Nucleus® 7 Sound Processor

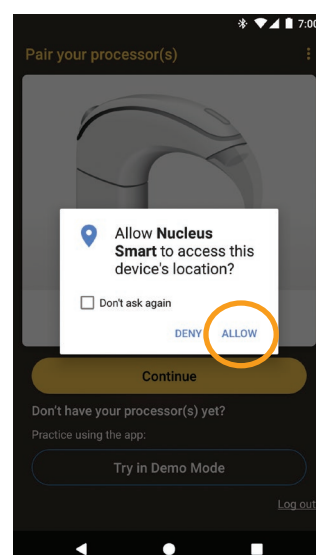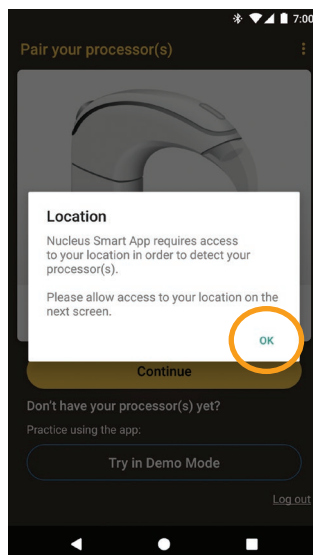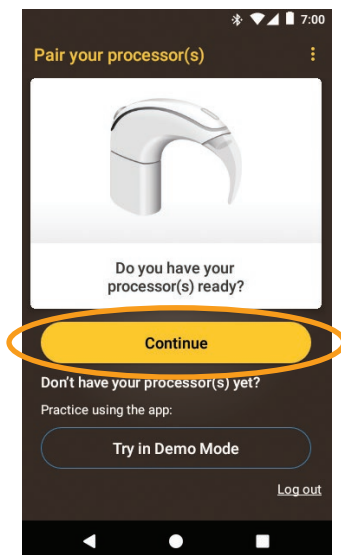## Pairing Guide (for Android™)

This guide tells you how to pair your **Cochlear™ Nucleus 7 Sound Processor(s)** with the **Nucleus Smart App** on a compatible **Android** smartphone*, so you can use the app to control and monitor your sound processor(s).

> **NOTE**
> To use the Android version of the app, your sound processor must have the latest firmware installed. Please check with your clinician.

Pair your processor(s)

> **NOTES**
> • If you have other sound processor(s) already paired, you need to unpair them first. See page 4 for unpairing instructions.
> • Radio interference: when trying to pair or connect your sound processor with the app, you may experience interference from some devices (e.g. microwave ovens, wireless routers or TV Streamers). If this happens, move away from the device and try again.
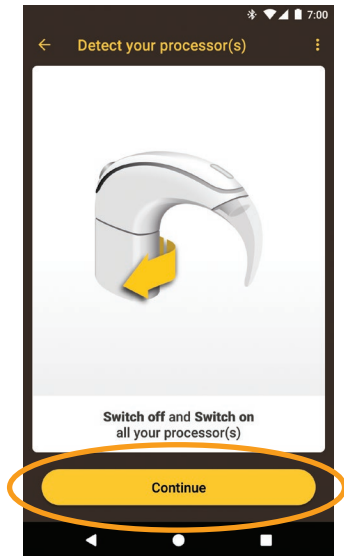
1 Have your processor(s) ready.

2 Switch on Bluetooth on your Android smartphone.

3 Run Nucleus Smart App.

4 Swipe through the Welcome screens.

5 Create your Cochlear **Account**
or
login if you have an account.

6 The Pair your processor(s) screen displays. Tap **Continue**.

7 In the Location popup, tap **OK**.
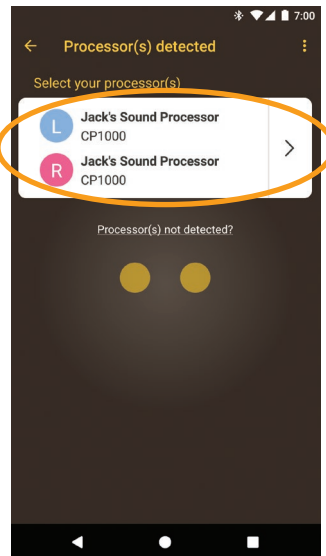

8 In the Allow Nucleus Smart popup, tap **ALLOW**.

* For compatibility information, refer the Nucleus Smart App user guide.
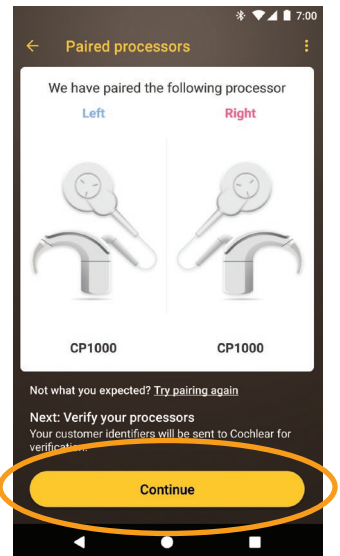
...CONTINUED OVER THE PAGE...

