

# Cochlear™ Nucleus® 8 Sound Processor Upgrade Order Form

PLEASE FILL OUT ALL FIELDS UNLESS INDICATED OTHERWISE.

## 01 Recipient Information

Name: \_\_\_\_\_

Email: \_\_\_\_\_

Phone: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Date of Birth: \_\_\_\_\_

Guardian Name (if child): \_\_\_\_\_

Gender:    Male    Female    Non-binary    Prefer not to say

Implant Side:    Left    Right

Preferred Language:    English    Spanish

Emergency Contact Name: \_\_\_\_\_

Emergency Contact Phone: \_\_\_\_\_

Additional comments (if needed): \_\_\_\_\_

## 02 Clinic Information

Clinic Name: \_\_\_\_\_

Clinic Email: \_\_\_\_\_

Audiologist Name: \_\_\_\_\_

MD/ENT Name: \_\_\_\_\_

PO#: \_\_\_\_\_

Bill to: \_\_\_\_\_

Ship to: \_\_\_\_\_  
\_\_\_\_\_

Shipping instructions: \_\_\_\_\_  
\_\_\_\_\_

## 03 Payment Method

**I will pursue the Nucleus 8 Sound Processor upgrade through Cochlear's Reimbursement & Insurance Services.**

The self-pay discounted price does not apply.

Insurance Name: \_\_\_\_\_ Member ID: \_\_\_\_\_

**I will self-pay the Nucleus 8 Sound Processor upgrade.**

Pay out of pocket and/or seek insurance reimbursement on my own.<sup>1</sup>

**I would like to trade in my existing commercially available sound processor toward this upgrade order.<sup>2</sup>**

Allow one commercially available Nucleus Sound Processor trade-in for each Nucleus 8 Upgrade Kit. Cannot be applied to the second sound processor option and this trade-in option is not available through Cochlear's Reimbursement & Insurance Services. Trade-in option must be declared at the time of the upgrade order and cannot be added after the upgrade has shipped.

**I would like to keep my existing commercially available sound processor.**

## 04 Nucleus 8 Sound Processor

Select one for each item below, unless noted otherwise. Kit also includes: Power Extend Rechargeable Battery Module, Disposable Battery Rack (one card of six batteries), Y Battery Charger, Microphone Protectors (one pack of two) and User Guide.

### Sound Processor Color:

- Black     Grey     Silver  
 White     Sand     Brown

### Slimline™ Integrated Coil Color:

- Black     Grey     Silver  
 White     Sand     Brown

### Slimline Integrated Coil Cable Length:

Select two, enter quantity below (2" recommended).

- 2" (6cm)     3" (8cm)     4" (11cm)     10" (25cm)  
 Please use current length on file.

### Magnet Strength:

Magnet color will be same as coil color selected above (current magnet strength recommended).

#### Standard:

- ½M     1M     2M     3M     4M     5M     6M

#### Profile™ Plus:

- ½(I)     1(I)     2(I)     3(I)     4(I)     5(I)  
 Not sure. Please use current magnet strength on file.

### Earhook Size (pack of three):

- Small (Tamper Resistant)     Small     Medium     Large

### Snugfit or Hugfit™ Option:

Select one size from either option.

#### Snugfit Size (pack of two):

- Small     Medium     Large

#### Hugfit Size:

- Extra Small     Extra Small  
 Small     Medium     Large

## 05 Mix and Match Second Sound Processor<sup>3</sup>

Select either a second Nucleus 8 or a Kanso® 2 Sound Processor. Magnet strength will match SECTION 04 selection.

I would like to choose a second sound processor for half off the self-pay price.

### Nucleus 8 Sound Processor

Select one for each item below. Kit includes: Sound Processor, Power Extend Rechargeable Battery, Slimline Coil, Magnet and Earhook.

### Sound Processor Color:

- Black     Grey     Silver  
 White     Sand     Brown

### Slimline Integrated Coil Color:

- Black     Grey     Silver  
 White     Sand     Brown

### Slimline Integrated Coil Cable Length:

(2" recommended)

- 2" (6cm)     3" (8cm)     4" (11cm)     10" (25cm)

### Earhook Size (pack of three):

- Small (Tamper Resistant)     Small     Medium     Large

### Kanso 2 Sound Processor

Select one for each item below. Kit includes: Sound Processor, Home Charger, Magnet, Magnet Removal Tool, Safety Line, SoftWear™ Pads (pack of five), Headband (for pediatric recipients only), Socket Cover, Microphone Covers (pack of two), Cleaning Cloth, Screwdriver and Cleaning Brush, and User Guide.

### Sound Processor Color:

- Black     Chocolate Brown     Slate Grey  
 Sandy Blonde     Silver

### Safety Line:

- Long (with Shirt Clip)     Short (with Shirt Clip)  
 Short Loop (with Hair Clips [pack of five])  
 Select Hair Clip Color:  
 White     Brown     Black

## 06 Make It Your Own

Select one accessory bundle below. Bundle to bundle exchanges will be allowed. Individual items in the bundles can be exchanged for color, size, strength and/or defects for the same item. Exchanges will be allowed within 90 days of shipment.

For more accessory options, please visit the online Cochlear Store at [cochlearstore.com](http://cochlearstore.com).

