

# Cochlear™ Osia®

## Individual Components Order Form

PLEASE FILL OUT ALL FIELDS UNLESS INDICATED OTHERWISE.

### 01 Patient Information

Name: \_\_\_\_\_

Email: \_\_\_\_\_

Phone: \_\_\_\_\_

Address: \_\_\_\_\_

Adult      Child      Date of Birth: \_\_\_\_\_

Guardian Name (if child): \_\_\_\_\_

Gender:    Male    Female    Non-binary    Prefer not to say

Preferred Language:    English    Spanish

Side:    Left    Right    Bilateral

Current system:    None    OSI200    OSI300  
Baha Connect    Baha Attract    Baha Softband  
Baha SoundArc

Other: \_\_\_\_\_

Additional comments (if needed): \_\_\_\_\_

**Note:** To order a complete system, use OSI006 Osia System Order Form.

### 02 Clinic Information

CPN CLINIC

Clinic Name: \_\_\_\_\_

Clinic Email: \_\_\_\_\_

Audiologist Name: \_\_\_\_\_

Activation Date: \_\_\_\_\_

Surgery Center Name: \_\_\_\_\_

Surgeon Name: \_\_\_\_\_

Surgery Date: \_\_\_\_\_

PO#: \_\_\_\_\_

Bill to: \_\_\_\_\_

Surgical Ship To: \_\_\_\_\_

Sound processor and surgical ship to same address

Sound Processor Ship To\*: \_\_\_\_\_

## 03 Implant

Included with every system order. Please include every item below if you are submitting a purchase order (P.O).

### OSI300 Implant (MRI 3.0T)

Includes:

- ✓ OSI300 Implant P1772248
- ✓ OSI200 Implant template (two) P1291019
- ✓ 3mm BI300 Implant 92128
- ✓ 4mm BI300 Implant 92129

## 04 Surgical Components and Reusable Instruments

Enter a quantity for the item(s) you require.

### One-time Use / Disposable Surgical Components

- OSI200 Implant template  
(Must order two per implant) P1291019
- Conical Guide Drill 93363
- Widening Drill, 3mm 92140
- Widening Drill, 4mm 92141
- Cover Screw Conical 92136

### Long-term use without Implant Magnet\*\*

For maximum visibility, the Osia System may be used with the following items: Cochlear Sterile Non-Magnetic Cassette P782484 and Retainer Discs (50 pack) FUZ061

### Reusable Surgical Instruments

- Implant Inserter P1582230
- Drill Indicator 91116
- Multi-wrench with ISO Adapter C9866
- Machine Screwdriver Unigrip 25mm 90381
- Screwdriver Unigrip 95mm 90469
- Raspatorium /Probe P1593725
- Instrument Case with ampoule holder P1340904
- Bone bed indicator 17mm P1469690

## 05 Surgical Rental Drill

Optional. If selected, the PO must also include the Extended Rental Drill Fee shown below.

I would like to rent a drill FUZ180. I accept the **Cochlear Drill Kit Rental Terms and Conditions** and Extended Rental Drill Fee FUZ180\_EXT. Return within 10 calendar days of shipment to avoid additional charges.

### Materials Management Contact:

Provide contact information if it is different from the information in the PO.

#### Primary Contact:

Name: \_\_\_\_\_ Phone: \_\_\_\_\_ Email: \_\_\_\_\_

#### Secondary Contact:

Name: \_\_\_\_\_ Phone: \_\_\_\_\_ Email: \_\_\_\_\_

## 06 Sound Processors

Enter a quantity for the sound processor(s) you require. Includes: Osia 2(I) Sound Processor, Sound Processor Covers (one each of all five colors), Programming Front, Inner Case and Tamperproof Tool.

### Osia 2(I) Sound Processor Kit\*

P1900830

Compatible with OSI300 Implant.

## 07 Sound Processor Magnets

Choose the compatible magnet from the selection below. Select one per processor, enter quantity below.

### **Osia 2(I) Magnet Strength:**

Compatible with OSI300 Implant and Osia 2(I) Sound Processor.

- Strength 1(I) P1900472
- Strength 2(I) P1900824
- Strength 3(I) P1900825
- Strength 4(I) P1900826

### Osia 2(I) Sound Processor

### **Magnet (I) Tool**

P1900829

## 08 Accessories

Enter the quantity you require.