Hear now. And always

Cochlear®

9 The Detect your processor(s) screen displays.
Turn your processor(s) **OFF**, then **ON**. If you have two processors do both, one after the other.
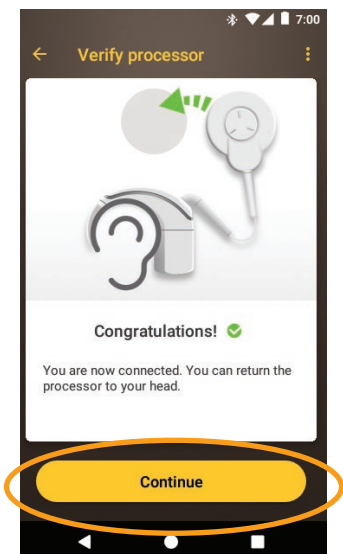Tap **Continue**.

.

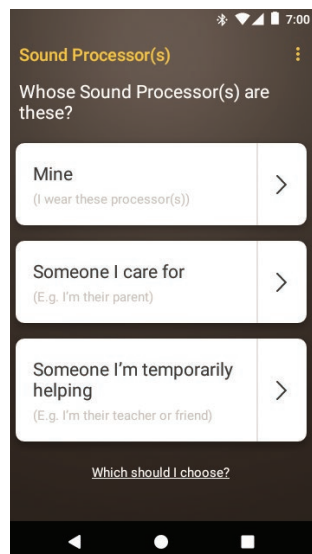**10** When your processor(s) display, **tap** once to start pairing.

11 The Paired processors screen displays when pairing is complete.
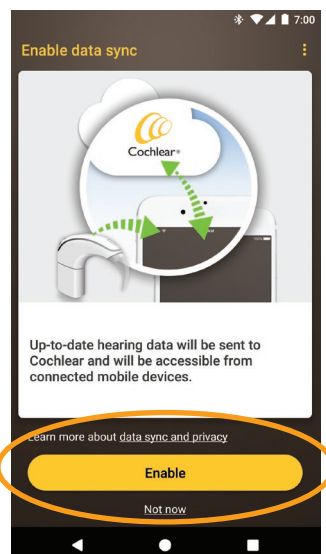Tap **Continue**.

12 When the Verify processor screens display:

A. **Remove** your processor and **press** the processor button.
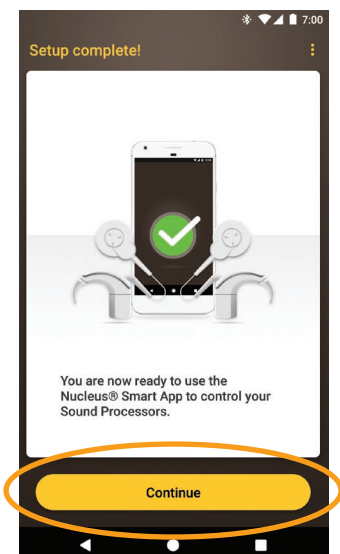B. **Place** your processor on your head and tap **Continue**.

13 Tap an option in the Sound Processor(s) screen and if prompted, enter user details.

14 The Enable data sync screen displays.
If you would like to use this feature, tap **Enable**.

15 If the Audio streaming screen displays, see steps on the **next page**.
or
If the Setup complete screen displays, tap **Continue**.

NOTE
To pair additional compatible devices, you must first disable Bluetooth on existing paired devices.

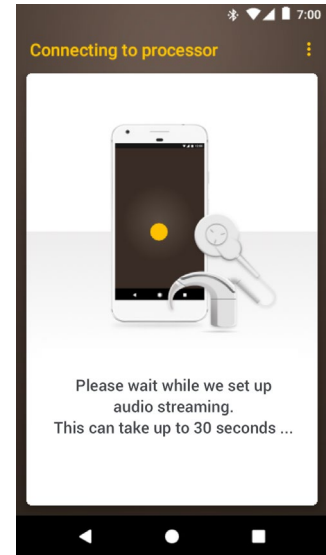# Smartphones with audio streaming for hearing aids

If your smartphone supports audio streaming for hearing aids, you can receive sound from your phone straight to your processor. To setup audio streaming:

