



*Hear now. And always*

Cochlear Americas  
13059 East Peakview Avenue  
Centennial CO 80111  
USA

Tel: 1 303 790 9010  
Fax: 1 303 792 9025  
Toll Free: 1 800 483 3123

[www.Cochlear.com/US/Support](http://www.Cochlear.com/US/Support)

## Introduction and Menus

To begin in English, Press 1

---

We at Cochlear want to maximize your sound processor listening experience. We look forward to hearing your telephone success stories after using this program.

To get started please chose from the following three options:

For today's word list, Press 1

For today's short passage, Press 2

For today's long passage, Press 3

To repeat these options, Press 4

---

## Week 3 – Gems & Minerals

Welcome to today's word list.

### **Word List**

**Voice: Male**

1. Quartz
2. Peridot
3. Copper
4. Ruby
5. Gold

That completes today's word list. Call back tomorrow and listen to a new word list.

To read what you have listened to please go to

<http://hope.cochlearamericas.com/listening-tools/telephone-training>

To go back to the main menu, Press 1

To repeat this word list, Press 2

---



*Hear now. And always*

Welcome to today's short passage.

### **Short Passage**

**Voice: Female, Accent**

A mineral is sometimes made up of just one chemical element but more often is a mixture of two or more.

That completes today's short passage. Call back tomorrow and listen to a new short passage.

To read what you have listened to please go to

<http://hope.cochlearamericas.com/listening-tools/telephone-training>

To go back to the main menu, Press 1

To repeat this passage, Press 2

---

Welcome to today's long passage.

### **Long Passage**

**Voice: Female**

Turquoise is an antique ornamental stone, highly regarded for its unique and striking namesake color. Valued in both the ancient Persian and Native American civilizations, it still retains its popularity today. Turquoise specimens are often polished or sliced for collectors, and may even be dyed. Turquoise is porous and has a naturally waxy luster; it is sometimes impregnated with a plastic lubricant to enhance its luster and increase its stability. Many Turquoise fakes exist. The most prevalent is white Howlite dyed blue to resemble Turquoise.

Turquoise can come in different shades of blue or green, and is commonly veined or mottled with brown or black oxides or a sandstone base. Some prefer this color veining, while others prefer a solid-colored stone. The best color in Turquoise is a solid, deep turquoise-blue hue. Greenish colors are less desirable and are not usually used as gemstones. Turquoise may occasionally also be mixed together with green Malachite or Chrysocolla, causing blue and green mottled gemstones.

Turquoise is a porous gemstone and is thus easily dyed. The dying is done to enhance the blue from more greenish or mottled stones. Dyed stones can eventually wear off their enhanced colors over the years, or when exposed to certain chemicals or solutions.



*Hear now. And always*

The luster of Turquoise is often dull, and it is therefore very common for certain dealers to impregnate or coat the Turquoise with a plastic lubricant or wax to enhance its luster. Due to the common practice of dying and enhancing Turquoise, this gemstone especially should only be purchased from reputable dealers who fully disclose all information.

The porous nature of Turquoise makes it more easily affected by oils and cleaners. Because of this, Turquoise gemstones should not be washed with anything other than water. Turquoise is also a relatively soft gemstone, and extra care should be exercised to prevent it from scratching.

That completes today's long passage. Call back tomorrow and listen to a new long passage.

To read what you have listened to please go to  
<http://hope.cochlearamericas.com/listening-tools/telephone-training>

To go back to the main menu, Press 1  
To repeat this passage, Press 2

---