

Control your Baha 5 Sound Processor directly from your iPhone

The Baha® 5 Smart App allows you to control your Baha 5 Sound Processor directly from your iPhone so you can personalise your hearing experience and receive assistance.

Compatibility

The Cochlear Baha 5 Smart App is compatible with iPhone 6 Plus, iPhone 6, iPhone 5s, iPhone 5c, iPhone 5, iPad Air 2, iPad Air, iPad (4th generation), iPad mini 3, iPad mini 2, iPad mini and iPod touch (5th generation) using iOS 8.1 or later.

Functionality

With the Baha 5 Smart App, you can:

- Adjust the volume and treble/bass on your sound processor(s)
- Adjust the volume of your Cochlear™ Wireless Accessories

- Change programs on your sound processor(s) and activate wireless streaming
- Link a personalised program to specific locations
- Locate lost sound processor(s)
- View battery and connection status
- View sound processor information and usage
- Access support information and daily living tips for your sound processor(s).

Please consult the in-app tutorial section under "Get started" for an overview.



1 Pairing

To use the Baha 5 Smart App, you first need to pair your iPhone with your Baha 5 Sound Processor.



2 Connecting

The Baha 5 Smart App will automatically connect when activated, provided your sound processor is switched on, has a live battery and is within range.

Refit

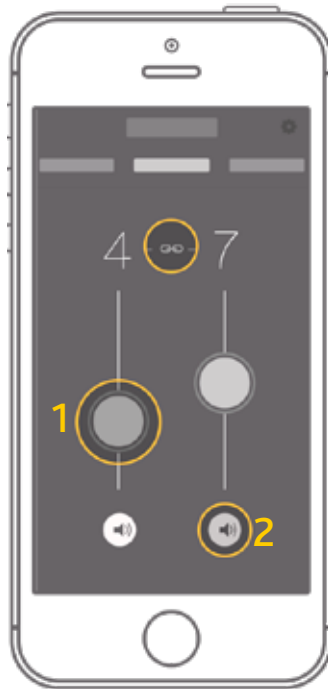
There are some instances where your personalised programs and stored locations will be removed from the app. They are:

- If you have a follow-up with a clinician and make changes to your program
- If you pair a sound processor with a different serial number (eg after service and repair)
- If you manually pair a wireless accessory to your sound processor



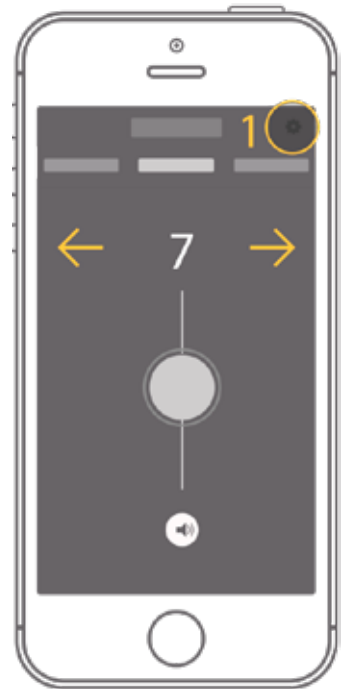
3 Volume

Use the slider (1) to adjust volume. Tap the Mute button (2) to mute/unmute.



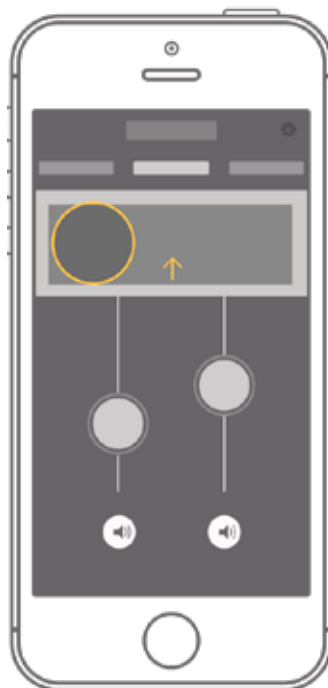
4 Navigation

Swipe left or right to navigate between screens. Tap the Cog wheel icon (1) to access Settings.



5 Notifications

Notifications will appear as pop-up messages in your app. These can be adjusted in Settings.



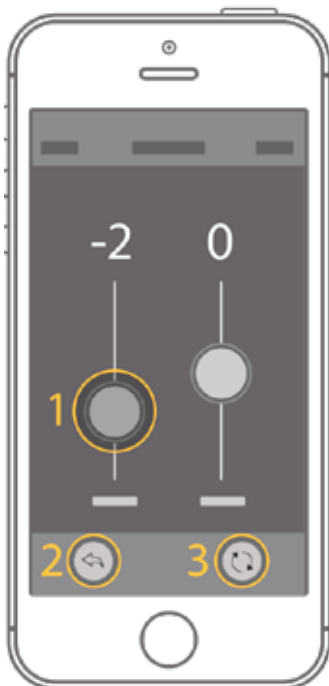
6 Programs

To activate a program or wireless streaming, tap the icons (1) on the Program screen. To create or edit a personalised Program+, tap the Personalise button (2).



7 Bass & Treble

Use the sliders (1) to adjust bass and treble. Tap the Undo button (2) to toggle between undo/redo. Tap the Reset button (3) to return to the default settings.



8 Add location

Tap Add location (1) to link a personalised program to specific locations. To edit the location, tap the location name (2). To delete a location, swipe and tap the Trash can icon (3).



