

# Cochlear™ Nucleus® 8 Sound Processor 90 Day Exchange Form

Cochlear offers a 90-day trial period for Nucleus® Sound Processor upgrades. During the 90 days, a recipient can return or exchange open or unopened upgrade kits for the same or newer generation sound processor and sound processor components.

PLEASE FILL OUT ALL FIELDS UNLESS INDICATED OTHERWISE.

## 01 Patient Information

Name: \_\_\_\_\_

Email: \_\_\_\_\_

Phone: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Adult    Child    Date of Birth: \_\_\_\_\_

Guardian Name (if child): \_\_\_\_\_

Gender:    Male    Female    Non-binary    Prefer not to say

Preferred Language:    English    Spanish

Additional comments (if needed): \_\_\_\_\_

## 02 Clinic Information

CPN CLINIC

Clinic Name: \_\_\_\_\_

Clinic Email: \_\_\_\_\_

Audiologist Name: \_\_\_\_\_

Ship to: \_\_\_\_\_

\_\_\_\_\_

Shipping instructions: \_\_\_\_\_

\_\_\_\_\_

## 03 Sound Processor and Accessories You are Exchanging for Nucleus® 8 Sound Processor

Opened    Unopened

Nucleus® 7 Sound Processor    Kanso® 2 Sound Processor

Serial Number: \_\_\_\_\_

## 04 Nucleus 8 Sound Processor Options

Select one for each item below. Magnet strength will match the sound processor being exchanged.

### Sound Processor Color:

- Black
- Grey
- Silver
- White
- Sand
- Brown

### Slimline Integrated Coil Color:

- Black
- Grey
- Silver
- White
- Sand
- Brown

### Slimline Integrated Coil Cable Length:

- (2" recommended)
- 2" (6cm)    3" (8cm)    4" (11cm)    10" (25cm)

### Earhook Size (pack of three):

- Small (Tamper Resistant)    Small
- Medium    Large



## 05 Accessory and Component Exchange

Select one accessory bundle below. Bundle to bundle exchanges will be allowed. Individual items in the bundles can be exchanged for color, size, strength and/or defects for the same item. Exchanges will be allowed within 90 days of shipment.

For more accessory options, please visit the online Cochlear Store at [cochlearstore.com](http://cochlearstore.com).

**Nucleus 8 Bundle:** Aqua+ Kit and Power Extend Rechargeable Battery (default to color of sound processor)

**Aqua+ Coil Cable Length (black only):** 2" (6cm) 3" (8cm)

**Aqua+ Sleeve Size:** Aqua+ Compact Sleeve Aqua+ Power Extend Sleeve

**Aqua+ Magnet and Magnet Strength:**

Profile Plus Series (I) Magnet (black only): ½(I) 1(I) 2(I) 3(I) 4(I)

Standard Magnet (black only): ½M 1M 2M 3M 4M 5M 6M

**Function Bundle:** Power Extend Rechargeable Battery (default to color of sound processor), USB Battery Charger and CR310 Remote Control

From adjusting sound functions on the go and charging your sound processor anywhere, the function bundle is packed with accessories that boost sound effectiveness and keep you powered, ensuring you're always prepared for what's next.

**Action Bundle:** Aqua+ Kit and Mini Microphone 2+

Dive into water sports and adventures with the action bundle.

**Aqua+ Coil Cable Length (black only):** 2" (6cm) 3" (8cm)

**Aqua+ Sleeve Size:** Aqua+ Compact Sleeve Aqua+ Power Extend Sleeve

**Aqua+ Magnet and Magnet Strength:**

Profile Plus Series (I) Magnet (black only): ½(I) 1(I) 2(I) 3(I) 4(I)

Standard Magnet (black only): ½M 1M 2M 3M 4M 5M 6M

**Connection Bundle:** Mini Microphone 2+ plus choice of TV Streamer OR Phone Clip

Hear your best in challenging situations and enjoy crisp, clear sound without disturbing others with the connection bundle, which features everything media and communication enthusiasts need to enhance their favorite programs and catch up with friends and family.

