing aids I don't have enough formal training and experience to feel comfortable recommending or offering implants



CPN audiologist profile



- Open to revenue streams other than hearing aids
- Desires to be known as the community hearing health care expert
- Wants to offer all hearing solutions other than just hearing aids
- Practice has been established for at least five years
- Patients want audiologist to be involved in their care throughout their hearing journey
- Is a licensed audiologist
- Bills for services and is a Medicare provider
- Has a strong physician referral base and is comfortable partnering with physicians

Why audiologists want to be CPNs



Partnerships

- · Positions clinic as "multi-specialty"
- · Differentiate practice from competitors
- · Creates an alternative revenue source
- Partner with community surgeons
- · Retain existing patients
- Attract new patients
- Recruits medical model audiologists to the practice
- Create marketing and PR opportunities – increase awareness

PR-TV Spot



TUCSON MORNING BLEND

AZ Hearing Specialists: Is a cochlear implant right for you?

3:34 PM, Mar 28, 2019

Medical Model vs. Retail

CPN education and business training



- · 2 Day training workshops
- Monthly webinars that include relevant topics (i.e. How to include CIs on your website, billing and reimbursement, etc...)
- Toolkit to get started—outlined protocols-easier candidacy identification
- Outlined billing practices
- · Offer widest product portfolio
- Teaches ReSound/CI fitting procedures
- Join a network of progressive audiologists that offer all solutions

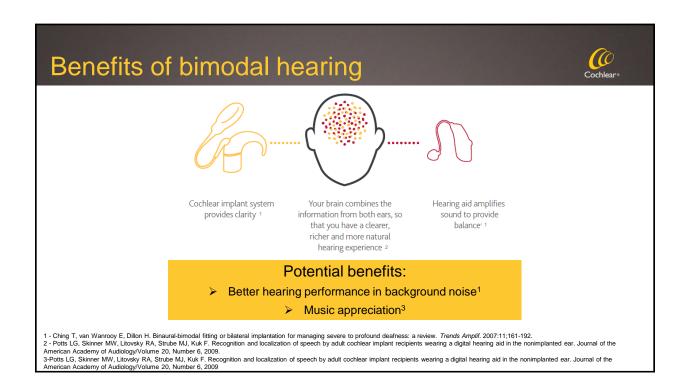


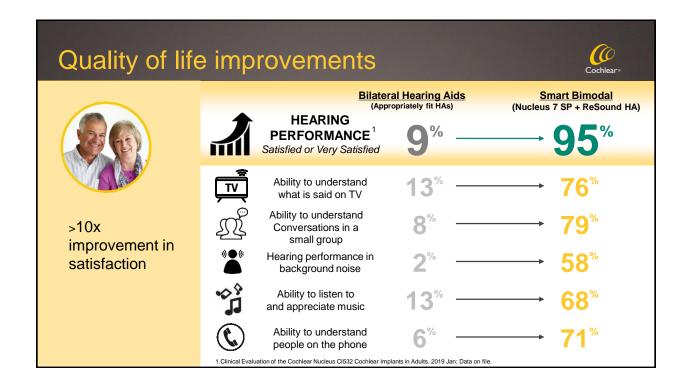
CPNs understand the value of hearing with two ears

