

Cochlear™ Nucleus® Kanso® 2 Sound Processor Upgrade Order Form

PLEASE FILL OUT ALL FIELDS UNLESS INDICATED OTHERWISE¹

01 Recipient Information

Name: _____

Email: _____

Phone: _____

Address: _____

Date of Birth: _____

Guardian Name (if child): _____

Gender: Male Female Non-binary Prefer not to say

Implant Side: Left Right

Preferred Language: English Spanish

Emergency Contact Name: _____

Emergency Contact Phone: _____

Additional comments (if needed): _____

02 Clinic Information

Clinic Name: _____

Clinic Email: _____

Audiologist Name: _____

MD/ENT Name: _____

PO#: _____

Bill to: _____

Surgical Ship To: _____

Sound processor and surgical ship to same address

Sound Processor Ship To*: _____

03 Payment Method

I will pursue the Nucleus® Kanso® 2 Sound Processor upgrade through Cochlear's Reimbursement & Insurance Services.

The self-pay discounted price does not apply.

Insurance Name: _____ Member ID: _____

I will self-pay the Kanso 2 Sound Processor upgrade.

Pay out of pocket and/or seek insurance reimbursement on my own.¹

I would like to trade in my existing commercially available sound processor toward this upgrade order.²

Allow one commercially available Nucleus Sound Processor trade-in for each Kanso 2 Upgrade Kit. Cannot be applied to the second sound processor option and this trade-in option is not available through Cochlear's Reimbursement & Insurance Services. Trade-in option must be declared at the time of the upgrade order and cannot be added after the upgrade has shipped.

I would like to keep my existing commercially available sound processor.

04 Nucleus Kanso 2 Sound Processor

Select one for each item below. Kit also includes: Home Charger, Portable Charger, Magnet, Magnet Removal Tool, Safety Line (Long, Short or Short Loop), Kanso Halo Accessory (two), SoftWear™ Pads (pack of five), Headband (for pediatric recipients only), Socket Cover, Microphone Covers (pack of two), Cleaning Cloth, Screwdriver and Cleaning Brush, and User Guide.

Sound Processor Color:

- Black Chocolate Brown Slate Grey
 Sandy Blonde Silver

Magnet Strength:

Profile™ Plus:

- ½(I) 1(I) 2(I) 3(I) 4(I) 5(I)

Standard:

- ½M 1M 2M 3M 4M 5M 6M

Not sure. Please use current magnet strength on file.

Safety Line:

Long (with Shirt Clip) Short (with Shirt Clip)

Short Loop (with Hair Clips [pack of five])

Select Hair Clip Color: White Brown Black

Kanso Halo Accessory:

An additional option to keep your Kanso 2 Sound Processor in place and is secured with hair clips on each side.

Kanso Halo Accessory (two, with Hair Clips [pack of five])

Select Hair Clip Color: White Brown Black

Portable Charger Cable Length:

Short (12") Long (20")

05 Mix and Match Second Sound Processor³

Select either a second Kanso 2 or a Nucleus® 8 Sound Processor. Magnet strength will match SECTION 04 selection.

I would like to choose a second sound processor for half off the self-pay price.

Kanso 2 Sound Processor

Select one for each item below. Kit includes: Sound Processor, Home Charger, Magnet, Magnet Removal Tool, Safety Line (same as selection made in SECTION 04), SoftWear Pads (pack of five), Headband (for pediatric recipients only), Socket Cover, Microphone Covers (pack of two), Cleaning Cloth, Screwdriver and Cleaning Brush, and User Guide.

Sound Processor Color:

- Black Chocolate Brown Slate Grey
 Sandy Blonde Silver

Kanso Halo Accessory:

Kanso Halo Accessory (two, with Hair Clips [pack of five])

Select Hair Clip Color: White Brown Black

Nucleus 8 Sound Processor

Select one for each item below. Kit includes: Sound Processor, Power Extend Rechargeable Battery, Y Battery Charger, Slimline Coil, Magnet and Earhook.

Sound Processor Color:

- Black Grey Silver
 White Sand Brown

Slimline Integrated Coil Color:

- Black Grey Silver
 White Sand Brown

Slimline Integrated Coil Cable Length:

(2" recommended)

2" (6cm) 3" (8cm) 4" (11cm) 10" (25cm)

Earhook Size (pack of three):

Small (Tamper Resistant) Small

Medium Large

06 Make It Your Own

Select one accessory bundle below. Bundle to bundle exchanges will be allowed. Individual items in the bundles can be exchanged for color, size, strength and/or defects for the same item. Exchanges will be allowed within 90 days of shipment.