9 Assist

The Assist screen includes a range of features to assist you in making daily living easier. Battery and connection status are presented at the top.



10 Daily check

Daily check presents a summary of your sound processor's current status, the selected program and personalised settings.



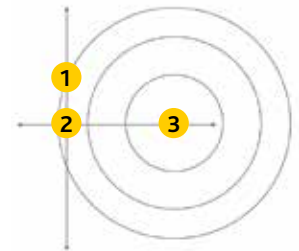
11 A. Locate device

Locate your sound processor using signal strength or map view.



11 B. Locate device search pattern

If you have a signal, identify a straight line (1) and walk along it in both directions. Find the point with the strongest signal (2) and turn 90 degrees. Repeat until the signal is very strong (3).



11 C. Locate device map view

The map shows the last location where your iPhone had a connection with your sound processor.



12 Audible signals

Familiarise yourself with all the audible signals (beeps) provided by your sound processor.



13 Get started

View how-to-pair video and full tutorial.



14 System info

System info includes the serial number, firmware, fitted programs and Program+, locations and bass & treble adjustments.



About Cochlear

As the global leader in implantable hearing solutions, Cochlear is dedicated to bringing the gift of sound to people with moderate to profound hearing loss. We have helped over 350,000 people of all ages live full and active lives by reconnecting them with family, friends and community.

We give our recipients the best lifelong hearing experience and access to innovative future technologies. For our professional partners, we offer the industry's largest clinical, research and support networks.

That's why more people choose Cochlear than any other hearing implant company.

TERMS OF USE

Terms of use

The Baha® 5 Smart App is intended to be used with the Cochlear™ Baha 5 Sound Processor. The Baha 5 Smart App sends and receives signals from the Baha sound processors via selected mobile devices for which the app has been developed.

Notifications of application updates for the Baha 5 Smart App should not be disabled. It is recommended that the user installs all updates, to ensure that the Baha 5 Smart App will function correctly and will be kept up to date.

The Baha 5 Smart App must only be used with the Baha sound processors for which it is intended. Cochlear does not accept any responsibility if the Baha 5 Smart App is used with other devices.

Any and all liability arising directly or indirectly from the use of the Baha 5 Smart App is hereby excluded except that which cannot be excluded under applicable law. All direct, indirect, special, incidental, consequential or punitive damages arising from any use of this Baha 5 Smart App or data contained therein are disclaimed and excluded.

Mobile application

To help us provide you with an improved Cochlear experience, we are interested in basic information about how you use the Baha 5 Smart App.

If you share information with us on how you use the features, we can learn about the capability of the Baha 5 Smart App and how we can improve and enhance future updates and product releases. Our mission is to employ the user behaviour insights to further develop the user experience of our future mobile applications.

Legal manufacturer:

Cochlear Bone Anchored Solutions AB
Konstruktionsvägen 14
435 33 Mölnlycke
Sweden



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Types of collected information

Cochlear collects information by analysing how the Baha 5 Smart App features are used in general. This could be information about how extensively a feature is used and when the feature is typically activated.

We collect data across all the users together and so we do not track and analyse your individual behaviour.

The information we collect is aggregated, anonymised, non-personally identifiable data across all the active Baha 5 Smart App users.

Cochlear collects the following type of information:

Application feature information

We may collect information about the services in use and how they are being used. In practice, this could be information about features that are used, how often they are used and for how long they are being used.

Device-type information

We may collect generic device-specific information such as the type of mobile device and mobile operating system.

Technical log information

We may automatically collect and store certain technical information in server logs. This may include:

- Details of how the applications are used.
- Internet protocol.
- Device event information, such as crashes, system activity, hardware settings, browser type, browser language, the date and time of your request and a referral URL.

Cochlear™ Baha® 5 Smart App

Location information

When the location and GPS-enabled services are in use, we may collect information that shows the countries and locations where the application is being used. As all the data is collected across all application users, Cochlear is not able to determine your current or previous location.

How we use your application information

The collected application usage data is an important part of ensuring that we always provide, maintain, protect and improve the services that Cochlear offers. It enables us to identify any need to improve existing functionality and develop new applications for the Baha 5 Smart App.

The information collected from the Baha 5 Smart App will not be used for other purposes without your prior consent. Data collection takes place across all Baha 5 Smart App users and we cannot track the user independently. The Baha 5 Smart App data is kept confidential and is not shared with any third party.

Clarity and Transparency

It is Cochlear's wish to make you feel confident and informed when using the Baha 5 Smart App.

We aim to retain any information collected for only as long as you use the Baha 5 Smart App and for a minimum and reasonable period of time thereafter.

You can easily stop all collection of information by the Baha 5 Smart App by switching off the functionality in the settings menu or uninstalling the application. You may use the standard uninstall processes that may be available as part of your mobile device, or via the mobile application marketplace or network.

Information sharing

Cochlear does not share tracked application information with companies, organisations and individuals outside Cochlear unless we have obtained your consent to do so.

Information security

Cochlear is very observant of protecting Cochlear and our users from unauthorised access to or unauthorised alteration, disclosure or destruction of the information we hold. We restrict access to mobile application information to Cochlear employees, contractors and agents who need to know that information in order to process it for us, and who are subject to strict contractual confidentiality obligations and may be disciplined or have their employment terminated if they fail to meet these obligations.

