

To	Customer Service Australia & New Zealand
Freecall	1800 620 929
Facsimile	1800 005 215
Email	customerservice@cochlear.com



Cochlear Limited 1 University Avenue
Macquarie University NSW 2109
ABN 96 002 618 073

Cochlear™ Osia 2® Sound Processor

Upgrade/Replacement order form AUSTRALIA

Orders must be submitted 10 days prior to fitting date.

Recipient name:

Date of birth:

Purchase Order #:

Invoice to:

Contact name:

Contact email:

Fitting date:

☐

Upgrade

☐

Replacement

Ship to Clinic address:

STEP 1 Select Sound Processor

- ☐ Osia 2 Sound Processor (compatible with OSI200 implant)
- ☐ Osia 2(I) Sound Processor (compatible with OSI300 Implant)

If uncertain, please contact Cochlear Customer Service to confirm Osia Implant type.

STEP 2 Select required magnet strength

Please ensure a complete magnet selection kit is available at each fitting.

- ☐ 1 ☐ 2 ☐ 3 ☐ 4

STEP 3 Select Safety Line option

Select one (1) Long Safety Line option for attachment to clothing

DESCRIPTION

- ☐ Standard Safety Line (21 cm)
- ☐ Long Safety Line (26 cm)

Select one (1) Short Safety Line option (for hair attachment)

DESCRIPTION

- ☐ Safety Line (Short Double Loop) – Black
- ☐ Safety Line (Short Double Loop) – Brown
- ☐ Safety Line (Short Double Loop) – White

STEP 4 Payment details

- ☐ Credit Card



- ☐ Mastercard



- ☐ Visa

Card number:

Name on card:

Expiry date:

CCV

Telephone:

Note: Credit card details are not stored on file.

- ☐ EFT Account name: Cochlear Limited | BSB: 032 085 | Account #: 157424

Please put the first and last name of the recipient in the reference field. Please also email through a remittance following payment.

- ☐ NDIS – Please indicate plan type: ☐ Self managed ☐ Plan managed ☐ NDIA managed

NDIS number:

Plan Manager email:

- ☐ Paid on account (approved account holders only).

SUBMIT

RESET

Osia 2® Sound Processor, comes in a kit that includes:

- Osia 2 Sound Processor with programming cover
- Sound Processor magnet
- Cover Chocolate Brown
- Quality certificate
- Cochlear Softwear™ pads (20 pads)
- Sound Processor document pack
- Inner case
- Cover Sandy Blonde
- 3 battery cards
- Microfibre cloth
- Tamper-proof tool
- Cover Silver Grey
- Short safety line (1)
- Cover Black
- Cover Slate Grey
- Long safety line (1)