For more accessory options, please visit the online Cochlear Store at [cochlearstore.com](https://www.cochlearstore.com).

Kanso 2 Bundle: Aqua+ Kit and Portable Charger

Function and action combine in the Kanso 2 bundle, which features the Aqua+ kit and portable charger, specifically designed to the unique size and shape of the Kanso 2 Sound Processor.

Aqua+ Headband Size (black only): XS S M L

Function Bundle: Home Charger, Portable Charger and CR310 Remote Control

From adjusting sound functions on the go and charging your sound processor anywhere, the function bundle is packed with accessories that boost sound effectiveness and keep you powered, ensuring you're always prepared for what's next.

Action Bundle: Aqua+ Kit and Mini Microphone 2+

Dive headfirst into water sports and adventures with the action bundle.

Aqua+ Headband Size (black only): XS S M L

Connection Bundle: Mini Microphone 2+ plus choice of TV Streamer OR Phone Clip

Hear your best in challenging situations and enjoy crisp, clear sound without disturbing others with the connection bundle, which features everything media and communication enthusiasts need to enhance their favorite programs and catch up with friends and family.

Connection Bundle Choice: TV Streamer Phone Clip

Children Bundle: Aqua+ Kit, Cochlear Headband, Stickers, Kaci Plush Toy, Coloring Book, plus a Mini Microphone 2+

From personalized stickers to water-safe accessories, the children bundle is designed for our youngest recipients and equipped with everything your child needs to hear their best at home, in school and throughout all of their unique passions.

Aqua+ Headband Size (black only): XS S M L

Headband Size and Color: XS-Vanilla XS-Grey XS-Black S-Vanilla S-Grey S-Black

07 Ready-to-Wear

Ready-to-Wear (Free of charge)

Have your Kanso 2 Sound Processor pre-loaded with your current programs by our Cochlear Hear Always Specialists. To participate, recipient must be age 5 or older. The Ready-to-Wear service is not available for hybrid externals, and certain implant types. If your clinician decides that this option is not right for you or we are unable to program it, your Kanso 2 Sound Processor will be shipped unprogrammed to the address you provide. For bimodal recipients with a compatible ReSound hearing aid to take advantage of smart bimodal streaming, they will need to visit their clinician to have the hearing aid and sound processor re-linked.

08 Submit Form

Email completed order form to customer@cochlear.com

Policy:

Return and Exchange Policy: 90-Day Trial Period. 90 days to exchange unopened accessories.

Warranty: 3-years. No questions asked.

1. Please keep in mind that if you choose to self-pay for an item generally covered by insurance, you may not be able to submit a claim on your own if Cochlear is contracted with your private insurance provider. Visit www.cochlear.com/us/insurancelist to see if Cochlear is contracted with your insurance provider. If Cochlear is contracted with your insurance provider, we suggest placing your order through Cochlear's Reimbursement and Insurance Services.
2. You may trade in one (1) commercially available Nucleus Sound Processor when you choose to self-pay. This offer excludes upgrade orders placed through Reimbursement & Insurances Services. Limit 1 trade-in per upgrade device.
3. Second Sound Processor Option: Available within 90 days of upgrade order. No trade-in.

The Kanso 2 Sound Processor with Aqua+ is dust and water resistant to level of IP68 of the International Standard IEC60529. The Kanso 2 Sound Processor with Aqua+ can be continuously submerged under water to a depth of up to 3 meters for up to 2 hours. The Aqua+ accessory should be used when practicing in prolonged water activities. Refer to relevant user guide for more information.

For compatibility information visit www.cochlear.com/compatibility.

For more information on terms and conditions, please visit www.cochlear.com/us/upgrade.

The Kanso 2 Sound Processor is compatible with the Nucleus Profile Plus, Nucleus Profile Series, CI500 Series, CI24RE (Freedom) Series, CI24R and CI24M implants. The Kanso 2 Sound Processor will not be compatible with the Nucleus® 22 (N22) Implant due to the Kanso 2 Sound Processor's size and coil type.

For more information on terms and conditions, please visit www.cochlear.com/us/upgrade.

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Patient Name: _____