### True Wireless™ Devices

- Mini Microphone 2+ P770848
- Phone Clip 94771
- TV Streamer 94761

### Waterproof Hearing

#### Osia 2 Aqua+ Activity Kit

Includes: Osia 2 Aqua+ (two) P1302699, Safety Line, Headband, LR44 Batteries P741235 and Aqua+ Activity Case P740569.

#### **Cochlear Headband:**

Select one per Aqua+ kit, enter quantity below.

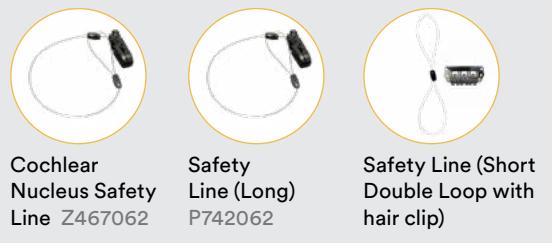
- Cochlear Headband (L, Black) P1434787
- Cochlear Headband (M, Black) P1434786
- Cochlear Headband (XS, Vanilla) P1434779
- Cochlear Headband (XS, Black) P1434783
- Cochlear Headband (XS, Grey) P1434782
- Cochlear Headband (S, Vanilla) P1434780
- Cochlear Headband (S, Black) P1434785
- Cochlear Headband (S, Grey) P1533353

#### **Safety Line:**

Select one per Aqua+ kit, enter quantity below.

- Cochlear™ Nucleus® Safety Line Z467062
- Safety Line (Long) P742062
- Safety Line (Short Double Loop, Black) P743011
- Safety Line (Short Double loop, Brown) P789715
- Safety Line (Short Double loop, White) P789713

### Safety Lines Reference



## 09 Additional Items

Enter a quantity for the item(s) you require.

All these items and accessories are compatible with the Osia 2 and Osia 2(I) Sound Processors.

### Programming Items

- Programming Cable CS45 (Long, Blue) P1343629
- Programming Cable CS45 (Long, Red) P1343630
- Tool Kit (programming face and tamper proof tool) P1343785
- Osia 2 Sound Processor Magnet Tool P1631253

### Compatible Sound Processor Accessories

Sound Processor Color Covers:

- Osia 2 Sound Processor Cover (Black, 2 pcs) P1244703
- Osia 2 Sound Processor Cover (Slate Grey, 2 pcs) P1244702
- Osia 2 Sound Processor Cover (Silver Grey, 2 pcs) P1244701
- Osia 2 Sound Processor Cover (Chocolate Brown, 2 pcs) P1244706
- Osia 2 Sound Processor Cover (Sandy Blonde, 2 pcs) P1244705
- Osia 2 Battery Door P1244690

### Pediatric Complimentary Items

Includes HEAR-O Pack MUF368 and Cochlear Stickers P1668419

Kaci the Koala MUF365

### Cochlear Headband:

Select one per processor, enter quantity below.

- Cochlear Headband (L, Black) P1434787
- Cochlear Headband (M, Black) P1434786
- Cochlear Headband (XS, Vanilla) P1434779
- Cochlear Headband (XS, Black) P1434783
- Cochlear Headband (XS, Grey) P1434782
- Cochlear Headband (S, Vanilla) P1434780
- Cochlear Headband (S, Black) P1434785
- Cochlear Headband (S, Grey) P1533353

### Safety Line:

- Cochlear Nucleus Safety Line Z467062
- Safety Line (Long) P742062
- Safety Line (Short Double Loop with hair clip, Black) P743011
- Safety Line (Short Double loop with hair clip, Brown) P789715
- Safety Line (Short Double loop with hair clip, White) P789713

### Others:

- Osia 2 Inner Case P1244690
- Cochlear Softwear Pads (5 Pads) P793408
- Cochlear Softwear Pads (20 Pads) P793406
- Osia 2 Sound Processor Button (15 pcs) P1612909
- Super Dry Aid 742313
- Retainer Discs

## 10 Submit Form

Email or fax completed order form to [procare@cochlear.com](mailto:procare@cochlear.com) or 303 790 1157

### Policy:

**Returns:** Unopened Osia initial external system kit sound processor(s), components, and accessories can be returned within 90 days of the shipment date. Open system components cannot be returned. Osia Sound Processor returns are only accepted as part of a full system return. Unopened implants or surgical components and instrumentation can only be returned (for credit as applicable) within 60 days of shipment from Cochlear.

