

# Cochlear™ Nucleus® 7 Sound Processor for Nucleus 22 Upgrade Order Form

## 01 Recipient Information

Name: \_\_\_\_\_

Email: \_\_\_\_\_

Phone: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Date of Birth: \_\_\_\_\_

Guardian Name (if child): \_\_\_\_\_

Gender:    Male    Female    Non-binary    Prefer not to say

Implant Side:    Left    Right

Preferred Language:    English    Spanish

Emergency Contact Name: \_\_\_\_\_

Emergency Contact Phone: \_\_\_\_\_

Additional comments (if needed): \_\_\_\_\_

## 02 Clinic Information

Clinic Name: \_\_\_\_\_

Clinic Email: \_\_\_\_\_

Audiologist Name: \_\_\_\_\_

MD/ENT Name: \_\_\_\_\_

PO#: \_\_\_\_\_

Bill to: \_\_\_\_\_

Surgical Ship To: \_\_\_\_\_  
\_\_\_\_\_

## 03 Payment Method

### I will pursue the Cochlear™ Nucleus® 7 Sound Processor upgrade through Cochlear's Reimbursement & Insurance Services.

The self-pay discounted price does not apply.

Insurance Name: \_\_\_\_\_ Member ID: \_\_\_\_\_

### I will self-pay the Nucleus 7 Sound Processor upgrade.

Pay out of pocket and/or seek insurance reimbursement on my own.<sup>3</sup>

#### I would like to trade in my existing commercially available sound processor toward this upgrade order.<sup>4</sup>

Allow one commercially available Nucleus Sound Processor trade-in for each Nucleus 7 Upgrade Kit. Cannot be applied to the second sound processor option and this trade-in option is not available through Cochlear's Reimbursement & Insurance Services. Trade-in option must be declared at the time of the upgrade order and cannot be added after the upgrade has shipped.

#### I would like to keep my existing commercially available sound processor.

## 04 Nucleus 7 Sound Processor

Select one for each item below, unless noted otherwise. Kit also includes: Standard Rechargeable Battery Modules (three), Y Battery Charger, Microphone Protectors (pack of two) and User Guide.

### Sound Processor Color:

Black  Brown  Grey  Sand  White

### Slimline™ Integrated Coil Color:

Black  Brown  Grey  Sand  White

### N22 Coil Cable Length:

Select two, enter quantity below (2" recommended).

2" (6cm)  3" (8cm)  4" (11cm)  10" (25cm)

Not sure. Please use current length on file.

### Magnet Strength:

Magnet color will be same as coil color selected above (current magnet strength recommended).

### Standard:

½M  1M  2M  3M  4M  5M  6M

Not sure. Please use current magnet strength on file.

### Earhook Size (pack of three):

Small (Tamper Resistant)  Small  Medium  Large

## 05 Mix and Match Second Sound Processor Option<sup>1</sup>

Magnet strength will match SECTION 03 selection.

**I would like to choose a second Nucleus 7 Sound Processor for half off the self-pay price.**

Same size and colors as above. (Stop here and proceed to SECTION 05)

### Different size and color

Select one for each item below. Kit includes: Sound Processor, Standard Rechargeable Battery Modules (three), N22 Coil with Cable, Magnet and Earhooks (pack of three)

Sound Processor Color:  Black  Brown  Grey  Sand  White

N22 Coil with Cable Color:  Black  Brown  Grey  Sand  White

N22 Coil Cable Length:  2" (6cm)  3" (8cm)  4" (11cm)  10" (25cm)

Earhook Size (pack of three):  Small (Tamper Resistant)  Small  Medium  Large

## 06 Make It Your Own

Select one accessory bundle below. Bundle to bundle exchanges will be allowed. Individual items in the bundles can be exchanged for color, size, strength and/or defects for the same item. Exchanges will be allowed within 90 days of shipment.

For more accessory options, please visit the online Cochlear Store at [cochlearstore.com](http://cochlearstore.com).

**Nucleus 7 Bundle:** Aqua+ Kit and Standard Rechargeable Battery (default to color of sound processor)

**Aqua+ Coil Cable Length** (black color only): 2" (6cm) 3" (8cm)

**Select Aqua+ Sleeve Size:** Aqua+ Compact Sleeve Aqua+ Power Extend Sleeve

**Select Aqua+ Magnet and Magnet Strength:**

Profile Plus Series (I) Magnet (black only): ½(I) 1(I) 2(I) 3(I) 4(I)

Standard Magnet (black only): ½M 1M 2M 3M 4M 5M 6M

**Function Bundle:** Standard Rechargeable Battery (default to color of sound processor), USB Battery Charger and CR310 Remote Control

From adjusting sound functions on the go and charging your sound processor anywhere, the function bundle is packed with accessories that boost sound effectiveness and keep you powered, ensuring you're always prepared for what's next.

**Action Bundle:** Aqua+ Kit and Mini Microphone 2+

Dive headfirst into water sports and adventures with the action bundle.

