

# Cochlear™ Kanso® 3 Sound Processor Future Technology Commitment Order Form for New Recipients

PLEASE FILL OUT ALL FIELDS UNLESS INDICATED OTHERWISE.

01 Patient Information	02 Clinic Information			
Name:	Clinic Name:			
Email:	Clinic Email:			
Phone:				
Address:	Ship to:			
Adult Child Date of Birth:	Shipping instructions:			
Guardian Name (if child):				
Gender: Male Female Non-binary Prefer not to say				
Ear Side: Left Right				
Preferred Language: English Spanish  Additional comments (if needed):				
<b>O3 Exchange Program Information</b> This program is available to recipients whose sound processo the date of FDA approval through the day the Kanso 3 Sound Cochlear Implant series. FTC exchanges are eligible to exchange below for the return sound processor.	Processor became commercially available for their Nucleus			
First Return Sound Processor:	Second Return Sound Processor:			
Sound Processor Status: Opened Unopened	Sound Processor Status: Opened Unopened			
Sound Processor Model: Kanso® 2 Sound Processor Nucleus® 8 Sound Processor Serial Number:	Sound Processor Model:  Kanso® 2 Sound Processor  Nucleus® 8 Sound Processor  Serial Number:			



#### 04 Kanso 3 Sound Processor

Select **one** item per returned sound processor, unless otherwise noted. Exchange also includes: Kanso Home Charger, Charger Plug Pack, Microphone Covers (two packs of two), CP1150 Magnet Tool, Socket Covers.

# Sound Processor Color: \_\_\_ Black \_\_\_ Chocolate Brown \_\_\_ Slate Gray

\_\_\_ Sandy Blonde \_\_\_ Silver

Standard:

½(I)

Magnet Strength:

1(I)

½M 1M 2M 3M 4M 5M 6M Profile™ Plus:

3(I)

4(I)

5(I)

2(I)

Please note, all Kanso 2 accessories are compatible with the Kanso 3; therefore, no exchange is required.

When returning your equipment, only the Kanso 2 Sound Processor should be returned.

# 06 Nucleus 8 Accessory and Component Exchange

05 Kanso 2 Accessory and Component Exchange

Only complete this section if you are exchanging your Nucleus 8 Sound Processor specific accessories. Please note, the Mini Microphone 2+, TV Streamer, Phone Clip and CR310 Remote Control are all compatible with the Kanso 3 Sound Processor so no exchange is needed. Opened or unopened accessories specific to the returned sound processor can be exchanged for Kanso 3 specific accessories.

#### **Exchange Accessories:**

#### I will return a Nucleus 8 Aqua+ in exchange for a Kanso 3 Aqua+ Kit

If you have other accessories you are interested in exchanging as part of the Future Technology Commitment, please reach out to Cochlear Customer Service at 1888 803 2380.

# **07 Retention Options**

Select one option, if desired.

Kanso Halo Accessory
Select Hair Clip Color (pack of five)
Black White Brown

#### CP1150 Safety Line (Short)

Default to color of primary sound processor: Black P1562147, Chocolate Brown P1562148, Sandy Blonde P1562149, Silver P1562150, Slate Grey P1562191.

#### CP1150 Safety Line (Long)

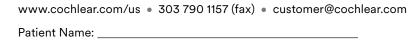
Default to color of primary sound processor: Black P1562172, Chocolate Brown P1562173, Sandy Blonde P1562174, Silver P1562175, Slate Grey P1562176.

#### CP1150 Safety Line (Short Loop) with Hair Clips

Safety line color defaults to color of primary sound processor: Black P1562178, Chocolate Brown P1562179, Sandy Blonde P1562180, Silver P1562181, Slate Grey P1562182.

Select Hair Clip Color (pack of five)

Black White Brown





## 08 Pre-Programming

#### Pre-program the Kanso 3 Sound Processor(s)

Have the Kanso 3 Sound Processor pre-programmed with the recipient's current programs by our Cochlear Hear Always Specialists. To participate, recipient must be age 5 or older. Pre-programming is not available for hybrid externals and certain implant types. If the clinician decides that this option is not right for the recipient or we are unable to program it, the Kanso 3 Sound Processor(s) will be shipped unprogrammed to the address you provide.

### 09 Submit Form

Email or fax completed order form to customer@cochlear.com or 303 790 1157

#### Policy:

You should talk to your physician about who is a candidate for cochlear implantation, the associated risks and benefits, and CDC recommendations for vaccination. Cochlear implantation is a surgical procedure, and carries with it the risks typical for surgery. For additional information please refer to the Nucleus Package Insert available at www.cochlear.com/us/nucleusindications

- 1. Unopened Cochlear Implant (CI) systems can be returned within 60 days of the shipment date. Open CI systems cannot be returned. Individual system components cannot be returned.
- 2. Unopened CI system components can be exchanged within 90 days of the shipment date. Implants can be exchanged for the same generation technology up to 3 months prior to the expiration regardless of the shipment date. Open CI system components cannot be exchanged.
- 3. All exchange and return orders require a Return Merchandise Authorization (RMA). Please contact Customer Service to initiate an RMA.

Open or unopened individual components can be exchanged for a different color, strength or length within 90 days from shipment.

Recipients who change sound processor type can also exchange accessories that are only compatible with the new device.

For compatibility information visit www.cochlear.com/compatibility.

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www.cochlear.com/us	•	303 790 1157 (fax)	•	customer@cochlear.com
Patient Name:				