1 When the Audio streaming screen displays, tap **Enable**.
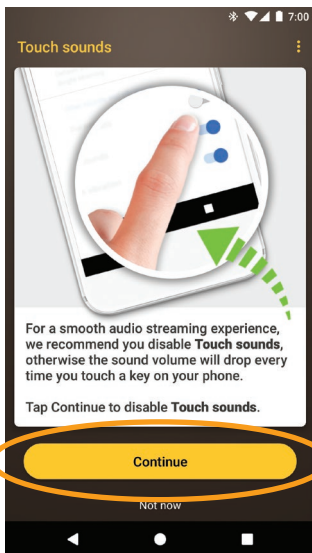Your sound processor(s) will turn off for a few moments.

2 If other sound processor(s) are already paired or streaming to your smartphone you need to **Forget** them now.

Follow the screen prompts to **Forget** the processor(s), then tap the **back button** to return to the Nucleus Smart App.
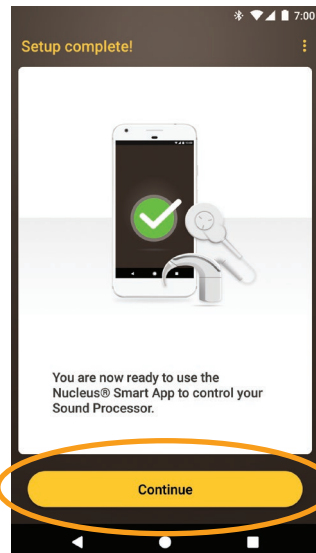
3 Wait while the Connecting to processor screen displays.

4 If you have **Touch sounds** enabled on your smartphone, the Touch sounds screen displays.

Follow the screen prompts to **disable Touch sounds**, then tap the **back button** to return to the Nucleus Smart App.

5 When the Setup complete! screen displays, tap **Continue**.

6 You can use the **Nucleus Smart App**! Refer to the *Nucleus Smart App User Guide* for details.

NOTE
To pair additional compatible devices, you must first disable Bluetooth on existing paired devices.
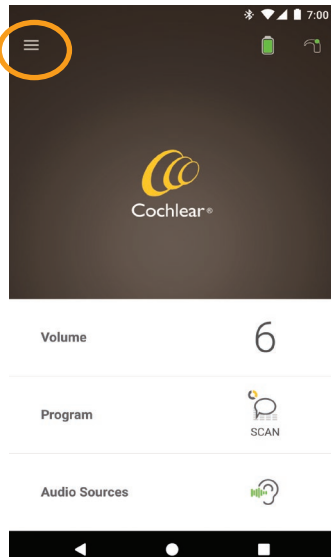
Unpair your processor(s)