**Connection Bundle Choice:** TV Streamer Phone Clip

**Children Bundle:** Aqua+ Kit, Cochlear Headband, Stickers, Snugfits (pack of two), Kaci Plush Toy, Coloring Book and Koala Clip, plus choice of Mini Microphone 2+ OR Power Extend Rechargeable Battery (default to color of sound processor)

From personalized stickers to water-safe accessories, the children bundle is designed for our youngest recipients and equipped with everything your child needs to hear their best at home, in school and throughout all of their unique passions.

**Children Bundle Choice:** Mini Microphone 2+ Power Extend Rechargeable Battery

**Aqua+ Coil Cable Length (black only):** 2" (6cm) 3" (8cm)

**Aqua+ Sleeve Size:** Aqua+ Compact Sleeve Aqua+ Power Extend Sleeve

**Aqua+ Magnet and Magnet Strength:**

Profile Plus Series (I) Magnet (black only): ½(I) 1(I) 2(I) 3(I) 4(I)

Standard Magnet (black only): ½M 1M 2M 3M 4M 5M 6M

**Headband Size and Color:** XS-Vanilla XS-Grey XS-Black S-Vanilla S-Grey S-Black

**Snugfit Size:** Small Medium Large

**All sound processors will ship Ready-to-Wear unless otherwise indicated**

Do not include Ready-to-Wear programming option

[www.cochlear.us/orderforms](http://www.cochlear.us/orderforms) • 800 587 6927 • [customer@cochlear.com](mailto:customer@cochlear.com)

Patient Name: \_\_\_\_\_

## 06 Submit Form

Email completed order form to [customer@cochlear.com](mailto:customer@cochlear.com)

---

### Policy:

**Return and Exchange Policy:** 90-Day Trial Period. 90 days to exchange unopened accessories.

**Warranty:** 90-Day Exchange assumes the original 3-year warranty on upgrades.

Cochlear offers a 90-day trial period for Nucleus and Bone Conduction sound processor upgrades. During the 90 days, a recipient can return or exchange open or unopened upgrade kits for the same or newer generation sound processor and sound processor components.

Individual accessories or components are not available for return.

Open or unopened individual components can be exchanged for a different color, strength or length within 90 days from shipment.

Recipients who change sound processor type can also exchange accessories that are only compatible with the new device.

The Nucleus 8 Sound Processor with the Aqua+ is water resistant to level IP68 of the International Standard IEC60529. This water protection only applies when you use the Aqua+ and rechargeable batteries. Not compatible with the acoustic component. The Aqua+ magnet strength will be the same as magnet strength selected above. Compact Aqua+ sleeve must be used with compact rechargeable battery.

For compatibility information visit [www.cochlear.com/compatibility](http://www.cochlear.com/compatibility).

For more information on terms and conditions, please visit [www.cochlear.com/us/upgrade](http://www.cochlear.com/us/upgrade).

©Cochlear Limited 2022. All rights reserved. ACE, Advance Off-Stylet, AOS, Ardium, AutoNRT, Autosensitivity, Baha, Baha SoftWear, BCDrive, Beam, Bring Back the Beat, Button, Carina, Cochlear, 科利耳, コクレア, 코클리어, Cochlear SoftWear, Contour, コントゥア, Contour Advance, Custom Sound, DermaLock, Freedom, Hear now. And always, Hugfit, Human Design, Hybrid, Invisible Hearing, Kanso, LowPro, MET, MP3000, myCochlear, mySmartSound, NRT, Nucleus, Osia, Outcome Focused Fitting, Off-Stylet, Piezo Power, Profile, Slimline, SmartSound, Softip, SoundArc, True Wireless, the elliptical logo, Vistafix, Whisper, WindShield and Xidium are either trademarks or registered trademarks of the Cochlear group of companies.

FUN4787 ISS1 SEP22

[www.cochlear.us/orderforms](http://www.cochlear.us/orderforms) • 800 587 6927 • [customer@cochlear.com](mailto:customer@cochlear.com)

Patient Name: \_\_\_\_\_