**Aqua+ Coil Cable Length** (carbon color only): 2" (6cm) 3" (8cm)

**Select Aqua+ Sleeve Size:** Aqua+ Compact Sleeve Aqua+ Power Extend Sleeve

**Select Aqua+ Magnet and Magnet Strength:**

Profile Plus Series (I) Magnet (black only): ½(I) 1(I) 2(I) 3(I) 4(I)

Standard Magnet (black only): ½M 1M 2M 3M 4M 5M 6M

**Connection Bundle:** Mini Microphone 2+ plus choice of TV Streamer OR Phone Clip

Hear your best in challenging situations and enjoy crisp, clear sound without disturbing others with the connection bundle, which features everything media and communication enthusiasts need to enhance their favorite programs and catch up with friends and family.

**Connection Bundle Choice:** TV Streamer Phone Clip

**Children Bundle:** Aqua+ Kit, Cochlear Headband, Stickers, Snugfits (pack of two), Kaci Plush Toy, Coloring Book and Koala Clip, plus choice of Mini Microphone 2+ OR Standard Rechargeable Battery (default to color of sound processor)

From personalized stickers to water-safe accessories, the children bundle is designed for our youngest recipients and equipped with everything your child needs to hear their best at home, in school and throughout all of their unique passions.

**Children Bundle Choice:** Mini Microphone 2+ Standard Rechargeable Battery

**Aqua+ Coil Cable Length** (carbon color only): 2" (6cm) 3" (8cm)

**Select Aqua+ Sleeve Size:** Aqua+ Compact Sleeve Aqua+ Power Extend Sleeve

**Select Aqua+ Magnet and Magnet Strength:**

Profile Plus Series (I) Magnet (black only): ½(I) 1(I) 2(I) 3(I) 4(I)

Standard Magnet (black only): ½M 1M 2M 3M 4M 5M 6M

**Headband:** XS-Vanilla XS-Grey XS-Black S-Vanilla S-Grey S-Black

**Snugfit Size:** Small Medium Large

## 07 Ready-to-Wear

### Ready-to-Wear (Fee waived for orders placed before 6/30/2023)

Have your Nucleus 7 Sound Processor pre-loaded with your current programs by our Cochlear Hear Always Specialists. To participate, recipient must be age 5 or older. The Ready-to-Wear service is not available for hybrid externals, Kanso to Nucleus 7 Sound Processor upgrades and certain implant types. If your clinician decides that this option is not right for you or if it is determined we are unable to program it, your Nucleus 7 Sound Processor will be shipped unprogrammed to the address you provide.

## 08 Trade-in<sup>5</sup>

### I would like the \$3,000 trade-in allowance to apply towards this upgrade order.

Allow one commercially available Nucleus Sound Processor trade-in for each self-pay Nucleus 7 Upgrade Kit. Cannot be applied to the second sound processor option and this trade-in option is not available through Cochlear's Reimbursement & Insurance Services. Trade-in option must be declared at the time of the upgrade order and cannot be added after the upgrade has shipped.

## 09 Submit Form

Email completed order form to [customer@cochlear.com](mailto:customer@cochlear.com)

### Policy:

**Return and Exchange Policy:** 90-Day Trial Period. 90 days to exchange unopened accessories.

**Warranty:** 3-years. No questions asked.

Nucleus 8 with Aqua+ is water resistant to level IP68 to the International Standard IEC60529. This water protection rating means that the sound processor with Aqua+ can be continuously submerged under water to a depth of 3 meters (9 feet and 9 inches) for up to two hours. This water protection only applies when you use the Aqua+ and rechargeable batteries.

For compatibility information visit [www.cochlear.com/compatibility](http://www.cochlear.com/compatibility).

1. Second Sound Processor Option: Available within 90 days of upgrade order. No trade-in.
2. The Ready-to-Wear option is only available for Nucleus 22 implant recipients currently with a Nucleus 6 Sound Processor
3. Cochlear is pleased to offer this discounted cash price when self-paying directly with Cochlear. This discount does not apply when placing an upgrade order through Cochlear's Reimbursement and Insurance Services. Insurance coverage and out-of-pocket expenses will vary depending on your insurance benefit coverage.
4. Please keep in mind that if you choose to self-pay for an item generally covered by insurance, you may not be able to submit a claim on your own if Cochlear is contracted with your private insurance provider. Visit [www.cochlear.com/us/insurancelist](http://www.cochlear.com/us/insurancelist) to see if Cochlear is contracted with your insurance provider. If Cochlear is contracted with your insurance provider, we suggest placing your order through Cochlear's Reimbursement and Insurance Services.
5. You may trade-in one (1) commercially available Nucleus Sound Processor when you choose to self-pay. This offer excludes upgrade orders placed through Reimbursement & Insurance Services. Limit 1 trade-in per upgraded device.

For more information on terms and conditions, please visit [www.cochlear.com/us/nucleusupgrade](http://www.cochlear.com/us/nucleusupgrade).

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[www.cochlear.com/us/upgrade](http://www.cochlear.com/us/upgrade) • 800 587 6927 • [customer@cochlear.com](mailto:customer@cochlear.com)

Patient Name: \_\_\_\_\_