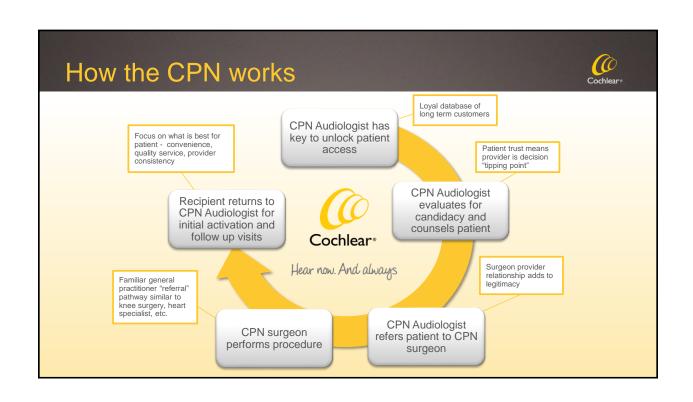


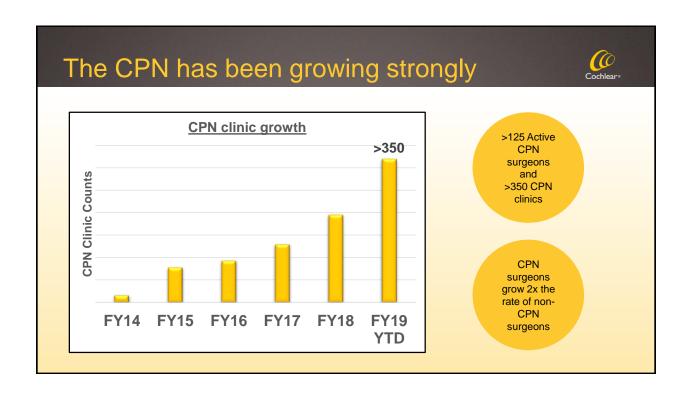
- Recipients with residual hearing in the opposite ear will often continue to use a hearing aid with their cochlear implant
- Cochlear's partnership with ReSound offers a comprehensive portfolio of Smart Bimodal Solutions to best meet patient needs
 - Recipients can take advantage of Made for iPhone technology and True Wireless™ accessories in both ears
 - Centralized customer support for bimodal recipients

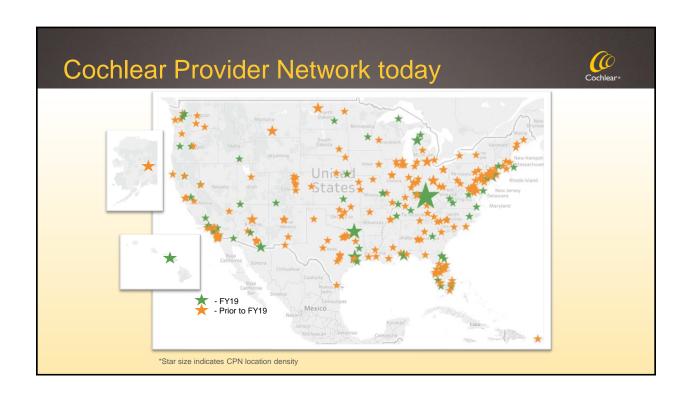




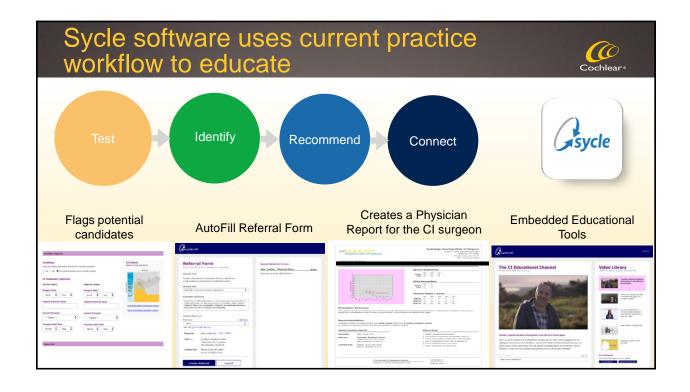














Sycle portals provide professional awareness campaigns & industry KOL interviews



Case studies, myth-busters, educational webinars and patient counseling guides empower audiologists to feel confident in their decisions to refer patients for treatment







In Summary.....



The CPN, together with Sycle, are driving a growing number of CI candidates from the hearing aid channel

- The majority of CI candidates are in the hearing aid channel
- The CPN demonstrates that building competencies in CI drives referrals
- The experience of CPNs has been overwhelmingly positive in driving:
 - > New revenue sources
 - > Attracting new patients
 - Allowing audiologists to offer all solutions thus competing with Big Box, DTC and OTC
- · Growing the CPN is accomplishing 2 important goals for the CI industry:
 - > Awareness
 - > Access



Notes



Forward looking statements

Cochlear advises that these presentation slides contain forward looking statements which may be subject to significant uncertainties outside of Cochlear's control. No representation is made as to the accuracy or reliability of forward looking statements or the assumptions on which they are based. Actual future events may vary from these forward looking statements and you are cautioned not to place undue reliance on any forward looking statement.

Non-IFRS financial measures

Given the significance of foreign exchange movements, the directors believe the presentation of the non-IFRS financial measure, constant currency, is useful for the users of this document as it reflects the underlying financial performance of the business. This non-IFRS financial measure has not been subject to review or audit. However, KPMG has separately undertaken a set of procedures to agree the non-IFRS financial measures disclosed to the books and records of the group.

Constant currency

Constant currency removes the impact of exchange rate movements to facilitate comparability of operational performance for Cochlear. This is done by converting the prior comparable period net profit of entities in the group that use currencies other than Australian dollars at the rates that were applicable to the current period (translation currency effect) and by adjusting for current year foreign currency gains and losses (foreign currency effect). The sum of translation currency effect and foreign currency effect is the amount by which reported EBIT and net profit is adjusted to calculate the result at constant currency.

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Please seek advice from your health professional about treatments for hearing loss. Outcomes may vary, and your health professional will advise you about the factors which could affect your outcome. Always read the instructions for use. Not all products are available in all countries. Please contact your local Cochlear representative for product information.