

# Cochlear™ Nucleus® 7 Sound Processor Upgrade Order Form

PLEASE FILL OUT ALL FIELDS UNLESS INDICATED OTHERWISE.

## 01 Recipient Information

Name: \_\_\_\_\_

Email: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

Guardian Name (if child): \_\_\_\_\_

Shipping Address: \_\_\_\_\_

City/State: \_\_\_\_\_ Zip: \_\_\_\_\_

Gender:  Male  Female

Preferred Pronoun:  He  She  They  Use my name

Implant Side:  Left  Right

Emergency Contact:

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

## 02 Clinic Information

Clinic Name: \_\_\_\_\_

Email: \_\_\_\_\_

Primary Audiologist: \_\_\_\_\_

PO#: \_\_\_\_\_

Bill to: \_\_\_\_\_

## 03 Nucleus 7 Sound Processor

Select one for each item below, unless noted otherwise. Kit also includes: Standard Rechargeable Battery Module (two), Y Battery Charger, Microphone Protectors (one pack of two) and User Guide.

**Sound Processor Color:**

Black   Brown   Grey   Sand   White

**Slimline™ Integrated Coil Color:**

Black   Brown   Grey   Sand   White

**Slimline Integrated Coil Cable Length:**

Select two, enter quantity below (2" recommended).

\_\_\_ 2" (6cm) \_\_\_ 3" (8cm) \_\_\_ 4" (11cm) \_\_\_ 11" (25cm)

**Magnet Strength:**

Magnet color will be same as coil color selected above  
(current magnet strength recommended).

**Standard:**

½M  1M  2M  3M  4M  5M  6M

**Profile™ Plus:**

½(I)  1(I)  2(I)  3(I)  4(I)  5(I)

Not sure. Please use current magnet strength on file.

**Earhook Size (pack of three):**

Small (Tamper Resistant)  Small  Medium  Large

**Snugfit or Hugfit™ Option:**

Select one size from either option.

**Snugfits Size (pack of two):**

Small  Medium  Large

**Hugfits Size:**

Extra Extra Small  Extra Small  Small

## 04 Mix and Match Second Sound Processor<sup>1</sup>

Select either a second Nucleus 7 or a Kanso<sup>®</sup> 2 Sound Processor. Magnet strength will match SECTION 03 selection.

I would like to choose a second sound processor for half off the self-pay price.

### Nucleus 7 Sound Processor

Select one for each item below. Kit includes: Sound Processor, Standard Rechargeable Battery Module, Slimline Coil, Magnet and Earhook.

#### Sound Processor Color:

 Black   Brown   Grey   Sand   White

#### Slimline Coil Cable Length:

2" (6cm)  3" (8cm)  4" (11cm)  11" (25cm)

#### Slimline Coil Color:

 Black   Brown   Grey   Sand   White






#### Earhook Size:

Small (Tamper Resistant)  Small  Medium  Large

### Kanso 2 Sound Processor

Select one for each item below. Kit includes: Sound Processor, Home Charger, Magnet, Magnet Removal Tool, Safety Line, SoftWear™ Pads (pack of five), Headband (for pediatric recipients only), Socket Cover, Microphone Covers (pack of two), Cleaning Cloth, Screwdriver and Cleaning Brush, and User Guide.

#### Sound Processor Color:

 Black   Chocolate Brown   Slate Grey  
  Sandy Blonde   Silver

#### Safety Line:

Long (with Shirt Clip)  Short (with Shirt Clip)  
 Short Loop (with Hair Clips [pack of five])

Select Hair Clip Color:  White  Brown  Black

## 05 Make It Your Own

Select one accessory or Ready-to-Wear service option.

### Nucleus 7 Aqua+ Kit

A waterproof accessory that allows you to swim underwater, in salt water, and completely submerged.\*

Includes: Aqua+ Sleeves (pack of two), Aqua+ Safety Line (pack of two), Mic Lock Stirrup (pack of four) and Activity Kit Case

Aqua+ Coil Cable Length (carbon color only):  2" (6cm)  3" (8cm)

Select Aqua+ Processor Sleeve Size:  Compact Aqua+ Sleeve  Aqua+ Sleeve

### Cochlear True Wireless Accessories

**CR310 Remote Control**

Recommended for recipients without an iPhone<sup>®</sup> or compatible Android™ smartphone.\*\* Change programs and volume, and stream wirelessly.