**Exchanges:** Unopened system components can be exchanged for the same generation technology within 90 days of the shipment date or fitting date for sound processors. Open Osia sound processors can be exchanged for the same generation technology within 90 days of fitting date. Exchanges are not accepted on any other open components.

For more details on return and exchanges, please refer to [Cochlear Return and Exchange Policy](#).

\* Cochlear will facilitate a split shipment only if the purchasing entity has provided specific permission for split shipments.

\*\* If a patient requires multiple MRI examinations at 3.0T or maximum visibility of the head is required, Osia may be used with a non-magnetic plug, and the Osia Sound Processor is retained by retainer disks provided by Cochlear. If serial imaging is no longer required, the non-magnetic plug may be replaced by a magnet for everyday usage. For details, please refer to our MRI Guidelines: [www.cochlear.us/mri](http://www.cochlear.us/mri)

† At the time of an initial order, new patients can purchase a second identical sound processor per side (two per bilateral order) at a discount price. This is equivalent to a "third and fourth" processor. This is a great way to ensure that a patient is never without an Osia Sound Processor.

©Cochlear Limited 2025. All rights reserved. ACE, Advance Off-Stylet, AOS, Ardiun, AutoNRT, Autosensitivity, Baha, Baha SoftWear, BCDrive, Beam, Bring Back the Beat, Button, Carina, Cochlear, 科利耳, コクレア, 코클리어, Cochlear SoftWear, Contour, コントゥア, Contour Advance, Custom Sound, DermaLock, Freedom, Hear now. And always, Hugfit, Human Design, Hybrid, Invisible Hearing, Kanso, LowPro, MET, MP3000, myCochlear, mySmartSound, NRT, Nucleus, Osia, Outcome Focused Fitting, Off-Stylet, Piezo Power, Profile, Slimline, SmartSound, Softip, SoundArc, True Wireless, the elliptical logo, VistaFix, Whisper, WindShield and Xidium are either trademarks or registered trademarks of the Cochlear group of companies.

OSI048 ISS10 AUG25

[www.cochlear.com/us](http://www.cochlear.com/us) • 303 790 1157 (fax) • [procare@cochlear.com](mailto:procare@cochlear.com)

Patient Name: \_\_\_\_\_



# Cochlear Drill Kit Rental

## Terms and Conditions

Cochlear Americas ("Cochlear") is pleased to provide your clinic or hospital ("Organization") with the Cochlear Drill Kit Rental ("Kit"). This Kit is provided to your Organization, pursuant to your Organization's purchase order, under the following terms and conditions (hereinafter "Agreement"). Your Organization agrees to these terms by its acceptance and use of the Kit.

**1. Definitions.** "Kit" means the surgical drill kit comprised of: drill console; hand piece; motor cable; foot pedal; power supply; and Cochlear instrument case with accompanying surgical instrumentation. Cochlear, in its sole discretion, reserves the right to substitute substantially equivalent parts and components without notice to Organization. "Millstone" means Millstone Medical Outsourcing LLC, the facility that ships drills to Organization on behalf of Cochlear.

**2. License and Use.** Cochlear grants to Organization a limited, revocable, non-transferable, non-exclusive license (without the right to sublicense) to use the Kit (i) solely for internal use by employees and agents of Organization, (ii) at or from Organization's primary place of business and (iii) only in accordance with the terms herein.

**3. Rental Term.** A Kit may be rented for a period of 10 calendar days from the date on the associated packing slip ("Rental Term") and must be returned to and received by Millstone on or before the 10th calendar day from the associated packing slip ("Return Deadline").

**4. Extended Rental Term.** If Organization fails to return the Kit to Millstone on or before the Return Deadline, then Cochlear will invoice Organization equal to the cost of the original Rental Term for each successive 7-calendar day period during which the Kit is not returned, not to exceed the current list price of the Kit ("Extended Rental Term").

