

Cochlear™ Nucleus® Kanso® 3 Nexa® Sound Processor**Replacement Order Form**

PLEASE FOLLOW THE STEP-BY-STEP PROCEDURE TO ENSURE YOU RECEIVE THE CORRECT NUCLEUS KANSO 3 NEXA SOUND PROCESSOR AND COMPONENTS.

01 Recipient Information

Name: _____

Email: _____

Phone: _____

Address: _____

Date of Birth: _____

Guardian Name (if child): _____

Gender: Male Female Non-binary Prefer not to say

Implant Side: Left Right

Preferred Language: English Spanish

Emergency Contact Name: _____

Emergency Contact Phone: _____

02 Clinic Information

Clinic Name: _____

Clinic Email: _____

Audiologist Name: _____

MD/ENT Name: _____

PO#: _____

Bill To: _____

Ship To: _____
_____Shipping Instructions: _____

03 Nucleus® Kanso® 3 Nexa® Sound Processor Replacement Kit

Select options below. Replacement Kit includes: Magnet, Home Charger, Portable Charger, Socket Cover, Safety Line (pack of two), SoftWear™ Pads (pack of five), Magnet Removal Tool, Cleaning Cloth, Screwdriver and Cleaning Brush, Microphone Covers (two packs of two) and optional Halo Accessory.

Kanso 3 Sound Processor Color

Select **one**.

<input type="radio"/> Black	<input type="radio"/> Sandy Blonde
<input type="radio"/> Slate Grey	<input type="radio"/> Chocolate Brown
<input type="radio"/> Silver	

Magnet Strength

Select **one**.

NUCLEUS NEXA

<input type="radio"/> ½(I)
<input type="radio"/> 1(I)
<input type="radio"/> 2(I)
<input type="radio"/> 3(I)
<input type="radio"/> 4(I)
<input type="radio"/> 5(I)

Not sure—match my current sound processor.

Safety Line

Select **one**.

<input type="radio"/> Long Safety Line (with Shirt Clip)			
<input type="radio"/> Short Safety Line (with Shirt Clip)			
<input type="radio"/> Short Loop Safety Line (with pack of five Hair Clips)			
Hair Clip Color:	<input type="radio"/> White	<input type="radio"/> Brown	<input type="radio"/> Black

Kanso Halo Accessory (optional)

Select **one**. Keeps your Kanso 3 Sound Processor in place and is secured with two hair clips

<input type="radio"/> Kanso Halo Accessory (with pack of five Hair Clips)			
Hair Clip Color:	<input type="radio"/> White	<input type="radio"/> Brown	<input type="radio"/> Black

Portable Charger

Select **one**.

<input type="radio"/> Portable Charger with Short Cable (12")
<input type="radio"/> Portable Charger with Long Cable (20")

Accessory Options

Select **one** accessory below. Exchanges allowed within 90 days of shipment.

To purchase additional accessories, please visit the Cochlear Store at [cochlearstore.com](https://www.cochlearstore.com)

<input type="radio"/> Home Charger
<input type="radio"/> Portable Charger with Short Cable (12")
<input type="radio"/> Portable Charger with Long Cable (20")
<input type="radio"/> Mini Microphone 2+
<input type="radio"/> TV Streamer
<input type="radio"/> Phone Clip

Kanso 3 Aqua+ Kit*

Select options to customize kit. Kit includes: Kanso 3 Aqua+ Sleeves (one pack of two), Cochlear Nucleus Activity Kit Case, Nucleus Safety line, and Headband.

AQUA+ HEADBAND SIZE (BLACK ONLY)

<input type="radio"/> Small (45-52cm)	<input type="radio"/> Large (53-62cm)
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04 Submit Form

Email completed order form to upgrade@cochlear.com

Additional Comments: _____

Policy:

Return and Exchange Policy: 90-Day Trial Period. Exchanges allowed within 90 days of shipment.

Warranty: 3-years. No questions asked.

*The Kanso 3 Nexa and Kanso 3 Sound Processor meet the IP68 rating of the International Standard IEC60529 of freshwater waterproof. These processor configurations were tested by continuous submersion in freshwater for 60 minutes at a depth of 1 meter and functioned as intended. Cochlear offers the Aqua+ accessory for additional protection during extended water use, in salty or rushing water environments. For additional information, please refer to the appropriate user guide.^{1,2}

1. Cochlear Limited D1980144 CP1110 IEC60529 IP68 Certificate & Test Report.
2. Cochlear Limited. D1671736. CP1150 IEC60529 Ingress Protection Test Report IP68.

For more information on terms and conditions, please visit www.cochlear.com/us/nucleusupgrade.

The Kanso 3 Sound Processor is not compatible with Nucleus® 22 (N22) implants.

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www.cochlear.com/us/upgrade • 800.483.3123 • upgrade@cochlear.com

Patient Name: _____