**Cochlear Wireless Phone Clip**

Call hands-free and stream music from a Bluetooth<sup>®</sup> device.

**Cochlear Wireless Mini Microphone 2+**

Hear better over a distance or in noisy listening situations.

**Cochlear Wireless TV Streamer**

Stream high quality audio directly from your TV, stereo, computer, or other similar device.

**Disposable Battery** Battery Holder and Cover.

**USB Battery Charger** For use with Rechargeable Battery.

**Standard Rechargeable Battery Module**

Additional battery, two are included with kit.

### Ready-to-Wear

Have your Nucleus 7 Sound Processor pre-loaded with your current programs by our Cochlear Hear Always Specialists. To participate, recipient must be age 5 or older. Cochlear recommends that you schedule a follow-up appointment with your audiologist to maximize your battery use and check your magnet strength. The Ready-to-Wear service may not be available for certain implant types. If your clinician decides that this option is not right for you, your Nucleus 7 will be shipped unprogrammed to the address you provide.

There are two options available for Ready-to-Wear. You can either select it in lieu of an accessory or you can pay the \$95 fee and have it added to your order.

**Ready-to-Wear as your service option**

Choose in lieu of an accessory. If your clinician decides that this option is not right for you, you will be given the choice to select an accessory from above.

**Ready-to-Wear as an additional option (\$95)**

If your clinician decides that this option is not right for you, the Ready-to-Wear service fee will be removed.

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Recipient Name: \_\_\_\_\_ PO#: \_\_\_\_\_

## 06 Payment Method

**I will self-pay the Nucleus 7 upgrade.**

Pay out of pocket and/or seek insurance reimbursement on my own.<sup>2</sup>

**I will pursue the Nucleus 7 upgrade through Cochlear's Reimbursement & Insurance Services.**

The self-pay discounted price does not apply.

Insurance Name: \_\_\_\_\_ Member ID: \_\_\_\_\_

## 07 Trade-in<sup>3</sup>

**I would like to trade in my existing non-retired processor toward this upgrade order.**

Allow one non-retired Nucleus Sound Processor trade-in for each self-pay Nucleus 7 Upgrade Kit. Cannot be applied to the second sound processor option and this trade-in option is not available through Cochlear's Reimbursement & Insurance Services. Trade-in option must be declared at the time of the upgrade order and cannot be added after the upgrade has shipped.

## 08 Submit Form

Email completed order form to [customer@cochlear.com](mailto:customer@cochlear.com)

### Policy:

**Return and Exchange Policy:** 90-Day Trial Period. 90 days to exchange unopened accessories.

**Warranty:** 3-years. No questions asked.

1. Second Sound Processor Option: Available within 90 days of upgrade order. No trade-in.
2. Please keep in mind that if you choose to self-pay for an item generally covered by insurance, you may not be able to submit a claim on your own if Cochlear is contracted with your private insurance provider. Visit [www.cochlear.com/us/insurancelist](http://www.cochlear.com/us/insurancelist) to see if Cochlear is contracted with your insurance provider. If Cochlear is contracted with your insurance provider, we suggest placing your order through Cochlear's Reimbursement and Insurance Services.
3. You may trade in one (1) non-retired Nucleus Sound Processor when you choose to self-pay. This offer excludes upgrade orders placed through Reimbursement & Insurances Services. Limit 1 trade-in per upgrade device.

\* The Nucleus 7 Sound Processor with the Aqua+ is water resistant to level IP68 of the International Standard IEC60529. This water protection only applies when you use the Aqua+ and rechargeable batteries. Not compatible with the acoustic component. The Aqua+ magnet strength will be the same as magnet strength selected above. Compact Aqua+ sleeve must be used with compact rechargeable battery.

\*\*For compatibility information visit [www.cochlear.com/compatibility](http://www.cochlear.com/compatibility).

For more information on terms and conditions, please visit [www.cochlear.com/us/upgrade](http://www.cochlear.com/us/upgrade).

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Recipient Name: \_\_\_\_\_ PO#: \_\_\_\_\_