If you change your sound processor(s), for example if you receive a new sound processor from the repair centre, you need to:
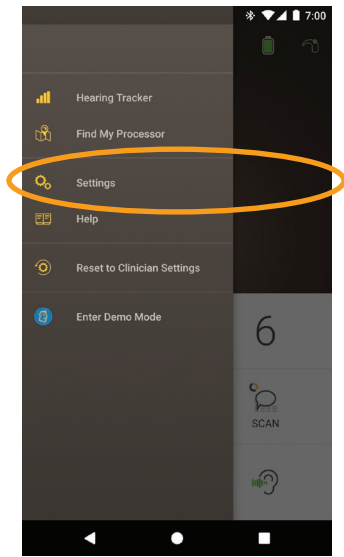- **Unpair** the old sound processor(s), then
- **Pair** the new sound processor(s).
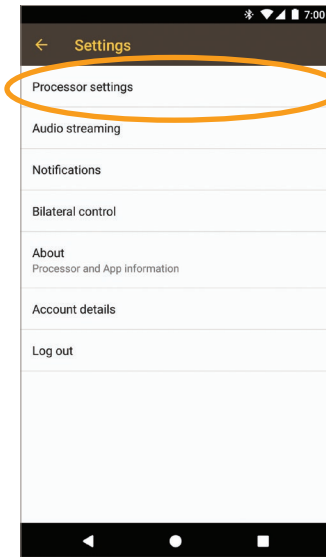
To unpair your processors(s):
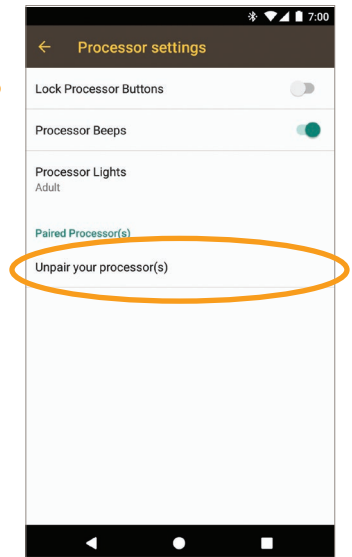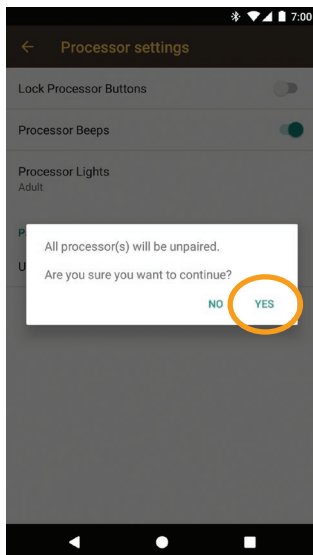
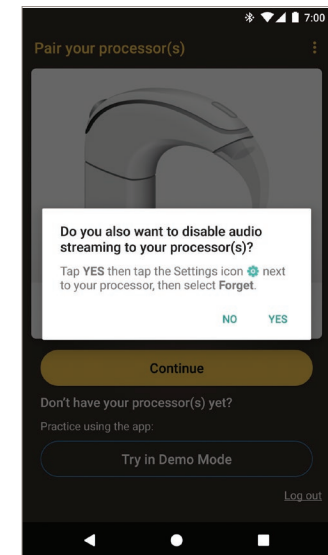1 Open the app's **Menu**. 2 Tap **Settings**. 3 Tap **Processor settings**. 4 Tap **Unpair your processor(s)**.
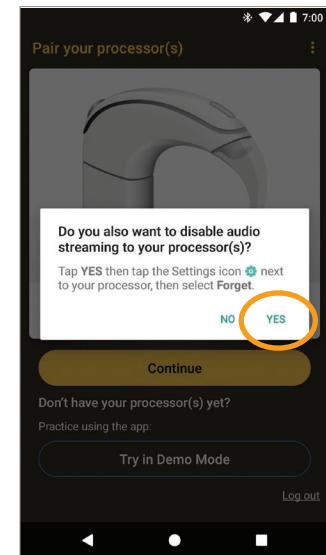
5 Tap **YES**.

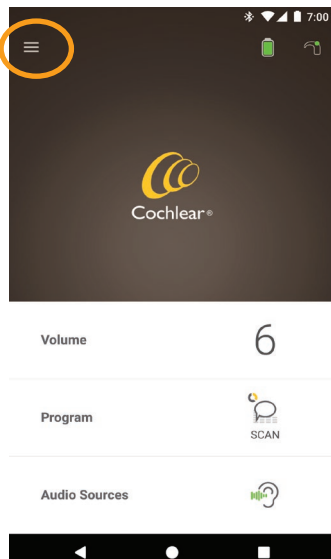6 If streaming is enabled for your processor(s), a prompt to disable streaming displays.

A. Tap **YES** and follow the prompts to **Forget** your processor(s).

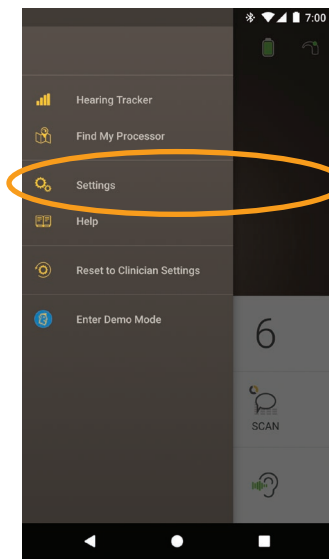B. Tap the **back button** to return to the Nucleus Smart App.
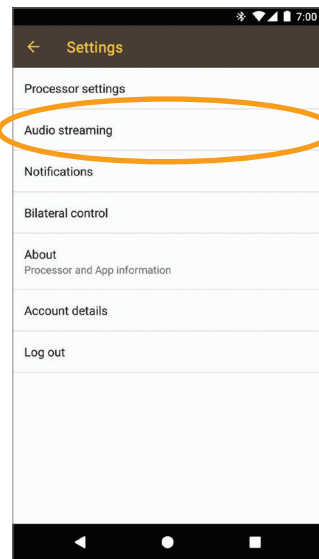
Check streaming status

To check your streaming status:

1 Open the app's **Menu**.

2 Tap **Settings**.

3 Tap **Audio streaming**.

4 If streaming is **not active**, for more details read the information on screen and tap available links.

- For more information on the app, see the *Nucleus Smart App User Guide*.
- For more information on the sound processor, see the *Nucleus 7 Sound Processor User Guide*.
- Visit us online for tips, how-to videos and more:
  www.cochlear.com/

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