*If Millstone does not receive the Kit by the Return Deadline, then Organization is responsible for paying all applicable Extended Rental Term fees, not to exceed the current list price, and returning the Kit. Upon return of the Kit, Organization may choose to apply the Extended Rental Term fees towards the purchase of a new drill.*

**5. Return Instructions.** Organization shall return the Kit to Millstone on or before the Return Deadline by using the pre-printed shipping label provided with the Kit after completing the sterilization process per the instructions provided with the Kit. Organization shall return the Kit to Millstone in its entirety. Cochlear maintains the right to invoice Organization for damaged or missing components. Organization shall not send a Kit directly to Cochlear unless Cochlear issues instructions to do so in writing.

**6. Invoicing and Payment.** Cochlear shall invoice and Organization shall pay the full amount for each Rental Term or Extended Rental Term as applicable. Cochlear shall invoice Organization for the Rental Term upon shipment of the Kit. Starting on day 21, or the next business day if day 21 falls on a weekend or holiday, Cochlear shall invoice Organization for the Extended Rental Term and each 7-calendar days thereafter for each Extended Rental Term not to exceed the current list price of the Kit.

**7. Maintenance and Handling.** Organization shall, upon receipt of the Kit, (i) sterilize the Kit and its components per the Organization's sterilization procedures; (ii) verify that the Kit is fully operational before the surgery is underway; and (iii) maintain the Kit in a secure manner.

**8. Shipping and Delivery.** Cochlear shall, as instructed by Organization, arrange for delivery of the Kit within: (i) 3 business days prior to the scheduled surgery date; or (ii) the date on which Organization requests the Kit to arrive. Cochlear is responsible for the cost of freight to ship the Kit and Cochlear shall pay the shipment costs for returning the Kit,

provided Organization uses the pre-paid return label supplied by Cochlear. The return address for the Kit is Millstone Medical Outsourcing LLC at 8836 Polk Lane, Olive Branch, MS 38654. Organization shall not contact Millstone for information and shall only contact Cochlear directly at 877-883-3101 Option 1.

**9. Loss or Damage.** Organization shall promptly notify Cochlear in writing of any loss, theft, or damage of any type. A Kit is considered lost if not received by Millstone after 60 days from shipment to Organization, in which Organization will pay Cochlear all Extended Rental Term fees up to the current list price of the drill. Cochlear may charge and Organization shall pay for any such loss or theft of Kit, and for any damage to Kit determined by Cochlear not to be the result of normal wear and tear. Damage assessment will be performed by Cochlear. Organization assumes all risk of loss and damages to the Kit while under Organization's control (ordinary wear and tear excepted).

**10. Limitations on Use.** Cochlear reserves the right to refuse to provide additional Kits, in whole or in part, should Cochlear reasonably believe that Organization is withholding payment or is misusing the Kit. Organization is not authorized to sell, lease, sub-lease or otherwise request any form of consideration or payment in exchange for the provision of the use of the Kits. Cochlear's provision to Organization of Kit hereunder does not constitute a sale or lease to Organization. Title and ownership to the Kit is and shall remain exclusive to Cochlear.

**11. Taxes.** Organization is responsible for payment of any taxes or regulatory fees that may be imposed by Cochlear's provision of a Kit hereunder and any charges that accrue with respect to Extended Rental Terms.

**12. Disclaimer of Warranties.** THE KIT (AND ALL PORTIONS THEREOF) ARE PROVIDED TO ORGANIZATION "AS IS" AND WITHOUT WARRANTY OF ANY KIND, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND NON-INFRINGEMENT, ORGANIZATION ACKNOWLEDGES THAT IT HAS RELIED ON NO WARRANTIES IN ACCEPTING THE KIT.

**13. No Liability.** Cochlear has no liability for any claim related to (a) use not in strict accordance with this Agreement and any applicable instructions for use; or (b) modification by any person other than Cochlear or its authorized agents; or (c) continued use of the Kit by Organization beyond the initial Rental Term. In no event shall Cochlear have any liability as to any third parties related to the use of this Kit by Organization.

**14. Audits and Inspections.** Cochlear shall have the right, upon reasonable prior written notice to Organization, to review Organization's relevant records, inspect Organization's facilities and any Kit to ensure compliance with this Agreement or applicable laws.

**15. Force Majeure.** A party shall not be liable for any loss or damage for delay in delivery due to causes beyond its reasonable control, including, but not limited to, exceptional adverse weather conditions, acts of God, pandemic events, acts of government or compliance with any governmental rules or regulations, acts of war, terrorism, or any threat thereof. Should such a delay occur, the Rental Term and Return Deadline may be reasonably extended.