

Cochlear™ Kanso® 3 Sound Processor Future Technology Commitment Order Form for New Recipients

PLEASE FILL OUT ALL FIELDS UNLESS INDICATED OTHERWISE.

01 Patient Information

Name: _____

Email: _____

Phone: _____

Address: _____

Adult Child Date of Birth: _____

Guardian Name (if child): _____

Gender: Male Female Non-binary Prefer not to say

Ear Side: Left Right

Preferred Language: English Spanish

Additional comments (if needed): _____

02 Clinic Information

Clinic Name: _____

Clinic Email: _____

Audiologist Name: _____

Ship to: _____

Shipping instructions: _____

03 Exchange Program Information

This program is available to recipients whose sound processor(s) either were shipped from Cochlear or activated from the date of FDA approval through the day the Kanso 3 Sound Processor became commercially available for their Nucleus Cochlear Implant series. FTC exchanges are eligible to exchange up to two sound processors. Complete information below for the return sound processor.

First Return Sound Processor:

Sound Processor Status: Opened Unopened

Sound Processor Model:

Kanso® 2 Sound Processor

Nucleus® 8 Sound Processor

Serial Number: _____

Second Return Sound Processor:

Sound Processor Status: Opened Unopened

Sound Processor Model:

Kanso® 2 Sound Processor

Nucleus® 8 Sound Processor

Serial Number: _____

04 Kanto 3 Sound Processor

Select **one** item per returned sound processor, unless otherwise noted. Exchange also includes: Kanto Home Charger, Charger Plug Pack, Microphone Covers (two packs of two), CP1150 Magnet Tool, Socket Covers.

Sound Processor Color:

☐ Black
 ☐ Chocolate Brown
 ☐ Slate Gray
☐ Sandy Blonde
 ☐ Silver

Magnet Strength:

Standard:

☐ ½M
 ☐ 1M
 ☐ 2M
 ☐ 3M
 ☐ 4M
 ☐ 5M
 ☐ 6M

Profile™ Plus:

☐ ½(I)
 ☐ 1(I)
 ☐ 2(I)
 ☐ 3(I)
 ☐ 4(I)
 ☐ 5(I)

05 Kanto 2 Accessory and Component Exchange

Please note, all Kanto 2 accessories are compatible with the Kanto 3; therefore, no exchange is required.

When returning your equipment, only the Kanto 2 Sound Processor should be returned.

06 Nucleus 8 Accessory and Component Exchange

Only complete this section if you are exchanging your Nucleus 8 Sound Processor specific accessories.

Please note, the Mini Microphone 2+, TV Streamer, Phone Clip and CR310 Remote Control are all compatible with the Kanto 3 Sound Processor so no exchange is needed. Opened or unopened accessories specific to the returned sound processor can be exchanged for Kanto 3 specific accessories.

Exchange Accessories:

I will return a Nucleus 8 Aqua+ in exchange for a Kanto 3 Aqua+ Kit

If you have other accessories you are interested in exchanging as part of the Future Technology Commitment, please reach out to Cochlear Customer Service at 1 888 803 2380.

07 Retention Options

Select **one** option, if desired.

Kanto Halo Accessory

Select Hair Clip Color (pack of five)

☐ Black
 ☐ White
 ☐ Brown

CP1150 Safety Line (Short)

Default to color of primary sound processor: Black

P1562147, Chocolate Brown P1562148, Sandy Blonde

P1562149, Silver P1562150, Slate Grey P1562191.

CP1150 Safety Line (Long)

Default to color of primary sound processor: Black

P1562172, Chocolate Brown P1562173, Sandy Blonde

P1562174, Silver P1562175, Slate Grey P1562176.

CP1150 Safety Line (Short Loop) with Hair Clips

Safety line color defaults to color of primary

sound processor: Black P1562178, Chocolate Brown

P1562179, Sandy Blonde P1562180, Silver P1562181,

Slate Grey P1562182.

Select Hair Clip Color (pack of five)

☐ Black
 ☐ White
 ☐ Brown

08 Pre-Programming

Pre-program the Kanso 3 Sound Processor(s)

Have the Kanso 3 Sound Processor pre-programmed with the recipient's current programs by our Cochlear Hear Always Specialists. To participate, recipient must be age 5 or older. Pre-programming is not available for hybrid externals and certain implant types. If the clinician decides that this option is not right for the recipient or we are unable to program it, the Kanso 3 Sound Processor(s) will be shipped unprogrammed to the address you provide.

09 Submit Form

Email or fax completed order form to **customer@cochlear.com** or **303 790 1157**

Policy:

You should talk to your physician about who is a candidate for cochlear implantation, the associated risks and benefits, and CDC recommendations for vaccination. Cochlear implantation is a surgical procedure, and carries with it the risks typical for surgery. For additional information please refer to the Nucleus Package Insert available at www.cochlear.com/us/nucleusindications

1. Unopened Cochlear Implant (CI) systems can be returned within 60 days of the shipment date. Open CI systems cannot be returned. Individual system components cannot be returned.
2. Unopened CI system components can be exchanged within 90 days of the shipment date. Implants can be exchanged for the same generation technology up to 3 months prior to the expiration regardless of the shipment date. Open CI system components cannot be exchanged.
3. All exchange and return orders require a Return Merchandise Authorization (RMA). Please contact Customer Service to initiate an RMA.

Open or unopened individual components can be exchanged for a different color, strength or length within 90 days from shipment.

Recipients who change sound processor type can also exchange accessories that are only compatible with the new device.

For compatibility information visit www.cochlear.com/compatibility.

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www.cochlear.com/us • 303 790 1157 (fax) • customer@cochlear.com

Patient Name: _____