**Nucleus 8 Bundle:** Aqua+ Kit and Power Extend Rechargeable Battery (default to color of sound processor)

**Aqua+ Coil Cable Length (black only):** 2" (6cm) 3" (8cm)

**Aqua+ Sleeve Size:** Aqua+ Power Extend Sleeve Aqua+ Compact Sleeve\*

**Aqua+ Magnet and Magnet Strength:**

Profile Plus Series (I) Magnet (black only): ½(I) 1(I) 2(I) 3(I) 4(I)

Standard Magnet (black only): ½M 1M 2M 3M 4M 5M 6M

**Function Bundle:** Power Extend Rechargeable Battery (default to color of sound processor), USB Battery Charger and CR310 Remote Control

From adjusting sound functions on the go and charging your sound processor anywhere, the function bundle is packed with accessories that boost sound effectiveness and keep you powered, ensuring you're always prepared for what's next.

**Action Bundle:** Aqua+ Kit and Mini Microphone 2+

Dive headfirst into water sports and adventures with the action bundle.

**Aqua+ Coil Cable Length (black only):** 2" (6cm) 3" (8cm)

**Aqua+ Sleeve Size:** Aqua+ Power Extend Sleeve Aqua+ Compact Sleeve\*

**Aqua+ Magnet and Magnet Strength:**

Profile Plus Series (I) Magnet (black only): ½(I) 1(I) 2(I) 3(I) 4(I)

Standard Magnet (black only): ½M 1M 2M 3M 4M 5M 6M

**Connection Bundle:** Mini Microphone 2+ plus choice of TV Streamer OR Phone Clip

Hear your best in challenging situations and enjoy crisp, clear sound without disturbing others with the connection bundle, which features everything media and communication enthusiasts need to enhance their favorite programs and catch up with friends and family.

**Connection Bundle Choice:** TV Streamer Phone Clip

**Children Bundle:** Aqua+ Kit, Cochlear Headband, Stickers, Snugfits (pack of two), Kaci Plush Toy, Coloring Book and Koala Clip, plus choice of Mini Microphone 2+ OR Power Extend Rechargeable Battery (default to color of sound processor)

From personalized stickers to water-safe accessories, the children bundle is designed for our youngest recipients and equipped with everything your child needs to hear their best at home, in school and throughout all of their unique passions.

**Children Bundle Choice:** Mini Microphone 2+ Power Extend Rechargeable Battery

**Aqua+ Coil Cable Length (black only):** 2" (6cm) 3" (8cm)

**Aqua+ Sleeve Size:** Aqua+ Power Extend Sleeve Aqua+ Compact Sleeve\*

**Aqua+ Magnet and Magnet Strength:**

Profile Plus Series (I) Magnet (black only): ½(I) 1(I) 2(I) 3(I) 4(I)

Standard Magnet (black only): ½M 1M 2M 3M 4M 5M 6M

**Headband Size and Color:** XS-Vanilla XS-Grey XS-Black S-Vanilla S-Grey S-Black

**Snugfit Size:** Small Medium Large

\* Compact Rechargeable Battery not included.

[www.cochlear.com/us/upgrade](http://www.cochlear.com/us/upgrade) • 800 587 6927 • [customer@cochlear.com](mailto:customer@cochlear.com)

Patient Name: \_\_\_\_\_

## 07 Ready-to-Wear

### Ready-to-Wear (Free of charge)

Have your Nucleus 8 Sound Processor pre-loaded with your current programs by our Cochlear Hear Always Specialists. To participate, recipient must be age 5 or older. The Ready-to-Wear service is not available for hybrid externals, and certain implant types. If your clinician decides that this option is not right for you or we are unable to program it, your Nucleus 8 Sound Processor will be shipped unprogrammed to the address you provide. For bimodal recipients with a compatible ReSound hearing aid to take advantage of smart bimodal streaming, they will need to visit their clinician to have the hearing aid and sound processor re-linked.

## 08 Submit Form

Email completed order form to [customer@cochlear.com](mailto:customer@cochlear.com)

### Policy:

**Return and Exchange Policy:** 90-Day Trial Period. 90 days to exchange unopened accessories.

**Warranty:** 3-years. No questions asked.

1. Please keep in mind that if you choose to self-pay for an item generally covered by insurance, you may not be able to submit a claim on your own if Cochlear is contracted with your private insurance provider. Visit [www.cochlear.com/us/insurancelist](http://www.cochlear.com/us/insurancelist) to see if Cochlear is contracted with your insurance provider. If Cochlear is contracted with your insurance provider, we suggest placing your order through Cochlear's Reimbursement and Insurance Services.
2. You may trade in one (1) commercially available Nucleus Sound Processor when you choose to self-pay. This offer excludes upgrade orders placed through Reimbursement & Insurances Services. Limit 1 trade-in per upgrade device.
3. Second Sound Processor Option: Available within 90 days of upgrade order. No trade-in.

The Cochlear Nucleus 8 Sound Processor is dust and water resistant to level IP68 of the International Standard IEC60529. The Nucleus 8 Sound Processor with Aqua+ is dust and water resistant to level of IP68 of the International Standard IEC60529 when you use a Cochlear Power Extend Rechargeable Battery Module or Cochlear Compact Rechargeable Battery Module. The Nucleus 8 Sound Processor with Aqua+ can be continuously submerged under water to a depth of up to 3 meters for up to 2 hours. The Aqua+ accessory should be used when participating in prolonged water activities. Refer to the relevant user guide for more information.

For compatibility information visit [www.cochlear.com/compatibility](http://www.cochlear.com/compatibility).

For more information on terms and conditions, please visit [www.cochlear.com/us/upgrade](http://www.cochlear.com/us/upgrade).

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Patient Name: \_\_\_\_\_

