Cochlear[™] Pairing Guide (for Android[™])



This guide tells you how to pair your Cochlear[™] Nucleus[®] 8, Nucleus 7, Nucleus 7 SE, Nucleus 7 S or Kanso[®] 2 Sound Processor^{*} with the Nucleus Smart App on a compatible Android smartphone[†], so you can use the app to control and monitor your sound processor(s). Note

- To use the Android version of the app, your sound processor must have the latest firmware installed. Please check with your clinician.
- Some screens will show your name and sound processor model. Images shown in this guide are of example screens only and may differ to what you see in your app. Use the instructions in this guide in conjunction with the corresponding screens in the app itself to guide you through using the app.
- Not all products are available in all countries.
- For compatibility information, visit www.cochlear.com/compatibility

Pair your processor(s)

Note

or

- If you have other sound processor(s) already paired, you need to unpair them first. See page 4 for unpairing instructions.
- Radio interference: when trying to pair or connect your sound processor with the app, you may experience interference from some devices (e.g. microwave ovens, wireless routers or TV Streamers). If this happens, move away from the device and try again.

OK.

- 1 Have your processor(s) 6 The Pair your processor(s) screen displays. ready. Tap Continue. 2 Switch on Bluetooth on your Android smartphone. ▼⊿ 🗋 7:00 Pair your processor(s) 3 Run Nucleus Smart App. 4 Swipe through the Welcome screens. 5 Create your Cochlear Account
 - Location Allow Nucleus Nucleus Smart App requires access to your location in order to detect your Smart to access this Do you have your processor(s). device's location? processor(s) ready? Please allow access to your location on the Don't ask agai ALLOW DENY Continue Don't have your processor(s) yet? Practice using the app: Try in Demo Mode Log ou •

7 In the Location popup, tap

* 🔽 🕯 7:0

...CONTINUED OVER THE PAGE...

8 In the Allow Nucleus Smart

* • 4 • 7.0

popup, tap ALLOW.

login if you have an account.

9 The Detect your processor(s) screen displays.

Turn your sound processor(s) OFF, then ON. If you have two do both, one after the other.

After turning your processor(s) off and on, tap Continue.



10 When your processor(s) display, tap

once to start pairing.

11 The Paired processors screen displays when pairing is complete. Tap Continue.



12 Follow the screen prompts to Verify your sound processor(s).

The Preparing your Processor(s) screen displays for up to 60 seconds. Tap Continue.



13 Tap an option in the Sound Processor(s) screen. If prompted, enter user details



14 If the Audio streaming screen displays, see steps on the next page. or

If the Setup complete screen displays, tap Start using the app.







Note To pair additional compatible devices, you must first disable Bluetooth on existing paired devices.

Smartphones with audio streaming for hearing aids

If your smartphone supports audio streaming for hearing aids, you can receive sound from your phone straight to your processor. To setup audio streaming:



2 If other sound processor(s) are already paired or streaming to your smartphone you need to Forget them now.

Follow the screen prompts to Forget the processor(s), then tap the **back button** to return to the Nucleus Smart App.

3 Wait while the Connecting to processor screen displays.



4 If you have **system sounds** enabled on your smartphone, the System sounds screen displays.

Follow the screen prompts to **disable** system sounds, then tap the back button to return to the Nucleus Smart App.

- 5 When the **Setup complete!** screen displays, tap Start using the app.
- 6 You can use the Nucleus Smart App! Refer to the Nucleus Smart App User Guide for details.





Note To pair additional compatible devices, you must first disable Bluetooth on existing paired devices.

Unpair your processor(s)

If you change your sound processor(s), for example if you receive a new sound processor from the repair centre, you need to:

- **Unpair** the old sound processor(s), then
- Pair the new sound processor(s).

To unpair your processors(s): Open the app's **Menu**.





2 Tap Settings.

6 If streaming is enabled for your processor(s), a prompt to **disable streaming** displays.



4 Tap Unpair your processor(s).





- A. Tap **YES** and follow the prompts to **Forget** your processor(s).
- B. Tap the **back button** to return to the Nucleus Smart App.







Check audio streaming status

To check your audio streaming status:

1 Open the app's Menu. 2 Tap Settings. 3 Tap Audio streaming. 4 If streaming is not active, for more details read the information on screen and * 🔽 🗎 7:00 tap available links. Settings = 0 Processor settings Audio streaming Find My Processor Notifications Cochlear o, Bilateral control Help About sor and App information 6 Volume Account details Log out Enter Demo Mode P Program SCAN -Audio Sources \bigtriangledown 0 \bigtriangledown 0

Disable audio streaming

To disable audio streaming:



- For more information on the app, refer to the Nucleus Smart . App User Guide.
- For more information on the sound processor, refer to your . Sound Processor User Guide.
- Visit us online for tips, how-to videos and more: www.cochlear.com/

Cochlear Ltd (ABN 96 002 618 073) 1 University Avenue, Macquarie University, NSW 2109, Australia Tel: +61 2 9428 6555 Fax: +61 2 9428 6352 Cochlear Ltd (ABN 96 002 618 073) 14 Mars Road, Lane Cove, NSW 2066, Australia Tel: +61 2 9428 6555

Cochiear Ltd (ABN 96 002 618 07.3) 14 Mars Road, Lane Cove, NSW 2066, Australia Tel: +61 2 9428 6555 Fax: +61 2 9428 6352 ECEEP Cochiear Deutschland GmbH & Co. KG Karl-Wiechert-Allee 76A, 30625 Hannover, Germany Tel: +49 511 542 770 Fax: +49 5115 427770 Cochiear Europe Ltd 6 Dashwood Lang Road, Bourne Business Park, Addlestone, Surrey KT15 2HJ, United Kingdom Tel: +44 1932 26 3400 Fax: +44 1932 26 3426

www.cochlear.com Cochlear, Hear now. And always, Kanso, Nucleus, and the elliptical logo are either trademarks or registered trademarks of Cochlear Limited. Android is a trademark of Google Inc.