



Cochlear™ Nucleus®

Upgrade/Replacement order form

Please ensure that all orders are fully and accurately completed and submitted at least 10 days prior to the scheduled fitting date. Incomplete or inaccurate orders may delay processing.

TheHybrid™ Kit order form is now provided separately. For N22 upgrade, please use Nucleus® 7 upgrade form.

To	Customer Service Australia & New Zealand
Email	customerservice@cochlear.com
Freecall (AU)	1800 620 929
Freecall (NZ)	0800 444 819

01 Order information

Recipient name:

Fitting date:

Contact name:

Upgrade

Replacement

Clinician name:

Ship to clinic:

Clinician email:

Ship to clinic address:

Purchase order #:

Invoice to:

Funding (AU):

Public Private

(private health insurer)

Hearing Australia

NDIS – Please indicate plan type:

Self managed

Plan managed

NDIA managed

NDIS number:

Plan Manager email:

Funding (NZ):

Public Private

Applying through Latitude Finance

Credit card



MasterCard

Card number:

Expiry date:

CCV

Name on card:

Telephone:



VISA

Note: Credit card details are not stored on file.

02 Indicate recipient's ear side and implant type

Left side

Implant type

CI1000 Series

CI600 Series

Other

Right side

Implant type

CI1000 Series

CI600 Series

Other

Nucleus®8 and Kanso® 3 are not compatible with N22

03 Select configuration

Unilateral

Bilateral

04 Select processor form

Nucleus 8

Kanso 3

05 Select colour of sound processor

● Black

● Grey

● Silver

● Sand

● Brown

○ White*

* White is available for Nucleus 8 only

Bilateral recipients will receive two of the same colour sound processor.

06 Select coil length*

6cm

8cm

If an 11cm or 25cm coil is required, contact Customer Service.

* Nucleus 8 only

07 Select magnet strength

1/2

1

2

3

4

5**

6^

**Includes Magnet, and Cover for CI1000, and Integrated Magnet, Coil and Cover for CI600.

^CI500 only

08 Select ear hook size* (please select only one)

Tamper resistant earhook, small (P1840434)

Small (P1840267)

Medium (P1840269)

Large (P1840271)

* Nucleus 8 only

Bilateral recipients will receive two sets of the selected accessory.

09 OPTIONAL: Select retention accessory* (please select only one)

Cochlear Hugfit™ accessory

Extra Extra Small (P1840286)

Extra Small (P1840295)

Small (P1840351)

Medium (P1840353)

Large (P1840355)

Cochlear Snugfit accessory

Small (P1840372)

Medium (P1840394)

Large (P1840430)

Other

Safety Cord (P778826)

Earmould Adaptor (P1840480)

* Nucleus 8 only

Bilateral recipients will receive two sets of the selected accessory.

Please download the order form and open in Adobe Acrobat Reader before clicking submit.